

## APPENDIX G

### GLOBAL AIR TRANSPORTATION EXECUTION SYSTEM (GATES) RESPONSE AND REASON CODES FOR AIR MOBILITY COMMAND (AMC) FLIGHT RESERVATIONS

#### A. GATES RESPONSE CODES

GATES response codes indicate the status of a reservation request:

1. B – Cancellation (the request/ confirmation has been canceled).
2. H – Hold (the request is in a hold status).
3. Y – AMC Non-Availability (no seat(s) available on AMC flights).

#### B. GATES REASON CODES

GATES reason codes indicate the reason for non-availability of AMC passenger services during the passenger booking process:

1. V – PCS – Issued because a limited travel performance period was given for Permanent Change of Station (PCS) travel.
2. W – PCS – Issued because AMC service was not available. The travel performance period and the channel requested could not be negotiated for PCS travel.
3. X – PCS/TDY – AMC service is available on requested travel dates; however, scheduled departure/arrival time does not meet traveler's mission requirements.
4. Y – TDY – Issued because AMC service was not available during the requested travel performance period and it was not PCS travel.
5. Z – PCS/TDY - Issued because AMC service is scheduled during the travel performance period but seats were not available at the time of the request.

#### C. TRANSACTION REASONS

The following words will appear in the transaction reason section of the GATES reservation screen face to describe the reservation or cancellation. The transaction reason will also accept a user specified clear text reason.

1. Reservations:
  - a. Substitution
  - b. Passenger reservation request
  - c. Group movement reservation request
  - d. Confirmation to reservation request
  - e. Consecutive Overseas Tour or Intratheater Transfer reservation request
  - f. Port Booking.
2. Cancellations:
  - a. Reservation Cancellation
  - b. Reservation Cancellation action directed by higher headquarters
  - c. Substitution

- d. Cancel Sign-Up
- e. Deleted Group Member
- f. Cancel Group
- g. Duplicate Booking
- h. Baggage Hold
- i. ACL Loss
- j. Delay Requested
- k. Early Arrival
- l. Premanifest Cancellation (by requesting activity or passenger)
- m. Gate No-Show
- n. Port Reporting Date Issued to Passenger
- o. In Transit Passenger
- p. Administrative Hold
- q. Late Reportee
- r. Medical Hold
- s. No-Show Passenger
- t. Overbooked Delay
- u. Passport Hold
- v. Rotated Passengers
- w. Erroneous Orders
- x. Port Called, Programmed Seat Not Available
- y. Walk-In
- z. Flight Cancellation
- aa. Port Called But Not Manifested.