USTRANSCOM Personal Property Advisory #20-0097

Date: 25 Jun 2020

From: USTRANSCOM Defense Personal Property Directorate (TCJ9), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) Approved Transportation Service Providers (TSPs)

Subject: Expansion of the Short-Fuse Window for the 2020 Peak Season

1. Short-fuse capability will be expanded in the Defense Personal Property System (DPS) beginning on 26 June 2020.

2. The short-fuse expansion means shipments offered with a requested pickup date of 10 government business days (GBDs) or less will now be considered short-fuse and offered through the short-fuse process (effective 26 June this will apply to shipments picking up through 13 Jul 2020, with that date shifting each day until 20 July 2020).

3. PPSOs are encouraged to continue to closely monitor their “Route,” “Award,” and “Shipment Reoffer” queues and award all shipments as quickly as possible to minimize short-fuse shipments.

4. Effective 20 July 2020, USTRANSCOM will start reducing the number of short-fuse days from 10 government business days (GBDs) back to the normal 5 GBDs, one day at a time, so that on 24 July the normal 5 GBDs short-fuse window will be in effect. For example, on 17 July a shipment will be classified as short-fuse if it is picking up 10 GBDs out (31 Jul or earlier), 20 July will be 9 GBDs (31 Jul or earlier), 21 Jul 8 GBDs (31 Jul or earlier), 22 July 7 GBDs and etc.

5. USTRANSCOM, in conjunction with the Services, will monitor blackouts and refusals during this period and reserves the right to shorten or extend the expanded short-fuse period as required to best support the program. Please ensure widest dissemination within your organizations.

6. Prohibited Customer Contact: TSPs are not authorized to contact customers during the 4-hour (domestic) or 12-hour (international) window to negotiate dates and then determine whether to accept/refuse shipments. TSPs should review their capacity during requested date(s) and accept/refuse in accordance with their capacity.

7. Date Negotiation: After shipment acceptance it is understood TSPs and customers may negotiate date changes for extenuating circumstances; however, customers are not required to accept date changes. If a customer cannot change dates from what was offered and accepted in DPS, TSPs are not authorized to advise customers they are unable to service them on their requested dates with no options. This is not considered a negotiation and TSPs doing this are creating a turnback scenario and subject to punitive action.

8. Please report technical issues to the DPS Systems Response Center (SRC); via: email usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil; toll free (800) 462-2176 or commercial (618) 589-9445 or https://src.service-now.com/src.

9. Direct questions to the TCJ9 Operations Team at transcom.scott.tcj9.mbx.pp-ops@mail.mil
10. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Program, (TCJ9-O).