

USTRANSCOM Personal Property Advisory #22-0065A

Date: 7 October 2022

From: USTRANSCOM Defense Personal Property Management Office (DPMO), (TCJ9), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), and Department of Defense (DoD) Approved Transportation Service Providers (TSPs)

Subject: Update: TSP Qualifications Forms Submission Issue in Defense Personal Property System (DPS) - **Resolved**

1. TSP Qualifications web forms submission functionality issue in DPS has been resolved as of 12 September 2022. TSPs are now able to successfully submit qualification forms, such as financial, ETOSSS, bonds, and insurance in the TSP Qualifications module.
2. For TSPs that have not submit their annual submissions of audited financial statements, must do so no later than 1 November 2022. TSPs must ensure the status of financial web form in DPS reflects “Under Review” status in order for DPMO Qualifications Team to review and approve financial submissions. DPMO will take punitive actions against TSPs that fail to comply by the due date.
3. If a TSP continues to encounter qualifications web forms submission issue, please submit a Help Desk Ticket to System Response Center (SRC) for their assistance and intervention. Report DPS technical issues to the SRC at:
 - a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@army.mil.
 - b. Telephone: Toll free (800) 462-2176; Commercial (618) 577-0969, Option 2.
 - c. Internet: <https://src.service-now.com/src>.
4. Any questions/concerns for this advisory email to: transcom.scott.tcj9.mbx.pp-quality@mail.mil.
5. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office (DPMO), TCJ9-O.