

## **USTRANSCOM Personal Property Advisory #20-0112**

**Date:** 17 Aug 2020

**From:** USTRANSCOM Defense Personal Property Program Directorate (TCJ9), Scott AFB, IL 62225

**To:** Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), Personal Property Processing Offices (PPPO), and DoD-Approved Personal Property Transportation Service Providers (TSP)

**Subject:** Disabling the Auto Reoffer Functionality in the Defense Personal Property System (DPS) for the 2020 Peak Season

- 1.** PPSOs should ensure the auto reoffer functionality is disabled in DPS. (Reference: USTRANSCOM PP Advisory #20-0108)
  - 1.1. Shipment award time out has been updated from 12 to 24 hours
- 2.** As a reminder: As of 8 Aug, TSPs could no longer refuse standard awards. As of today, standard awards occur on pickups of 1 September or later. If TSPs refuse shipments with pickup dates 1 September and forward, PPSO will take the appropriate punitive action.
- 3.** For questions/concerns regarding this advisory please contact the TCJ9 Quality Assurance team at [transcom.scott.tcj9.mbx.pp-perf@mail.mil](mailto:transcom.scott.tcj9.mbx.pp-perf@mail.mil).
- 4.** Please report technical issues to the Military Surface Deployment and Distribution Command (SDDC) System Response Center (SRC) at:
  - 4.1. Email: [usarmy.sctt.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.sctt.sddc.mbx.g6-src-dps-hd@mail.mil);
  - 4.2. Toll free (800) 462-2176 or commercial (618) 589-9445, Option 2 or
  - 4.3. Internet: <https://src.servicenowservices.com/src>
- 5.** This message was approved for release by the Deputy Director for Operations, Defense Personal Property Program, (TCJ9-O).