

QUESTIONS AND ANSWERS

QUESTION: Will DTCI be able to respond with a short notice transportation request?

ANSWER: The contractor is required to meet all expedited shipping requirements for same day or next day delivery. The Mandatory Delivery Date establishes the delivery requirement. To facilitate this short notice scenario, the shipping activity may need to contact the coordinator's 24/7 customer support center to ensure requirements are captured. Ref: PWS 1.4.5.17

QUESTION: Since all shipments are driven by the Mandatory Delivery Date (MDD) what happens if freight has to depart the same day as requested?

ANSWER: The Mandatory Delivery Date (MDD) drives coordinator's actions to meet on-time delivery requirements. The coordinator is required to pick up the freight in time to meet the MDD. The TO should contact the coordinator's customer service center to ensure the requirement was received and to relay the importance of the movement request. (Ref: PWS 1.4.5.17, 1.3.15 and 1.3.16)

QUESTION: How does a shipping activity request a DTCI freight movement?

ANSWER: The primary method of requesting freight movement under DTCI is through DOD shipper systems (GFM, CMOS, DSS). The coordinator can also accept shipment requests via its website or telephonically to its customer service center.

QUESTION: Will DTCI move Hazmat materiel?

ANSWER: Yes. DTCI will support hazardous materiel shipments. (Ref 1.4.5.26).

QUESTION: What specific training will the coordinator provide government personnel?

ANSWER: The coordinator's training will include, but is not limited to, training on requirements and procedures to connect to its systems, customer service center, and reporting tools.

QUESTION: Is the Tailored Transportation Contracts (TTC II) program going to compete with DTCI?

ANSWER: During the course of this contract, shipping activities will transition from TTC II to DTCI for DTCI eligible cargo.

QUESTION: How will issues with the DTCI coordinator be handled?

ANSWER: Shipping activities can present their issues through several methods:

- a. Direct with the coordinator's 24/7 customer service center.
- b. Direct with the coordinator through its website.
- c. Forwarding their issues to their Service/Agency Contracting Officer Representatives (CORs) who will present the issues to the PMO

QUESTION: How will contractor performance be measured?

ANSWER: Contractor performance will be measured through several venues:

- a. The contractor will monitor, track and report carrier performance on a monthly basis.
- b. Shipping and receiving activities will monitor and report discrepancies in contractor/carrier performance through the use of an on-line web tool.

- c. DTIC PMO will collect data from shipper systems, PowerTrack, and contractor systems to analyze performance.
- d. DTIC PMO will visit individual sites to monitor performance of the contractor.

QUESTION: What will DTIC do when there's a natural disaster? Is there something in place to cover these types of instances?

ANSWER: The DTIC contractor will support (to include planning) any surge requirement; i.e., mobilization, wartime, natural disaster, humanitarian assistance support, or other contingency and respond with required resources to meet the time frames of surge/contingency requirements.

QUESTION: What type of freight is excluded from the DTIC contract?

ANSWER:

- OCONUS freight movements beyond Port of Embarkation
- Vendor shipments (except when requested under the provision of PWS Paragraph 1.1.4 below)
- OCONUS Unit Moves
- Universal Services Contract and Regional Domestic Contract ocean carrier contracts
- Household goods to include Direct Procurement Method (DPM) shipments
- Movements using DoD organic equipment (unless otherwise identified in the PWS)
- Shipments under on-site local drayage contracts and/or agreements
- Bulk and missile fuels
- Shipments moved under existing Small Package contracts (less than 150 lbs)
- Privately owned vehicles (POV) moved via any conveyance
- Sensitive and/or classified shipments
- Arms, Ammunition and Explosives (AA&E)
- Cash/Collect on delivery shipments

PWS Paragraph 1.1.4 (Government shippers are not required to utilize the DTIC under this contract for CONUS unit movements or vendor shipments. However, if requested, the coordinator will provide transportation services for requested portions of a CONUS Unit Move (for cargo not listed in Exclusions above) or vendor shipments.)

QUESTION: Your press release says "potentially worth \$1.6 billion." Is that all in one year? Are there option years? How is the contract structured?

ANSWER: The contract, which has a potential seven-year life cycle, has a three-year base ordering period estimated at \$525,076,256. There are also two one-year option periods with an estimated valued of \$543,185,004, and two one-year award term option periods worth an estimated \$567,581,625. The total for the seven-year life cycle is \$1,635,842,885.