CHAPTER 406

STORAGE

A. SIT

1. **General: All Storage Must be IAW the JTR, Chapter 5.** The procedures described in this Chapter apply to legacy (TOPS) and current (DPS) programs. SIT may be authorized by the TO or their designated TA when assigned IAW Chapter 401, Par. C.13.d of this regulation. SIT may be used when it is necessary to meet the customer’s requirements. Although SIT normally is used at the destination when a shipment arrives before the customer has established a delivery address, it also may be used at the origin or at an intermediate point when considered by the PPSO to be in the best interest of the customer and the Government. The TSP must use a DOD approved warehouse.

2. **Sit Warehouse Approval and Inspections.** The SMO is responsible for the approval and inspection of all storage warehouses within the CONUS, Alaska, and Canada. The PPSO in the overseas area is responsible for accomplishing warehouse approval and inspections within their AOR. Both SMO and PPSO warehouse approval/inspections, to include punitive actions will be IAW Appendix D and E of this regulation.

3. **SIT Period.**
   a. SIT for employees will be IAW JTR, Par. 5668, SIT Time Period Restrictions. If the employee presents circumstances they feel warrant storage beyond the amount authorized, advise him/her to request (in writing) a review/adjudication through the Service Agency Civilian Personnel Office. Requests for additional storage must be presented well enough in advance of entitlement expirations to allow normal disbursal of property at the expiration of the entitlement.
   b. SIT for members may not exceed 90 days unless additional storage is authorized IAW the JTR, Par. 5242, Second 90 Days of SIT
   c. The DD Form 1857, Temporary Commercial Storage at Government Expense, Figure 406-1, must be used for each extended 90-day period. The PPSO may accept requests for storage extension via DPS provided they receive and maintain (electronic or hard-copy) all justifications in relation to the DD Form 1857. When SIT is extended, the PPSO must notify the TSP of the extension and the new projected termination date. The customer must be notified in writing by the PPSO 30 days prior to the expiration of authorized SIT and conversion to their expense. In addition, the PPSO must make positive contact notification with the customer prior to converting storage from Government to customer expense. The PPSO notification must advise the customer of the necessity to procure private insurance, as well as recommend that the customer and warehouseman conduct a joint inspection of the shipment and complete DD Form 1840, Joint Statement of Loss and Damage at Delivery, Figure 406-2 for TOPS shipments or Loss and Damage AT Delivery Form, Figure 406-3 (for DPS shipments). The customer must be advised that costs for the joint inspection are a customer’s expense. A claim against the Government may be denied unless the customer has evidence that the loss or damages occurred while the shipment was stored under the BL. When authorized, a delivery-out at Government expense must occur within six years of retirement, separation or at a later date as authorized in JTR, par. 5000-B.6. Payment for delivery services at Government expense, after the BL has terminated must be made by the PPSO under local invoicing or purchasing procedures.
4. **Prevention of Unnecessary SIT.** All storage must be IAW the JTR. The PPSO must make every effort to prevent unnecessary use of SIT by obtaining contact information to allow for proper management of storage and conversion of storage to the customer’s expense when storage entitlements are exhausted. Contact information may be obtained by utilizing source documents (e.g., DD Form 1299, Application for Shipment and/or Storage of Personal Property, Figure 406-4) to obtain in-transit phone numbers; by contacting customer’s sponsors, the use of Government e-mail accounts, and/or contacting Service HQ representatives, etc.

5. **Procedures at Destination.** When the TSP notifies the destination PPSO of a shipment arrival, the PPSO must attempt to contact the customer or the customer’s agent using the designated POC information. If the customer has not reported to the destination PPSO or the PPSO is unable to contact the customer or the customer’s agent, the PPSO must instruct the TSP to place the shipment in SIT. In these cases, the PPSO should not direct the TSP to attempt delivery at the customer’s residence. Disposition instructions must be provided to the TSP prior to the expiration of free waiting time IAW the solicitation/tender.

6. **Record of Authorized SIT.** SIT control logs are maintained in TOPS and DPS for recording all SIT authorizations. The log contains the following information: SIT control number, customer’s name, COS, storage location, and the dates ordered into and out of SIT.

7. **SIT for Split Shipments.** If a shipment arrives at destination as a split shipment and the customer is unavailable to receive any portion, SIT may be authorized separately on each portion. The PPSO and/or DPS must issue a separate SIT control number for each portion of the split shipment. The TSP is required to obtain a separate weight ticket for each portion of the split shipment. The cost of weighing each portion is borne by the TSP. The Government does not pay the minimum weight as applicable to storage and delivery.

8. **SIT Control Number.** Upon ordering a shipment into SIT, the TOPS/DPS furnishes the SIT control number. When it is necessary for a PPSO to manually assign a SIT number, the seven-digit SIT control number is constructed as follows:

   a. The first two positions are the last two digits of the year in which the shipment enters SIT (e.g., if the shipment is placed in SIT during calendar year 2014, the first two digits must be 14).

   b. The third, fourth, and fifth positions are the Julian calendar day the shipment enters SIT (e.g., if the shipment is placed in SIT on November 9 [calendar day 313] the third, fourth, and fifth digits must be 313).

   c. The last four digits indicate the numerical sequence of the shipment entering SIT for that day (e.g., if the shipment is the eleventh shipment placed in SIT on that day, the last four digits are 0011).

   d. As described above, the SIT control number for the eleventh shipment placed in SIT on November 9, 2014, is 143130011.

9. **Delivery Out of SIT.**

   a. The customer may request delivery via DPS, or contact the TSP to request delivery. The customer may also contact the PPSO to request delivery or to obtain assistance as needed.

   b. For shipments moving under TOPS, the TSP must prepare and submit a DD Form 619-1, Statement of Accessorial Services Performed (Storage-In-Transit Delivery and Reweigh), Figure 406-5, to the destination PPSO for all accessorial services incidental to the delivery of the shipment. The destination PPSO verifies that charges are correct, signs the form, returns the original to the TSP, while keeping one copy in the permanent shipment file. Shipments delivering out that are moved using DPS will be billed IAW Appendix A of this regulation.

