

**USTRANSCOM Personal Property Advisory #20-0089A (Supersedes #20-0089)**

**Date:** 12 June 2020

**From:** USTRANSCOM Defense Personal Property Program Directorate (TCJ9), Scott AFB, IL 62225

**To:** All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs) and Personal Property Processing Offices (PPPOs)

**Subject:** **Update** Use of Pullback and Cancel to prevent errors with Award of Special Solicitation (SS) Shipments for the 2020 Rate Cycle in the Defense Personal Property System (DPS)

1. For the 2020 Rate Cycle, TCJ9 created 27 new SS groups (for a total of 35) to mitigate capacity issues associated with moving HHG and UB to/from areas with constraints.
2. Attached to this document is a list of ALL TSPs, their ranking for each SS group/Class, channel/COS, by season for the 2020 Rate Cycle.
3. PPSOs must review ALL channels in 2020 SS groups, listed in **the attached**, and ensure they **“PULLBACK/CANCEL”** instead of using **“PULLBACK/RE-AWARD”** which is causing shipment errors as explained further below.
4. SS groups are awarded as a “winner-takes-all”. PPSOs must award all shipments in the specific SS group by channel/COS, to the #1 (winning) TSP for all SS groups (Class 1 and 2). The only exception is if the #1 TSP has been placed into suspension, non-use, or has been removed from the program.
5. Shipments meeting the two conditions below, PPSO **MUST PULLBACK/CANCEL** the shipment and rebook under the 2020 rate cycle as SS. **DO NOT PULLBACK/RE-AWARD** as this is causing blank shipment management screens, shipments awarded to incorrect TSPs, SS shipments appearing in the short fuse queue, etc.
  - 5.1. Shipments affected by the Stop Movement Order that were booked to move under the 2019 rate cycle as a standard shipment and were put on hold, and now moving in the 2020 rate cycleAND
  - 5.2. Shipments are moving on a channel-COS listed in **the attached**, which includes channels converted from Standard to SS in 2020.
6. PPSOs who **“Route” UB shipments will see all available COS options (both for Rate type "Standard" and “Special”)**
  - 6.1. To realize the capacity benefits of **“Special Solicitation”**, particularly for UB shipments moving to/from areas with constraints, PPSOs must select the correct SS COS for the appropriate channel based on the attached list of winning SS TSPs.
  - 6.2. PPSOs routing shipments: Do not determine the COS based on the cost posted in the route queue as this will negate the benefits of SS.

**7. PPSOs: Once the SS COS is selected,** ensure you are booking SS shipments with the #1 TSP in the attached, and if they are not displayed in DPS for selection, move to the next TSP (i.e., #2, #3, etc.) according to the attached TSP rankings for each SS group (attached is required because DPS lists alternate SS TSPs in alphabetical order and not in rank order).

**8. 2020 Special Solicitation (SS) Group/Class Requirements:**

8.1. For Class 1, TSPs may not blackout or refuse shipments on any channels that comprise the SS group once selected as the primary (winner). For further information, see IT-20

8.2. For Class 2, TSPs may not blackout but may refuse shipments on channels that comprise the SS group once their capacity is exhausted. In those cases, PPSOs may select from the lower ranked BVS TSP if the shipment is refused (i.e., #2 TSP). Selective refusals or permanent loss of capacity in one or more channels that comprise the SS Group may result in the next highest ranked TSP being named the primary (winner) for the duration of the peak or non-peak period. For further information, see IT-20

**9.** TSPs participating in the SS program are subject to punitive actions IAW DTR Ch. 402 & Ch. 405.

**10.** For more information on Special Solicitation, see Chapter 10 of the 2020 International Tender. A complete listing of Special Solicitation channels can be found at: <https://move.mil/sme>.

**11.** Please send questions and concerns to: [transcom.scott.tcj9.mbx.pp-rates-intl@mail.mil](mailto:transcom.scott.tcj9.mbx.pp-rates-intl@mail.mil).

**12.** Report DPS technical issues to the Systems Response Center (SRC):

12.1. Email: [usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil)

12.2. Telephone: Toll free (800) 462-2176; Commercial (618) 589-9445, Option 2

12.3. Internet: <https://src.service-now.com/src>

**13.** This message was approved for release by the Deputy Director for Operations, Defense Personal Property Program, (TCJ9-O).