

USTRANSCOM Personal Property Advisory #21-0109

Date: 30 September 2021

From: USTRANSCOM Defense Personal Property Management Office (DPMO), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DoD) Approved Transportation Service Providers (TSPs)

Subject: SDDC System Response Center (SRC) Contact Changes

1. Effective 30 September 2021 at 2000 CST, the SDDC SRC will transition to a new contractor.
2. The purpose of this advisory is to alert all SRC users of the immediate changes.
 - 2.1. New: Mailing Address, Fax, and Local number. These numbers should be used by the TSP Presidents and Trusted Agents as indicated below:

New Address:
Military Surface Deployment and Distribution Command System Response Center
1710 Corporate Crossing, Suite 2
O'Fallon, IL 62269

New Fax: 815-569-4722

New Local Number: 618-577-0969
 - 2.2. No change: The 800 Number, email address, and website will remain unchanged as indicated below.
3. Please report technical issues to the Military Surface Deployment and Distribution Command (SDDC) System Response Center (SRC) at:
 - 3.1. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil.
 - 3.2. Telephone Toll free (800) 462-2176, Option 2.
 - 3.3. Internet: <https://src.servicenowservices.com/src>.
4. This advisory was approved for release by the USTRANSCOM Chief, Systems Division, Defense Personal Property Management Office, (TCJ9-I).