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c. When the destination changes after a shipment has been placed in storage, and the new destination is outside the PPSO AOR, the destination PPSO must arrange delivery out IAW solicitation/tender.

d. Partial withdrawals, (JTR, Par. 5246, HHG Partial Lot Withdrawal and Delivery from SIT and Par. 5676, HHG Partial Lot Withdrawal and Delivery from SIT), consist only of complete cartons or item numbers on the inventory. A request for partial withdrawals should be made at the time of counseling and indicated to the TSP or TSP’s agent at the time of packing. The inventory item number must be furnished by the member to the PPSO/TSP, who, in turn, will request the required services. The PPSO representative has the right to be present at the TSP’s facility during the sorting of property. The TSP delivers the property; however, the member has the option of picking up the property from the warehouse. The TSP is responsible for obtaining the weight of the portion withdrawn.

**NOTE:** If a subsequent partial delivery is requested, approval must be IAW JTR Par. 5246-B (Members), 5676-C (Employees) to include collecting identified excess cost if applicable.

e. The delivery charge for a shipment placed into SIT in two portions and delivered from SIT in one lot is based on the delivery rate for the combined weight.

10. **Disposition of Unclaimed SIT Property.** Personal property in storage at customer’s expense is protected under the member’s Civil Relief Act and state/local laws. The PPSO must request notification by all storage warehouses within their AOR of any intent to dispose of unclaimed personal property. The PPSO will make every effort to notify the customer prior to scheduled disposal of personal property.

**B. RESPONSIBILITIES FOR NTS**

1. SDDC is responsible for the administration of the NTS program, through designated SMO. Each SMO:

   a. Conducts pre-award surveys to ensure that NTS TOS are awarded only to qualified TSPs. The qualifications of NTS TSPs must be determined IAW the pre-award survey guidelines contained in Appendix D of this regulation.

   b. Executes, distributes, and administers the NTS TOS and DD Form 1162-1, **Schedule of Services and Rates for Household Goods**, **Figure 406-6**, IAW this regulation.

   c. Monitors NTS weight stored in each approved warehouse, its subdivisions, or fire divisions.

   d. Provides administrative oversight as well as assistance to the PPSO and TSPs on any DD Form 1164, **Service Order for Personal Property**, **Figure 406-7** that has been placed against NTS TOS by Ordering Officers of using activities.

   e. Provides each NTS TSP, in writing, the names and locations of PPSO’s and persons delegated as Ordering Officers authorized to issue DD Form 1164 under each NTS TOS.

   f. Notifies all recipients of the NTS TOS when it is modified, placed inactive, or terminated.

   g. Performs inspections of NTS TSP’s performance, storage methods, and warehouse practices to ensure that all services are provided IAW the provisions of the NTS TOS. DOD warehouse facilities are approved and inspected under the provisions of Appendix D, Appendix E, and Attachment E1 of this regulation.

   h. Investigates incidents involving NTS shipments or NTS TSP facilities.

   i. Conducts a personal property SAV for each PPSO within their AOR once every two years. Visits will be coordinated with the Service/Agency HQ or Major Command to avoid
duplication of effort. The purpose of such visits is to exchange information concerning the adequacy of service provided by each local NTS TSP and to identify potential service problems. Provides the PPSO representative a copy of the SAV if it identifies potential service problems.

2. PPSO Ordering Officers will:
   a. Acquire all required services for the storage of personal property in Government contracted and/or DOD approved commercial storage facilities.
   b. Cite the funds for payment of the services ordered and process invoices for payment.
   c. Ensure the customer provides a permanent POC/mailing address prior to booking the shipment.
   d. Maintain all documents relating to each storage lot. Digital scanning and archiving of the maintained documentation to include the original Warehouse Receipt by the shipping offices in lieu of maintaining the original paper copy is acceptable. If the PPSO elects to scan and archive the original warehouse receipt, the PPSO must destroy the hardcopy original warehouse receipt. There can only be one original warehouse receipt (scanned or hardcopy).
   e. Provide copies of warehouse inspections conducted independently to the SMO when inspections reveal discrepancies at a DOD approved storage facility.
   f. Serve as the POC for the customer on all matters concerning the storage of personal property.
   g. Immediately notify the SMO when the NTS TSP is unable to locate a NTS lot in storage.
   h. Recoup excess costs from the customer, IAW Service/Agency guidelines or regulations, when the weight in storage is in excess of the JTR allowance.
   i. Terminate all NTS at government expense for storage beyond the authorized storage period and advise the NTS TSP to bill the customer for future storage costs.

C. NTS PROCEDURES – TO REPRESENTATIVES

1. General. The available low-cost, qualified storage facility must be used for NTS, regardless of its location. Awards must not be limited to NTS TSPs within the AOR.

2. Determining the Low-Cost NTS TSP. The PPSO representative must use Items I, II, III, IV, V, and VI of the DD Form 1162-1 to determine the low-cost NTS TSP. Item II.a must be used only when upright wardrobe services are required and Item II.b must be used only when inventory of high value items is ordered by the PPSO representative. Item V, storage costs, must be projected over the estimated storage period for each lot.

3. Attempted Pickup or Delivery. If the customer or customer’s agent is not available at the residence when the NTS TSP attempts to pickup or deliver on the date specified on DD Form 1164, the NTS TSP is paid the drayage rate per DD Form 1162-1 on a 500 lbs minimum (weight) shipment for attempted pickups and the actual shipment weight for attempted deliveries.

4. Failure to Perform after Acceptance of Service Order (DD Form 1164). Upon acceptance of the DD Form 1164 by the TSP, failure to perform the required services will result in recoupment costs being assessed against the TSP for the difference of procuring the services from another TSP. When this occurs, the PPSO must contact the responsible SMO for instructions and/or actions against the NTS TSP.

