

USTRANSCOM Personal Property Advisory #20-0111

Date: 14 Aug 2020

From: USTRANSCOM Defense Personal Property Program Directorate (TCJ9), Scott AFB, IL 62225

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), Personal Property Processing Offices (PPPO), and DoD-Approved Personal Property Transportation Service Providers (TSP)

Subject: TSP Inconvenience Claim Monthly Report

- 1.** The 2020 Tender of Service (TOS) created a simplified Inconvenience Claim (IC) process for DoD customers which accounts for inconveniences associated with an inability to meet agreed and/or required dates.
- 2.** Report: Per DTR Part IV, Appendix B, Par B.12.h, TSPs are required to submit a monthly report to USTC J9 detailing inconvenience claim payments, by BL, to transcom.scott.tcj9.mbx.pp-ops@mail.mil.
 - 2.1. Report template accompanies this advisory (and was provided in Advisory 20-0085 and posted to move.mil/sme)
 - 2.2. Report is due No Later Than (NLT) the first week of each month and must include all payments made.
 - 2.3. Negative reporting for each SCAC is not required.
 - 2.4. All columns that apply need to be completed and a dollar amount must be reported for each claim.
- 3.** Direct questions to the TCJ9 Operations Team at transcom.scott.tcj9.mbx.pp-ops@mail.mil.
- 4.** This message was approved for release by the Deputy Director for Operations, Defense Personal Property Program, (TCJ9-O).