

USTRANSCOM Personal Property Advisory #21-0031

Date: 02 February 2021

From: USTRANSCOM Defense Personal Property Management Office (DPMO), TCJ9, Scott AFB, IL 62225

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), Personal Property Processing Offices (PPPO), and DoD-Approved Personal Property Transportation Service Providers (TSP)

Subject: Rescinding Domestic Transit Times increase authorized by Advisory 20-0085

1. Advisory 20-0085 issued 12 May 2020, increased transit time for shipments with a pickup date on or after 11 March 20. Transit times were increased by one (1) day for every five (5) days of approved transit time not to exceed 14 calendar days.
2. Domestic transit times will revert back to original time lines for shipments routed after 26 Feb 2021. Transit times for shipments routed on or before 26 Feb 2021 will not be adjusted. Note, TSPs do not typically see routing in DPS and should pay attention to transit times located on the shipment award.
3. The increase to international transit times will be sustained through FY21.
4. TSPs are expected to meet the RDD specified at time of award. When a RDD cannot be met, TSPs must contact the customer and outline inconvenience claims procedures.
 - 4.1. Customer will submit their inconvenience claim directly with the TSP.
 - 4.2. Inconvenience claim fact sheet is located at: <https://move.mil/sites/default/files/inline-files/Inconvenience%20Claims%20September%202020.pdf>.
5. Any questions reference this advisory should be sent to the Operational and Quality Assurance Team at transcom.scott.tcj9.mbx.pp-ops@mail.mil.
6. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, TCJ9-O.