5. Acquisition of NTS Services. NTS TSPs must be contacted in the order of their NTS TOS rates (from lowest to highest), regardless of location. The storage lot must be offered to the first NTS TSP that can perform the services at the time they are required. A NTS TSP does not need to be
contacted if a written notice that services cannot be provided has been received from that NTS TSP. When two or more NTS TSPs have equal rates, the Ordering Officer must offer lots to those NTS TSPs on a fair and equitable basis. When other than the low-cost NTS TSP is used, the shipment/storage record must contain a list of the NTS TSPs refusing the lot.

6. Customer Preference for NTS TSP. A customer’s choice of NTS TSP is prohibited unless the NTS TSP -requested cost is the same or no more than the lowest offer. The rules governing the requirements of the TOS require that orders be issued to the lowest offerer available. The Government has no authority to enter into three-party contracts between itself, the NTS TSP, and customer.

7. Service Order for Personal Property.
   a. Upon the NTS TSP’s acceptance of the offer of a lot, the PPSO Ordering Officer must request the NTS TSP provide a lot number and then prepare a DD Form 1164. A separate DD Form 1164 must be prepared for each Personal Property lot. Service orders are executed only by the Ordering Officer having specific authority to issue such orders. Orders for services must be furnished to the NTS TSP before the date on which the services are to be performed. DD Form 1164 is self-explanatory except for the following items:
      (1) Block 3.b, Federal Agency. Enter two-digit alpha code depicting the federal agency identity (e.g., DF--Department of Air Force, DA--Department of Army).
      (2) Block 3.c, Appropriation Identity. Identifies code designation, assigned locally by each activity.
      (3) Block 3.g, Lot Number. Enter lot number furnished by the NTS TSP.
      (4) Block 3.i, Estimated Storage Period. Enter the estimated storage time, in months. This varies from case-to-case depending on circumstances and applies to new accounts being placed in storage.
      (5) Block 3.j, Pickup Date (YYYYMMDD). Enter the date on which the requested services are to begin. Date is constructed as follows: the four digits of the year, two digits of the month, and day of the month (e.g., for September 30, 2014 the code would be “20140930”).
      (6) Block 4, New Accounts - Services Ordered. Enter rates from the DD Form 1162-1 only for those services being authorized. Item VI, Handling-Out, which must be used in making cost comparisons, and not included on the initial DD Form 1164. To facilitate subsequent ordering-out action, the rate for Handling-Out (Item VI) may be annotated on the copy retained in the storage file. When crating of HHG is required for safe transportation and storage, Block 6, Remarks Section, must be annotated to show approval granted by the PPSO representative.
      (7) Block 6 (Remarks Section). When firearms are to be included in the storage lot, the statement, “This NTS Lot Contains Firearms,” must be annotated on the DD Form 1164.
   b. Distribution of DD Form 1164.
      (1) A copy must be sent to DFAS.
      (2) One copy must remain with the NTS TSP.
      (3) One copy, indicating the actual weight and storage location, must be provided to the customer and the overseas Civilian Personnel Officer to include when the state of the
storage changes (i.e., transfer agreement, termination of storage, or conversion to customer’s expense).

(4) One copy indicating the actual weight and storage location must be provided to the responsible SMO within seven working days of the date on which the actual weight is received from the NTS TSP.

(5) One copy must be provided to the Uniformed Service/Agency Finance Office or Operating Location (OPLOC).

(6) All Navy shipments: One copy must be provided to: Business Support Department, FISCN HHG Audit Team Division, Code 302, 1968 Gilbert Street, STE 600, Norfolk, VA 23511-3392.

(7) For All Marine Corps shipments not paid using the Third Party Payment System. Provide one copy of the DD Form 1299, DD Form 1164, and the Orders to: Transportation Voucher Certification Branch, Marine Corps Logistics Command Bldg 3700, RM 315, 814 Radford Blvd, Suite 20262, Albany, GA 31704-0262

8. Supplemental Service Orders.
   
a. Supplemental DD Forms 1164 must be issued to authorize services, such as renewal or removal of a lot in storage or annual renewal of the fiscal year fund citation for the following fiscal year, for those lots remaining in storage after September 30. Renewals may be authorized by written notice to the NTS TSP, such as manifest-type listings.

b. When it is known prior to ordering services that part of a customer’s property must remain in storage while another part is withdrawn within a short period of time, each part must be considered a separate lot and a separate DD Form 1164 must be issued for each lot. When a customer requests, and is authorized a partial removal from a lot stored under a single DD Form 1164, a supplemental DD Form 1164 must be issued for handling-out services to permit removal of the desired goods from the lot and for handling-in of that portion to be returned to storage. Partial removals consist of only complete cartons or item numbers as listed on the inventory.

c. Warehouse Receipts. Each lot of HHG stored in a commercial facility must be covered by a separate, nonnegotiable warehouse receipt. The NTS TSP must issue the warehouse receipt in the name of the customer IAW the terms of the NTS TOS. The NTS TSP mails, or otherwise delivers the original warehouse receipt to the PPSO representative. When the inventory is used as part of the warehouse receipt, a legible copy of the inventory may be attached to the original warehouse receipt. The use of a combination inventory-warehouse receipt form is acceptable if the document contains all of the information required by law and the NTS TOS. When a combination inventory-warehouse receipt is used, the original copy must be furnished to the PPSO representative and a legible copy retained by the NTS TSP. Digital scanning and archiving of the Warehouse Receipt by the shipping offices in lieu of maintaining the original paper copy is acceptable IAW Par. B.2.d.

9. Removal from NTS (JFR, Par. 5220, Withdrawal of HHG from NTS as an Alternative to Continued Storage (Uniformed Members Only) and Par. 5660-F, Removing HHG from NTS (Civilian Employees Only). Whenever a lot, or part of a lot, is to be removed from storage, the Ordering Officer must sign and return the original warehouse receipt to the NTS TSP along with the DD Form 1164 specifying the services to be performed. In those cases where the warehouse receipt is maintained as a digitally scanned document, the scanned original will be reproduced in paper format and returned to the warehouseman when the lot is ordered released, as if it had been maintained in a paper format. A copy of the warehouse receipt must be retained for the
Ordering Officer’s files. Whenever part of a lot is removed from storage and part is to remain, the Ordering Officer must obtain a new or revised warehouse receipt from the NTS TSP for that portion remaining in storage. The NTS TSP must be given a minimum of five work days notice prior to release of shipment.

