



Functional CONOPS (PWS requirements)

DTCI coordinator will:

- Arrange, coordinate, monitor, and control freight shipments from notification to delivery
- Manage and optimize enterprise operations while providing exception reporting
- Process timely payments to subcontractors and carriers for services provided
- Accept, process and facilitate claims resulting from loss or damage
- Manage carrier quality and performance
- Assist in the ID and delivery of astray freight
- Provide In-Transit Visibility (ITV) to government systems and real-time access to shipment info
- Perform shipment optimization, consolidation and routing services
- Provide management info and accounting reports
- Collaboratively develop, recommend and implement process improvements