

**USTRANSCOM Personal Property Advisory #21-0085**

**Date:** 21 June 2021

**From:** USTRANSCOM Defense Personal Property Management Office (TCJ9), Scott AFB, IL 62225

**To:** Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Processing Offices (PPPO)

**Subject:** Address Correction: Vehicle Processing Center (VPC) New Jersey

1. Please disseminate to all personal property counselors and customers as appropriate. Note the corrected physical address for the VPC New York/New Jersey facility is 47 Kilmer Drive, Edison, NJ 08817. No other changes are required. Customers should contact the VPC at (732) 289-3092 if they have any questions.

2. For PPPO counselors: Please remind all POV customers that they must have a scheduled appointment to turn in or pick up a vehicle at each VPC location around the world. IAL staff will not process walk-in customers until further notice. In addition, customers must wear face coverings while visiting any global VPC, and are expected to observe social distancing and personal safety protocols when conducting business with VPC staff and government employees.

3. TCJ9-OP will ensure the address correction is made in Defense Transportation Regulation 4500.9-R, Part IV - Personal Property (DTR Part IV), Attachments K3 & K4. Please send questions regarding this advisory to [transcom.scott.tcj9.mbx.pp---pov-help@mail.mil](mailto:transcom.scott.tcj9.mbx.pp---pov-help@mail.mil). Direct customer inquiries to IAL Customer Service toll-free at (855) 389-9499, via email to [customerservice@ialpov.us](mailto:customerservice@ialpov.us), or on the Web at PCSmyPOV (<https://pcsmypov.com/>).

4. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, TCJ9-O.