

## **USTRANSCOM Personal Property Advisory #26-0007**

**Date:** 15 October 2025

**From:** Permanent Change of Station Joint Task Force (PCS JTF), Defense Personal Property Management Office (DPMO), Scott AFB, IL 62225

**To:** Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of War (DoW) Approved Transportation Service Providers (TSPs)

**Subject:** Interim and Near-Term Reforms to the Defense Personal Property Program (DP3)

**PURPOSE.** This advisory provides interim reforms of both the Permanent Change of Station Joint Task Force (PCS JTF) mission and the Defense Personal Property Program (DP3) and outlines the near-term strategic path forward of the DP3, as approved by the Secretary of War (SecWar) on 14 October 2025.

**BACKGROUND.** The DP3 program experienced significant shortcomings resulting in USTRANSCOM acquiring a Federal Acquisition Regulation-based contract – the Global Household Goods Contract (GHC). In May and June 2025, the SecWar established the PCS JTF to guide the Department through the 2025 peak season and develop interim and long-term reforms to the DP3 for the Secretary’s decision. Since June, the PCS JTF established an Operations Center and Call Center; successfully navigated through peak season 2025; initiated a market survey of personal property shipping rates; terminated the GHC for cause; and completed a Joint Planning Group with Service Representatives and DoW officials. To inform the PCS JTF’s recommendations to the SecWar, the PCS JTF conducted an Industry Day and townhalls with industry and Service member spouses and considered the direct input of PCS JTF Service members and Civilians, many of whom have PCSd many times.

**APPROVED RECOMMENDATIONS:** As directed, the PCS JTF briefed the SecWar on 5 September 2025. Based on the PCS JTF’s recommendations to the SecWar, the SecWar approved the following actions on 14 October 2025:

### **1. Retain and Modernize the Tender of Service Program.**

- a. Retain the DP3 Tender of Service Program for a minimum of three years.
- b. Modernize the DP3 systems into a Government-controlled software solution.
- c. Complete the ongoing market study by research economists of commercial moving and storage rates.
  - (1) Validate the Tender of Service rates for fairness and reasonableness.
  - (2) Update or replace the 400NG Tariff and DP3 business rules accordingly.

## 2. PCS JTF.

a. The PCS JTF mission will continue until 31 August 2026, or until the establishment of a permanent follow-on organization.

b. MG Lance G. Curtis will remain the PCS JTF Commander.

c. The Secretaries of the Military Departments, DoW Components, and the USTRANSCOM DPMO, and their respective offices and activities responsible for any portion of the DP3 will immediately implement any guidance and execute taskings issued by the PCS JTF Commander relative to the DP3.

d. Military Departments will source manpower requirements for the PCS JTF.

3. **Near-Term Actions.** By 15 December 2025, the PCS JTF will provide the SecWar a more detailed assessment of the options for a follow-on organization to the PCS JTF.

4. The approved recommendations are the first major steps to transforming the DP3 strategy, capability, processes, and systems into a practical, measurable, streamlined, and executable operation. Our industry partners remain indispensable to the success of the DP3 mission, will be included as part of some of our reform efforts, and must anticipate changes to how the DP3 operates in support of our Warfighters and DoW Civilians and their families who deserve nothing short of our collective best effort with every relocation.

5. The PCS JTF Commanding General approved this message.