10. Storage Outside an Installation’s AOR. When a lot is placed in storage outside an installation’s AOR, the PPSO representative placing the lot in storage must retain the storage account and all paperwork until an application for shipment is received.

11. Removal when Storage is Outside the Installation’s AOR. When a lot is placed in storage outside an installation’s AOR, the Ordering Officer placing the lot in storage must retain all the paperwork and the storage account until a customer’s application for shipment is received. The Ordering Officer must make arrangements with the NTS TSP for release of the goods from storage. The customer’s application and movement orders for shipment must be forwarded to the PPSO having responsibility for the area in which the goods are stored. The responsible PPSO for shipment must arrange for shipment of the goods and coordinate the release with the PPSO representative maintaining the storage lot.

12. Local Delivery Reweigh Procedures. If a pattern of weight variance is detected in the weight of line-haul shipments moving out of a particular warehouse, the PPSO must initiate local reweigh procedures.

a. The PPSO Ordering Officer must negotiate a rate with the NTS TSP not to exceed the current rate factors of the current Personal Property Rate Solicitation.

b. Local delivery reweigh requests must be annotated on the DD Form 1164. It is recommended the PPSO or the PPSO’s representative witness the reweigh to support any collection action involved for either party. A witnessed reweigh aids the SMO in the event of disputes as well as in monitoring performance.

c. The PPSO Ordering Officer may request the NTS TSP to use government scales for a local reweigh when available and when the reweigh causes no delay to the NTS TSP. If the NTS TSP is required to use government scales and excess mileage is involved, the Government may be liable for an extra charge since the terms of the original agreement have been modified.

d. New weight tickets are necessary when a lot is ordered out of NTS locally and when delivery is within the scope of the NTS TOS. If the reweigh weight exceeds the storage weight by 200 pounds, necessary action will be initiated by the Transportation Officer for reimbursement of payments to the NTS TSP based on the lowest weight.

13. Storage Difficulties. The PPSO representative must notify the SMO of any actual or anticipated problems in obtaining commercial storage space (e.g., housing renovations, deployments). An information copy of such notice must be provided to HQ SDDC. Problems that cannot be resolved by the SMO must be forwarded for resolution to HQ SDDC.


a. Upon receipt of an application for NTS, the PPSO must enter the estimated storage authorization expiration date on the DD Form 1299, Figure 406-4, Block 13. This date must be determined by adding the tour length to the reporting month cited in the orders. (Exception: Flag officers have no set tour length; however, since 48 months is a common period for assignment, 48 months must be added to the month the property is placed in storage and entered in Block 13 of the DD Form 1299.) For employees, shipments in excess
of government quarters, deployments, and other shipments funded on a fiscal year basis, the expiration date must be set to 30 Sep of the current fiscal year.

b. Not later than 45 days before the first day of the month when the NTS authorization is due to expire, the PPSO must notify the customer. If contact has not been made with the customer by the 45th day, the PPSO must send a certified letter to the customer of the impending NTS authorization expiration. A suspense date must be established for the return of information and a suspense file maintained.

c. The notification must include:

(1) Date storage authorization expires.
(2) Suspense date for return of information.
(3) Net weight of HHG in storage chargeable to a customer’s JTR weight allowance.
(4) Storage Company’s name, address, service order number, and lot number.
(5) A statement that the customer is to reply by the suspense date whether continued storage is required. The new PCS order, personnel action, extension document, copy of separation order, or letter explaining a customer’s status must be provided. Employees must provide correspondence containing the new fiscal year fund citation for continued storage. Also state, if the customer fails to return the documentation/funding letter before the date NTS authorization is due to expire, the government’s responsibility for control and payment for NTS must be terminated and the lot converted to a commercial account in the customer’s name at his or her expense. When storage converts to a customer’s expense, the storage provider’s FRV liability ceases and the customer is responsible directly to the commercial contractor for storage costs. If customer performs joint inspection upon storage conversion (at a customer’s expense) and the storage providers is notified of existing loss/damage, the storage provider is still responsible for FRV IAW loss/damage provisions.

d. If the e-mail and/or certified letter notice is not returned with notations by the established suspense date, the PPSO must contact the Service/Agency personnel locator office to make a final attempt to locate the customer. When all notification and locator efforts have failed, the PPSO must take necessary steps to convert the lot to a customer’s expense.

D. LOSS AND DAMAGE IN NTS

1. General. This Par. prescribes procedures to be followed by the SMO and PPSO representatives when incidents of loss or damage of stored personal property occur.

2. Loss/Damage or Erroneous Shipments. If the NTS TSP is unable to locate a lot or portion of a lot in storage, the PPSO and/or PPSO representative must notify the SMO who ensures the NTS TSP is taking action to locate any missing items and collect information for NTS TOS interpretation which might be needed in the event of claims processing.

3. Missing Items. When missing items subsequently are found to be in the possession of the NTS TSP, the NTS TSP must contact the customer to determine if the customer has been paid a claim for the lost items and if the customer would like to receive any or all of the found items. If the customer has been paid for the items by the Government or by a NTS TSP, the customer may elect to recover any or all of the items but must return the payment received for the items that are recovered. If the customer elects to take back an item, the NTS TSP must forward the items to the customer by the mode of transportation selected by the PPSO representative. The NTS TSP is responsible for any shipping charges in excess of the original cost had the delay not occurred. If the customer has received a claim payment of the item and does not elect to take back the item,
the NTS TSP may retain the item for salvage provided the NTS TSP has paid the replacement cost of the item to the Government or the customer. If the NTS TSP has not paid for the item and the Government has paid a customer’s claim, the NTS TSP must contact the claims office for instructions. If the customer has not yet received compensation from the Government or TSP for the missing items, the NTS TSP must forward the items to the customer.

