

**USTRANSCOM Personal Property Advisory #21-0031A, Supersedes USTC PP Advisory #21-0031**

**Date:** 30 September 2021

**From:** USTRANSCOM Defense Personal Property Management Office (DPMO), Scott AFB, IL 62225

**To:** All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and DoD-Approved Personal Property Transportation Service Providers (TSP)

**Subject:** Extended International Transit Times Continuation Through Fiscal Year 2022

1. Per USTC PP Advisory #20-0085 issued 12 May 2020, increased transit time for shipments with a pickup date on or after 11 March 20. Transit times were increased by one (1) day for every five (5) days of approved transit time not to exceed 14 calendar days.
2. Domestic transit times will revert back to original timelines for shipments routed after 26 Feb 2021. Transit times for shipments routed on or before 26 Feb 2021 will not be adjusted. Note, TSPs do not typically see routing in DPS and should pay attention to transit times located on the shipment award.
3. The increase to international transit times will be sustained through FY22. The DPMO will continue to monitor the transit times to access the need for additional actions.
4. TSPs are expected to meet the RDD specified at time of award. When a Required Delivery Date (RDD) cannot be met, TSPs must contact the customer and outline the inconvenience claim procedures.
  - 4.1. Customers will submit their inconvenience claim directly to the TSP.
  - 4.2. The inconvenience claim fact sheet is located at:  
<https://move.mil/sites/default/files/inline-files/Inconvenience%20Claims%20September%202020.pdf>.
5. Send questions/concerns reference this advisory to the Operations Team at [transcom.scott.tcj9.mbx.pp-ops@mail.mil](mailto:transcom.scott.tcj9.mbx.pp-ops@mail.mil).
6. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, TCJ9-O.