

USTRANSCOM Personal Property Advisory #20-0099

Date: 26 June 2020

From: USTRANSCOM Defense Personal Property Directorate (TCJ9), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) Approved Transportation Service Providers (TSPs)

Subject: COVID delay to Ocean Vessel - Maersk Idaho 024W affecting Household Goods (HHGs)

- 1.** USTRANSCOM was notified by the Maersk Line that the Maersk Idaho 024W inbound to the United States from Northern Europe had a crewmember test positive for COVID-19 after their first stop at Newark, NJ. The vessel is now anchored outside of the port of Norfolk, Virginia.
- 2.** Maersk is coordinating with the Coast Guard and Virginia Port Authorities for the necessary steps required to sanitize vessel and medical testing for the remaining crew. At this time Maersk/Pasha does not have an estimate of when the vessel will be permitted to berth at the Port of Norfolk and/or continue to make port calls.
- 3.** There are 174 Code 4 DOD personal property shipments onboard the Maersk Idaho 024W tendered to 48 DoD approved TSPs, originally scheduled for offload in Norfolk, Baltimore (by barge from Norfolk), and Houston.
- 4.** TSPs will continue to coordinate with Maersk/Pasha Group to remain updated, and to update DoD customers, until this issue is resolved. TSPs are reminded that in accordance with the 2020 Tender of Service, Paragraph C.1.k (2), they will “notify the customer of shipment in-transit visibility information upon the arrival or departure of the property from any in-transit facility, storage facility, port of embarkation, port of debarkation or change in estimated arrival. This notification will include the status, location and updated estimated date of arrival at destination. This notification will occur within one business day of the arrival, departure or change in estimated arrival at destination.” Additional requirements are listed in the TOS.
- 5.** Affected customers will be individually notified by the respective TSPs for any anticipated shipment delays as detailed above. Normal inconvenience claims procedures will apply and any appeals for missed RDDs must be handled with the responsible destination transportation office on a case-by-case basis (e.g. based on the vessels original scheduled port call dates).
- 6.** USTRANSCOM will monitor the situation and issue additional guidance as required or provide assistance for appeals (inconvenience claims or punitive action) based on final delays incurred by the vessel and a determination of actions taken to mitigate delays.
- 7.** Direct questions for this advisory to TCJ9-OH, Operations & Quality Team at transcom.scott.tcj9.mbx.pp-ops@mail.mil
- 8.** This message was approved for release by the Deputy Director for Operations, Defense Personal Property Program, (TCJ9-O).