4. **Delivery of Wrong Items.** If a NTS TSP inadvertently ships or delivers wrong items, the NTS TSP is liable for all costs associated with the return. The NTS TSP must select the transportation mode offering the least amount of delay to ship and delivery the correct items. TSP compensation to ship or deliver the correct items should not exceed what the costs would have been if the correct items were included in the original shipment.

5. **Lost or Stolen POF.** If a POF is lost or stolen while under the control of the NTS TSP, the SMO must determine whether the firearm was stored IAW the pre-award survey guidelines and whether the loss was due to negligence of the NTS TSP. The failure of a NTS TSP to report promptly a lost or stolen firearm will result in the issuance of a non-use notice, as well as a review by the SMO for a potential disqualification.

6. **Loss or Damage due to Fire, Flood, or Similar causes.** Upon becoming aware of loss or damage to stored personal property due to fire, flood, or similar causes, the following procedures need to be completed:

   a. **SMO Procedures.** Upon becoming aware of loss or damage to stored personal property due to fire, flood, or similar causes, the SMO, in coordination with the PPSO representatives must:

      (1) Arrange immediately for a joint inspection of the damage. The joint inspection will be performed by the SMO and/or PPSO and the storage provider. The SMO must notify HQ SDDC who must notify the Services.

      (2) Direct the NTS TSP to unpack and dry the goods and prepare a detailed report of loss or damage to each lot, by article or package, as listed on the warehouse receipt or inventory form.

      (3) Monitor closely the NTS TSP’s performance to ensure that:

         (a) The NTS TSP’s responsibility is discharged properly.

         (b) The property is protected from further loss or damage.

         (c) The NTS TSP maintains detailed records of all services performed and materials used that are to be paid for by the Government.

         (d) The NTS TSP promptly dries, cleans, and repacks all of the items that are handled during the rework process.

         (e) The NTS TSP’s security measures protect the goods from pilferage.

         (f) Request that the PPSO representative engages a third party if the NTS TSP does not have the capability to provide the required services.

         (g) Determine the NTS TSP’s liability under the terms of the NTS TOS. All available means, including assistance from PPSO representatives, qualified organizations, and consultation with an attorney in the SDDC legal office, must be used in determining liability. The SMO must prepare a report of each case IAW Chapter 410.
b. **PPSO Representative Procedures.** Upon completion of the inspection of loss or damage, the PPSO representative:

(1) Directs the NTS TSP to perform services such as laundering, dry cleaning, and oiling finished surfaces, if such actions are required to prevent further damage to, or deterioration of, the affected goods. Reconditioning of property, such as recovering upholstered pieces and refinishing (e.g., sanding, stripping, painting) finished articles may not be performed as part of the services to prevent further damage or deterioration.

(2) Informs the NTS TSP of the method to be used in determining the new weight of lots when items have been lost or destroyed. When the new weight has been determined, the PPSO representative must issue a DD Form 1164.

(3) Advises the customer in writing of any loss or damage to a customer’s goods.

(4) Furnishes the responsible SMO a copy of the report given to the customer.

(5) Obtains the consent of the customer or a customer’s authorized agent before ordering the disposal of any damaged goods. Upon receipt of consent, the PPSO representative must direct the NTS TSP in the disposal of irreparably damaged goods.

7. **Payment for Services.** The unpacking, drying, and cleaning of damaged goods and preparation of the report of loss or damage must be performed by the NTS TSP at no cost to the Government. All other services performed, such as dry cleaning, laundering, repacking, and handling-in, when ordered by the PPSO representative, must be paid for by the Government at no cost to the NTS TSP until ultimate liability for the loss or damage is determined. Payment for these services must be made from the appropriation cited for payment of the storage charges.

8. **Payment for Repacking of Shipments Released from NTS.**

a. Shipments packed for placement in NTS may not be repacked at Government expense in preparation for line-haul movement without specific authorization from the origin PPSO. The origin PPSO authorizes repacking at Government expense only when it is determined to be necessary to protect the shipment from damage in transit to the final destination.

b. The PPSO may not authorize repacking at Government expense when there is evidence that deterioration of the original packing occurred while the shipment was in the possession of the NTS TSP. Repacking to correct packing deterioration occurring during storage is the responsibility of the NTS TSP and is accomplished at no expense to the Government. Conflicts in this area must be referred by the PPSO to the SMO for resolution.

c. The TSP for carriage is not liable for preexisting damage noted on the storage inventory or exceptions noted at the time of pickup. The TSP for carriage may be liable for concealed damage. To be released from liability, the burden of proof (e.g., substantiated by photographs, member’s statement, and/or PPSO quality control inspection) is on the TSP for carriage to show that loss or damage resulted before receipt of property by the TSP for carriage.
**TEMPORARY COMMERCIAL STORAGE AT GOVERNMENT EXPENSE**

**PRIVACY ACT STATEMENT**

**AUTHORITY:** Title 37, US Code 405; Title 5, US Code 5726; and EO 9397, November 1943 (SSN).

**PRINCIPAL PURPOSE(S):** To obtain certification from the member as to why temporary storage in addition to 90 days is required.

**ROUTINE USE(S):** The data obtained on this form is used by the installation transportation officer to determine whether or not the member is entitled to additional temporary storage after the initial 90 days.

**DISCLOSURE:** Voluntary, however, unless disclosed, member will not be authorized additional storage.

### SECTION I - AUTHORIZATION FOR STORAGE AFTER THE FIRST 90 DAYS

Reference Paragraph 6376-5-B2, JFTR

When, because of conditions beyond the control of the member, household goods in temporary storage at Government expense cannot be withdrawn during the first 90 days, additional storage for not more than an additional 90 days may be authorized in advance or subsequently approved by the transportation officer or such other officer as the service may designate.

