

USTRANSCOM Personal Property Advisory #21-0084

Date: 21 June 2021

From: USTRANSCOM Defense Personal Property Management Office (TCJ9), Scott AFB, IL 62225

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Processing Offices (PPPO)

Subject: Los Angeles Vehicle Processing Center (VPC) Relocation

1. The Los Angeles VPC facility in Gardena, CA has relocated to the city of Los Angeles, CA as of 21 June 2021. The new address is 5440 W Century Blvd., Los Angeles, CA 90045. The new VPC will be operational as of 21 June 2021. IAL will maintain a physical presence at the former VPC for three days to assist customers who arrive at the old facility and provide the customers a printed map with directions to the new VPC location.
2. Additionally, IAL has notified all customers who have vehicles awaiting pickup and those who have scheduled turn-in or pickup appointments at VPC Los Angeles for 21 June or later to ensure they are aware of the new location. Customers can contact the VPC at (424) 488-7696 if they have any questions.
3. For PPPO counselors: Please remind all POV customers that they must have a scheduled appointment to turn in or pick up a vehicle at each VPC location around the world. IAL staff will not process walk-in customers until further notice. In addition, customers must wear face coverings while visiting any global VPC, and are expected to observe social distancing and personal safety protocols when conducting business with VPC staff and government employees.
4. TCJ9-OP will ensure the new address is reflected in Defense Transportation Regulation 4500.9-R, Part IV - Personal Property (DTR Part IV), Attachments K3 & K4. Please send questions regarding this advisory to transcom.scott.tcj9.mbx.pp---pov-help@mail.mil. Direct customer inquiries to IAL Customer Service toll-free at (855) 389-9499, via email to customerservice@ialpov.us, or on the Web at PCSmyPOV (<https://pcsmypov.com/>).
5. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, TCJ9-O.