USTRANSCOM Personal Property Advisory #22-0080

Date: 17 June 2022

From: USTRANSCOM Defense Personal Property Management Office (DPMO), Scott AFB, IL 62225

To: Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Transportation Service Providers (TSPs)

Subject: Storage-In-Transit (SIT) Warehouse and Non-Temporary Storage (NTS) Warehouse Non-Use Action for Failure to Adhere to Policies and Procedures in an Agent Role

1. DPMO is coordinating updates to the Defense Transportation Regulation (DTR) 4500.09, Part IV, Chapter 406 (Storage) and Appendix B (Household Goods (HHG) Tender of Service) requiring non-use action for SIT; NTS or other providers who fail to adhere to the policies while serving as agents for TSPs. This may extend to other entities utilized to provide origin or destination services.

2. Effective immediately:

2.1. TSPs will not use SIT/NTS or other providers, who are in a non-use status, to provide origin or destination services, or in any capacity, for personal property shipments. TSPs found using SIT/NTS or other providers who are in a non-use status may receive punitive action.

2.2. The Storage Management Branch, with the assistance from Continental United States (CONUS) PPSOs, may place SIT warehouses in a non-use status for failure to meet warehouse inspections and/or failure to adhere to policies and procedures in accordance with (IAW) DTR 4500.09, Part IV, Appendix D, Pre-Award Survey and Appendix E, Warehouse Inspections, and DTR 4500.09, Part IV, Appendix B, HHG Tender of Service.

2.3. PPSOs (Outside CONUS, excluding Hawaii, Alaska, Puerto Rico, and Canada) may place SIT warehouses in their area of responsibility in a non-use status for failure to meet warehouse inspections and/or failure to adhere to policies and procedures IAW DTR 4500.09, Part IV, Appendix D, Pre-Award Survey and Attachment E.1, Warehouse Inspections, and DTR 4500.09, Part IV, Appendix B, HHG Tender of Service.

2.4. PPSOs will provide details to the Carrier Performance & Qualifications Team for any agent that has repeated service failures as outlined in DTR 4500.09, Part IV, Appendix B, HHG Tender of Service. The Carrier Performance & Qualifications Team may place agents with repeated service failures in a program-wide non-use status.

3. Questions/concerns reference this advisory send email to the Carrier Performance & Qualifications Team at transcom.scott.tcj9.mbx.pp-perf@mail.mil.

4. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Program Management Office, (TCJ9-O).