### SECTION II - MEMBER'S STATEMENT OF FACTS

1. ADDITIONAL TEMPORARY STORAGE OF MY HOUSEHOLD GOODS IS NECESSARY, DUE TO CONDITIONS BEYOND MY CONTROL. THESE CONDITIONS ARE (X all that apply)

   a. SERIOUS ILLNESS OF THE MEMBER
   b. SERIOUS ILLNESS OR DEATH OF A DEPENDENT
   c. IMPENDING ASSIGNMENT TO GOVERNMENT QUARTERS
   d. DIRECTED TEMPORARY DUTY AFTER ARRIVAL AT PERMANENT DUTY STATION
   e. NONAVAILABILITY OF SUITABLE CIVILIAN HOUSING
   f. AWAITING COMPLETION OF RESIDENCE UNDER CONSTRUCTION
   g. OTHER REASON (Specify)

### MEMBER INFORMATION

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>a. NAME (Last, First, Middle Initial)</td>
<td>b. RANK</td>
</tr>
<tr>
<td>d. SIGNATURE</td>
<td>c. SOCIAL SECURITY NUMBER</td>
</tr>
<tr>
<td></td>
<td>e. DATE SIGNED (YYYYMMDD)</td>
</tr>
</tbody>
</table>

### SECTION III - APPROVAL

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>3. INSTALLATION NAME</td>
<td>4. INSTALLATION ADDRESS (Include Zip Code)</td>
</tr>
<tr>
<td>5. DATE APPROVED (YYYYMMDD)</td>
<td></td>
</tr>
</tbody>
</table>

### APPROVAL FOR AN ADDITIONAL 90 DAYS STORAGE IS GRANTED IN ACCORDANCE WITH PARAGRAPH 6376-5-B2, JFTR, DUE TO CONDITIONS CITED ABOVE.

### CERTIFY THAT GOVERNMENT STORAGE FACILITIES ARE NOT AVAILABLE AT THIS INSTALLATION AND THAT COMMERCIAL STORAGE IS AUTHORIZED FOR A PERIOD NOT TO EXCEED 90 DAYS.

### ALL STORAGE AUTHORIZATION WILL EXPIRE ON (YYYYMMDD)

Generally, Government claims coverage also expires that date. If you choose to keep your property in storage beyond that date, at your expense, it is recommended that you obtain private insurance coverage during that period. In addition, any claim against the Government for loss or damage to personal property pursuant to authorized Government storage must be filed within two years from the expiration date of authorized storage.

<table>
<thead>
<tr>
<th>a. APPLICABLE SPECIAL ORDER</th>
<th>b. PARAGRAPH</th>
<th>c. HEADQUARTERS</th>
<th>d. DATED (YYYYMMDD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. ACCOUNTING CLASSIFICATION</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TRANSPORTATION OFFICER INFORMATION

| a. NAME (Last, First, Middle Initial) | b. RANK |
| c. TITLE | d. SIGNATURE |

**DD FORM 1957, SEP 1998**

PREVIOUS EDITION IS OBSOLETE.

---

**Figure 406-1. DD Form 1857, Temporary Commercial Storage at Government Expense**
### JOINT STATEMENT OF LOSS OR DAMAGE AT DELIVERY

**Privacy Act Statement**

**AUTHORITY:** The requested information is solicited pursuant to one or more of the following: 5 U.S.C. 301, 31 U.S.C. 3721 et seq., 31 U.S.C. 3711 et seq., and EO 9397, November 1943 (SSN).

**PRINCIPLE PURPOSE(S):** The information requested is to be used in evaluating claims.

**ROUTINE USE(S):** The information requested is used in the settlement of claims for loss, damage or destruction of personal property and recovery from liable third parties.

**DISCLOSURE:** Voluntary; however, failure to supply the requested information or to execute the form may delay or otherwise hinder the payment of your claim.

**GENERAL INSTRUCTIONS:** The carrier's contractor's representative will complete and sign DD Form 1840 and obtain the signature of the member or member's agent. The member or member's agent will not, under any circumstances, sign a blank or partially completed DD Form 1840. Three completed copies of DD Form 1840 and blank DD Forms 1840R will be provided the member or member's agent by the carrier's contractor's representative for each shipment. If no loss or damage is involved, write "NONE" in description column.

#### SECTION A - GENERAL (To be completed by carrier/contractor)

<table>
<thead>
<tr>
<th>1. NAME OF OWNER (Last, First, Middle Initial)</th>
<th>2. SOCIAL SECURITY NO.</th>
<th>3. RANK OR GRADE</th>
<th>4. NET WT OF SHIPMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5. ORIGIN OF SHIPMENT (City and State/Country)</th>
<th>6. DESTINATION OF SHIPMENT (City and State/Country)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>7. PPGBL/ORDER NUMBER</th>
<th>8. PICKUP DATE</th>
<th>9. NAME AND ADDRESS OF CARRIER/CONTRACTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>10. CODE OF SERVICE</th>
<th>11. SCAC</th>
<th>12. CARRIER/CONTRACTOR REF. NO.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### SECTION B - RECORD OF LOSS OR DAMAGE (To be completed jointly by member and carrier's contractor's representative)

13. Notice is hereby given to the carrier/contractor to whom this statement is surrendered that the shipment was received in condition as shown below and the claim, if any, will be made for such loss or damage as indicated subject to further inspection and notification to the claims office within 70 days by DD Form 1840R found on the reverse side hereof. **THE VALUE INDICATED IN BLOCK 14c IS TO BE USED FOR QUALITY CONTROL ONLY.**

<table>
<thead>
<tr>
<th>a. Inv. No</th>
<th>b. Name of item</th>
<th>c. Description of loss or damage (If missing, so indicate)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

14. **ACKNOWLEDGMENT BY MEMBER OR AGENT** (X and complete as applicable and sign below)

