USTRANSCOM Personal Property Advisory #20-0111

Date: 14 Aug 2020

From: USTRANSCOM Defense Personal Property Program Directorate (TCJ9), Scott AFB, IL 62225

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), Personal Property Processing Offices (PPPO), and DoD-Approved Personal Property Transportation Service Providers (TSP)

Subject: TSP Inconvenience Claim Monthly Report

1. The 2020 Tender of Service (TOS) created a simplified Inconvenience Claim (IC) process for DoD customers which accounts for inconveniences associated with an inability to meet agreed and/or required dates.

2. Report: Per DTR Part IV, Appendix B, Par B.12.h, TSPs are required to submit a monthly report to USTC J9 detailing inconvenience claim payments, by BL, to transcom.scott.tcj9.mbx.pp-ops@mail.mil.

   2.1. Report template accompanies this advisory (and was provided in Advisory 20-0085 and posted to move.mil/sme)

   2.2. Report is due No Later Than (NLT) the first week of each month and must include all payments made.

   2.3. Negative reporting for each SCAC is not required.

   2.4. All columns that apply need to be completed and a dollar amount must be reported for each claim.

3. Direct questions to the TCJ9 Operations Team at transcom.scott.tcj9.mbx.pp-ops@mail.mil.

4. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Program, (TCJ9-O).