

## USTRANSCOM Personal Property Advisory #21-0076

**Date:** 1 June 2021

**From:** USTRANSCOM Defense Personal Property Management Office (DPMO), Scott AFB, IL 62225

**To:** All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) Approved Transportation Service Providers (TSPs)

**Subject:** Extension of Refusals and Short Fuse Expansion for the 2021 Peak Season

1. Effective 1 June 2021, USTRANSCOM is extending TSPs ability to refuse shipments without punitive action, and extend the Short Fuse window, as detailed below.
2. Refusals (USTC PP Advisory #21-0050 (2021 Peak Season Message)):
  - 2.1. TSPs can refuse shipments (except for Special Solicitation Class 1 and Volume Moves) with requested pickup dates through 31 July 21, without punitive action.
  - 2.2. This extension of refusals “does not” authorize TSPs to turnback any previously accepted shipment with pickup dates through 31 July 21.
  - 2.3. PPSOs should monitor queues to ensure that shipments with pickup dates beyond 31 July 21 are not refused.
  - 2.4. If TSPs refuse shipments with pickup dates 1 August 21 and forward, PPSO will take the appropriate punitive action.
  - 2.5. We will review the applicable dates and consider changes, including curtailing the end date based on the effectiveness of refusals and needs of the program.
3. Short Fuse Expansion:
  - 3.1. Short fuse capability will be expanded in the Defense Personal Property System beginning on 1 June 21 for shipments picking up through 31 July 2021.
  - 3.2. The short-fuse expansion means that shipments offered with a requested pickup date of 10 government business days (GBDs) or less will now be considered short-fuse and offered through the short-fuse process (effective 1 June this will apply to shipments pickup up through 15 June, etc.).
4. PPSOs are encouraged to continue to closely monitor their “Route,” “Award,” and “Shipment Reoffer” queues and award all shipments as quickly as possible to minimize short-fuse shipments and maximize use of the DPS Auto Reoffer capability.
5. Prohibited Customer Contact: TSPs are **not authorized** to contact customers during the 4-

hour (domestic) or 12-hour (international) window to negotiate dates and then determine whether to accept/refuse shipments. TSPs should review their capacity during requested date(s) and accept/refuse in accordance with their capacity.

**6. Date Negotiation:** After shipment acceptance it is understood TSPs and customers may negotiate date changes for extenuating circumstances; however, customers are **not required** to accept date changes except as noted below. If a customer cannot change dates from what was offered and accepted in DPS, TSPs are not authorized to advise customers they are unable to service them on their requested dates with no options. This is not considered a negotiation and TSPs doing this are creating a turnback scenario and subject to punitive action.

6.1. Short Fuse Awards: TSP must accept the shipment for the date it is offered, no negotiation of pickup dates is authorized by the TSP.

6.2. Standard Awards: TSP is allowed to negotiate the pickup date within the 7-day spread window, once the initial pickup date is finalized, no additional date changes are authorized for TSP's convenience.

**7.** Please report technical issues to the DPS Systems Response Center (SRC); via:

7.1. Email: [usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil);

7.2. Toll free: (800) 462-2176 or commercial (618) 589-9445, Option 2

7.3. Internet: <https://src.servicenowservices.com/src>

**8.** Direct questions to the Operations Team at [transcom.scott.tcj9.mbx.pp-ops@mail.mil](mailto:transcom.scott.tcj9.mbx.pp-ops@mail.mil)

**9.** This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, (TCJ9-O).