<table>
<thead>
<tr>
<th>a. I received my property in apparently good condition except as indicated above: A continuation sheet was not used.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>b. Unpacking and removal of packing material, boxes, cartons, and other debris is not waived.</td>
</tr>
<tr>
<td>c. I estimate the amount of my loss and/or damage at $</td>
</tr>
<tr>
<td>d. I have received three copies of this form. I understand that I have 70 days to list any further loss and/or damage on the back of this form and give this to the nearest claims office, and that failure to do so may result in my being paid a smaller amount on a claim.</td>
</tr>
<tr>
<td>e. Telephone Number</td>
</tr>
<tr>
<td>g. Signature</td>
</tr>
</tbody>
</table>

15. **ACKNOWLEDGMENT BY CARRIER'S/CONTRACTOR'S REPRESENTATIVE** (X and complete as applicable and sign below)

| a. Property was delivered in apparently good condition except as otherwise noted above. |
| b. I will initiate tracer action for missing items                                      |
| c. Name of delivering carrier/agency/contractor                                         |

**DD Form 1840, JAN 88**

*Previous editions are obsolete*

---

**Figure 406-2. DD Form 1840, Notification of Loss or Damage at Delivery**

IV-406-12
# Defense Personal Property Program (DP3)
## Notification of Loss or Damage AT Delivery

**Completed by TSP:**

<table>
<thead>
<tr>
<th>Name of Owner</th>
<th>Rank/Grade</th>
<th>Branch of Service</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BL No.</th>
<th>TSP Reference No.</th>
<th>SCAC</th>
<th>Pick Up Date</th>
<th>Is This a Partial Delivery (Y or N)?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Purpose and General Instructions:**
- To provide the Transportation Service Provider (TSP) notice of loss or damage discovered at the time of delivery.
- The customer (or their designated representative) and the TSP’s delivery representative must jointly complete this document.
- List in **NOTED LOSS AND/OR DAMAGE** section below all damage and missing items noticed before TSP’s representative departs.
- **DO NOT leave blank.** If no loss or damage is discovered at the time of delivery, write “NONE” in **DESCRIPTION OF DAMAGE**.
- **THIS DOES NOT CONSTITUTE “FILING A CLAIM”.** **CLAIM MUST BE FILED VIA DPS CLAIMS MODULE – **http://www.move.mil/.

**Noted Loss and/or Damage**
If more than one page is needed, include your name, Bill of Lading No. and number the page of the page used on each page used.

<table>
<thead>
<tr>
<th>Inventory No.</th>
<th>Item</th>
<th>Description of Damage (If missing, specify)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
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</tr>
</tbody>
</table>

**Note:** TSP is responsible for one-time placement of items during delivery. If requested, the TSP will unpack and remove cartons to the customer’s satisfaction. Member requested unpacking and removal of cartons? **YES** **NO**

**Please Read Carefully Before Signing – This is Customer’s Notification of Loss and/or Damage AT Delivery**

By signing below, Customer acknowledges receipt of:
- One (1) copy of the **NOTIFICATION OF LOSS OR DAMAGE AT DELIVERY** and one (1) copy of the **NOTIFICATION OF LOSS OR DAMAGE AFTER DELIVERY**.

**Customer understands that he/she:**
- Will receive from the delivering TSP a “**NOTIFICATION OF LOSS OR DAMAGE AFTER DELIVERY**” document to identify loss or damage found after delivery. This notification document will provide instructions on how to file a claim online.
- Can provide notification to the TSP within 75 days by entering the information from the **AFTER Delivery** document into the DP3 online claims module or mail **NOTIFICATION OF LOSS OR DAMAGE AFTER DELIVERY** document to the TSP by certified return receipt, fax or electronic dispatch.
- **WILL NOT** be eligible for loss or damage recovery by the TSP or Government for any item not identified within 75 day period after delivery.

**Received for delivery at:**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Name/Address of Transportation Service Provider (TSP)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>

**City** | **State** | **Zip** | **TSP Email** | **Telephone Number** | **Fax Number** |
<table>
<thead>
<tr>
<th></th>
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<tbody>
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<td></td>
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</tr>
</tbody>
</table>

**Customer Email**

<table>
<thead>
<tr>
<th>Signature of Customer (or his/her designated representative)</th>
<th>Delivery Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Delivering TSP Signature</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

**Figure 406-3. Notice of Loss or Damage AT Delivery**
### APPLICATION FOR SHIPMENT AND/OR STORAGE OF PERSONAL PROPERTY

(Red Privacy Act Statement on back before completing form.)

<table>
<thead>
<tr>
<th>1. DATE PREPARED (YYYYMMDD)</th>
<th>2. SHIPMENT NUMBER</th>
</tr>
</thead>
</table>

3. NAME OF PREPARING OFFICE

4. TO (Responsible Origin Personal Property Shipping Office)
   a. NAME

5. NAME OF DESTINATION PERSONAL PROPERTY SHIPPING OFFICE
   b. ADDRESS (Street, Suite Number, City, State, ZIP Code)

6. MEMBER OR EMPLOYEE INFORMATION
   a. NAME (Last, First, Middle Initial)
   b. RANK/GRADE
   c. SSN
   d. AGENCY

7. REQUEST ACTION BE TAKEN TO TRANSPORT OR STORE THE FOLLOWING:
   a. HOUSEHOLD GOODS/UNACCOMPANIED BAGGAGE/ITEMS NO. OF CONTAINERS (Enter quantity estimate)

   (1) POUNDS
   (2) POUNDS OF PROFESSIONAL BOOKS, PAPERS, AND EQUIPMENT (PBP&E) (Enter "NONE" if not applicable)
   (3) EXPENSIVE AND VALUABLE ITEMS (Number of items)

   b. MOBILE HOME INFORMATION (Enter dimensions in feet and inches)
   (1) SERIAL NUMBER
   (2) LENGTH
   (3) WIDTH
   (4) HEIGHT
   (5) TYPE EXPANDO (Describe)

   c. MOBILE HOME SERVICES REQUESTED (X as applicable)
   CONTENTS PACKED
   MOBILE HOME BLOCKED
   MOBILE HOME UNBLOCKED
   STORED AT ORIGIN
   STORED AT DESTINATION

