



## UNITED STATES TRANSPORTATION COMMAND

508 SCOTT DRIVE  
SCOTT AIR FORCE BASE, ILLINOIS 62225-5357

31 October 2022

Dear Industry Leaders,

USTRANSCOM, on behalf of DOD, welcomes the Court of Federal Claims' (COFC) decision to deny the Global Household Goods Contract (GHC) award protests. This favorable ruling means the GHC transition will resume this week. As mentioned in prior communications, this nine-month transition period allows us to invest the time to:

- Develop and test interfaces between MilMove (Government information technology (IT) system) and the contractor's IT system, ensuring the contractor successfully synchronizes their data to the Government's data warehouse.
- Continue to provide role-specific training to Government personnel, ensuring necessary Government oversight.
- Coordinate with HomeSafe on communication strategy and capabilities.
- Establish customer service support capabilities.

The current plan has the tender of service program continuing in full through the 2023 peak moving season. Afterwards, a measured phase-in of GHC *domestic* shipments should begin, followed by a measured phase-in of GHC *international* shipments expected to begin in January 2024. Therefore, the soonest *all* domestic and international household goods and unaccompanied baggage shipments are expected to move under GHC is the 2024 peak moving season.

The unsuccessful offerors may elect to appeal the decision at the Court of Appeals for the Federal Circuit (CAFC). If a CAFC appeal is filed, the court *may* grant a temporary restraining order while the matter is adjudicated, again pausing contract performance, to include transition.

This is my last letter to you as Director of the Defense Personal Property Management Office. Mr. Robert "Andy" Dawson ([robert.a.dawson2.civ@mail.mil](mailto:robert.a.dawson2.civ@mail.mil)) will replace me on 4 November 2022. With USTRANSCOM remaining committed to providing you the most current information, expect him to continue providing you with regular updates. Additionally, you can always access GHC updates on USTRANSCOM's info page: <https://www.ustranscom.mil/cmd/ghc.cfm>

I appreciate you and your organizations' continued support and commitment to our families. Our office is available to answer your questions and receive feedback throughout this ongoing transformation, and can be reached at [transcom.scott.tcj9.mbx.rfi-ghc-transition-mbx@mail.mil](mailto:transcom.scott.tcj9.mbx.rfi-ghc-transition-mbx@mail.mil). Thank you as always for your support!

Sincerely,

JOEL W. SAFRANEK, Brig Gen, USAF  
Director, Defense Personal Property  
Management Office