APPENDIX G

GLOBAL AIR TRANSPORTATION EXECUTION SYSTEM (GATES) RESPONSE AND REASON CODES FOR AIR MOBILITY COMMAND (AMC) FLIGHT RESERVATIONS

A. GATES RESPONSE CODES

GATES response codes indicate the status of a reservation request:

1. B – Cancellation (the request/confirmation has been canceled).
2. H – Hold (the request is in a hold status).
3. Y – AMC Non-Availability (no seat(s) available on AMC flights).

B. GATES REASON CODES

GATES reason codes indicate the reason for non-availability of AMC passenger services during the passenger booking process:

1. V – PCS – Issued because a limited travel performance period was given for Permanent Change of Station (PCS) travel.
2. W – PCS – Issued because AMC service was not available. The travel performance period and the channel requested could not be negotiated for PCS travel.
3. X – PCS/TDY – AMC service is available on requested travel dates; however, scheduled departure/arrival time does not meet traveler’s mission requirements.
4. Y – TDY – Issued because AMC service was not available during the requested travel performance period and it was not PCS travel.
5. Z – PCS/TDY - Issued because AMC service is scheduled during the travel performance period but seats were not available at the time of the request.

C. TRANSACTION REASONS

The following words will appear in the transaction reason section of the GATES reservation screen face to describe the reservation or cancellation. The transaction reason will also accept a user specified clear text reason.

1. Reservations:
   a. Substitution
   b. Passenger reservation request
   c. Group movement reservation request
   d. Confirmation to reservation request
   e. Consecutive Overseas Tour or Intratheater Transfer reservation request
   f. Port Booking.
2. Cancellations:
   a. Reservation Cancellation
   b. Reservation Cancellation action directed by higher headquarters
   c. Substitution
d. Cancel Sign-Up

e. Deleted Group Member

f. Cancel Group

g. Duplicate Booking

h. Baggage Hold

i. ACL Loss

j. Delay Requested

k. Early Arrival

l. Premanifest Cancellation (by requesting activity or passenger)

m. Gate No-Show

n. Port Reporting Date Issued to Passenger

o. In Transit Passenger

p. Administrative Hold

q. Late Reportee

r. Medical Hold

s. No-Show Passenger

t. Overbooked Delay

u. Passport Hold

v. Rotated Passengers

w. Erroneous Orders

x. Port Called, Programmed Seat Not Available

y. Walk-In

z. Flight Cancellation

aa. Port Called But Not Manifested.