

USTRANSCOM Personal Property Advisory # 22-0093

Date: 25 July 2022

From: USTRANSCOM Defense Personal Property Management Office, Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Joint Personal Property Shipping Offices (JPPSOs), Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) approved Transportation Service Providers (TSPs)

Subject: For Distribution – Personal Property Commitment Letter, COVID-19 Safety Handout, and News Article

1. The Defense Personal Property Management Office (DPMO) is sharing three documents detailing economic and safety factors impacting the current moving season and offering guidance for customers. Below is a brief description and link to each communication product.
 - **2022 DOD Commitment to Personal Property Moving Customers Letter:**
This letter details labor shortages, supply chain congestion, and other global-related challenges impacting the 2022 moving season and offers guidance to customers for managing an upcoming move.
<https://download.militaryonesource.mil/12038/MOS/Factsheets/USTC-DODCOMMITMENT-TO-PERSONAL-PROPERTY-CUSTOMERS-Factsheet-FINAL.pdf>
 - **COVID-19 Guidance When Moving Personal Property Handout:**
This handout shares five measures instituted by the DOD to protect the health and safety of both customers and moving company staff while handling personal property shipments at a customer's residence.
<https://download.militaryonesource.mil/12038/MOS/Factsheets/USTC-COVID19CustomerGuidanceHandout-FINAL.pdf>
 - **Military Moving Time News Article:**
This news article focuses on ways the DOD is managing economic constraints impacting the current moving season while offering advice for customers. It also promotes the new Customer Satisfaction Surveys and Military One Source webpages. It is meant for sharing via internal DOD publications only such as newsletters, websites, etc.
<https://www.ustranscom.mil/cmd/panewsreader.cfm?ID=BEFE11FB-BEFE-AA08-A95C7DEF1473EA51&yr=2022>
2. Please share the above documents and incorporate the links into your messaging with customers via the various communication channels available to you, including local transportation offices, installation family readiness centers, and TSP networks.
3. This message is approved for release by the Chief, DPMO Strategic Engagements.