

## **USTRANSCOM Personal Property Advisory # 22-0059**

**Date:** 13 May 2022

**From:** USTRANSCOM Defense Personal Property Management Office, Scott AFB, IL 62225

**To:** All Military Service Headquarters Representatives, Worldwide Joint Personal Property Shipping Offices (JPPSOs), Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) approved Transportation Service Providers (TSPs)

**Subject:** Just Launched – New “Moving Your Personal Property” Military OneSource Webpages

1. The Defense Personal Property Management Office (DPMO) has partnered with Military OneSource to create a new landing page to provide DOD customers personal property tools and information. Effective immediately, the new landing page and two additional subpages will serve as DOD’s online information hub for customers and replaces the previous Military OneSource “PCS & Military Moves” landing page. Below is an overview of information available on each webpage along with URLs.
  - The “Moving Your Personal Property” landing page provides DOD customers personal property moving information and support. The page features links to different types of resources, customer service contacts, and the login button for Defense Personal Property System (DPS).  
[www.militaryonesource.mil/personalproperty](http://www.militaryonesource.mil/personalproperty)
  - Please see the attachment to this advisory with a QR code that takes customers using mobile devices directly to the landing page.
  - Subpages within the “Moving Your Personal Property” landing page include the following:
    - The “Personal Property Resources” subpage offers a plethora of information including fact sheets, moving guide articles, videos, packing tips, FAQs, and much more. The information ranges from scheduling a move, to filing a loss or damage claim, and everything in between.  
<https://www.militaryonesource.mil/moving-housing/moving/personal-property-resources/>
    - The “Personal Property Customer Service Contacts” subpage offers various contact information a customer might need to manage their shipment, including finding a local transportation office, a specific service branch office, the PCSmyPOV website, and the DPS help desk.  
[www.militaryonesource.mil/customer-service-pcs](http://www.militaryonesource.mil/customer-service-pcs)
2. Please share these new webpages and incorporate the links into all your messaging with customers via the various communication channels available to you, including local transportation offices, installation family readiness centers and TSP networks.
3. This message is approved for release by the Chief, DPMO Strategic Engagements.

Moving Your Personal Property QR Code