8. THIS SHIPMENT/STORAGE IS REQUIRED INCIDENT TO THE FOLLOWING CHANGE OF STATION ORDERS:
   a. TYPE ORDERS (X one)
   b. ISSUED BY
   c. NEW DUTY ASSIGNMENT
   d. DATE OF ORDERS (YYYYMMDD)
   e. ORDERS NUMBER
   f. IN TRANSIT ADDRESS (Street, Apartment Number, City, State, ZIP Code)

9. PICKUP (ORIGIN) INFORMATION
   a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code)
   (If a mobile home park, include mobile home court name)

   b. TELEPHONE NUMBER (Include Area Code)

11. EXTRA PICKUP/Delivery ADDRESS (If applicable)
   a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code)
   (If a mobile home park, include mobile home court name)

   b. AGENT DESIGNATED TO RECEIVE PROPERTY

12. SCHEDULED DATE FOR (YYYYMMDD)
   a. PACK
   b. PICKUP
   c. DELIVERY

13. REMARKS

14. I CERTIFY THAT NO OTHER SHIPMENTS AND/OR NONTEMPORARY STORAGE HAVE BEEN MADE UNDER THESE ORDERS EXCEPT AS INDICATED BELOW (If none, indicate "NONE")
   a. FROM
   b. TO
   c. NET POUNDS (Actual or estimated)
   d. POUNDS OF PBP&E (Actual or estimated)

15. CERTIFICATION OF SHIPMENT RESPONSIBILITIES/STORAGE CONDITIONS
   [Signature]
   a. SIGNATURE OF MEMBER/EMPLOYEE
   b. DATE SIGNED
   c. ADDRESS OF CONTRACTOR (Street, Suite No., City, State, ZIP Code)

   d. NAME OF CONTRACTOR (Origin DPM or non-temporary storage)

16. CERTIFICATE IN LIEU OF SIGNATURE ON THIS FORM IS REQUIRED WHEN REGULATIONS SO AUTHORIZATE. Property is baggage, household goods, mobile home, and/or professional books, papers and equipment authorized to be shipped at government expense.
   a. REASON FOR NONAVAILABILITY OF SIGNATURE
   b. CERTIFIED BY (Signature)
   c. TITLE

---

**Figure 406-4. DD Form 1299, Application for Shipment and/or Storage of Personal Property**
DEFENSE TRANSPORTATION REGULATION – PART IV

21 January 2015

Personal Property

PRIVACY ACT STATEMENT

AUTHORITY: 37 USC 406, 5 USC 5726; and E.O. 9357.

PRINCIPAL PURPOSE(S): Primarily for evaluating reports submitted by Service members and eligible individuals for shipment and/or storage of personal property. Also used to prepare the Government bill of lading and other shipping documents (as applicable) to move the personal property. Used by the Finance Office for collection from the member in case goods to be shipped exceed Government entitlement limits.

ROUTINE USE(S): DD Form 1299 is provided to commercial carriers and shipping agents as the official shipping and storage order.

DISCLOSURE: Voluntary; however, failure to provide the requested information may delay shipping dates and impede storage arrangements.

CERTIFICATION OF SHIPMENT RESPONSIBILITIES

In consideration of said household goods or mobile homes being shipped at Government expense, I hereby agree that:

1. This shipment/storage lot consists of my property or the property awarded to my ex-spouse incident to a divorce which was acquired by me prior to the effective date of my orders.

2. If my orders are modified or cancelled and affect this shipment, I will immediately notify the shipping office at point of origin (or port, if any) and destination.

3. I will remit the proper amount or consent to the collection from my pay as may be necessary to cover all excess costs occasioned by this shipment.

4. I agree, prior to shipment and at my expense to place my mobile home in condition to withstand transportation.

5. I understand that transportation of my mobile home and shipment of baggage and household goods within the United States are provided in Chapter 10, JTR.

6. I understand the Government will not be responsible for goods remaining in storage after the expiration of the authorized period.

7. Professional books, papers and equipment are or were necessary in the performance of official duties.

CONDITION FOR STORAGE

In consideration of said household goods being stored at Government expense, I hereby agree as follows:

1. I will notify the transportation office responsible for storing my nontemporary storage account of any changes in my storage entitlement.

2. The Government is authorized to enter into any agreement and to do all acts and things which may be convenient or necessary to store the household goods. Storage of the household goods is furnished subject to such applicable laws and regulations as are now or may hereafter be in effect.

3. The Government may store the household goods in Government facilities or in commercial storage under a Government contract.

4. The Government may move or transfer by any appropriate means the household goods from their present location to Government or commercial storage facilities and from such facilities to an appropriate destination upon termination of storage.

5. When the household goods are stored in Government facilities and the authorized period for storage at Government expense expires, the Government may require me to remove the household goods from their place of storage. In the event, after 30 days notice, I fail to remove the household goods, or if, after diligent effort, notice to me cannot be effected, the Government may proceed as follows: (a) place and store the household goods in commercial storage at my expense, or (b) if a commercial warehouse will not accept the household goods for commercial storage at my expense, the Government is hereby authorized to take whatever action in accordance with law and regulation may be deemed appropriate to affect disposition of the household goods.

6. When the household goods are stored in commercial facilities and the authorized period of storage at Government expense expires, all storage and incidental charges accruing after the last day of the authorized period of storage shall be at my expense.

7. The Government shall not be liable for charges incident to storage or services in connection with the household goods (1) not authorized by law or regulation to be at Government expense, (2) in excess of weight limitations imposed by law or regulation, or (3) after the expiration of the period of which storage at Government expense is authorized.

8. Government contracts for the storage of household goods limit the liability of the warehouseperson to $50 per article or package as listed on the warehouse receipt. Applicants are advised to consider obtaining insurance on their household goods while such goods are in storage.

DD FORM 1299 (BACK), SEP 1988

Figure 406-4. DD Form 1299, (Back) (Cont'd)
### Figure 406-5. DD Form 619-1, Statement of Accessorial Services Performed (Storage-In-Transit Delivery and Reweigh)

```latex
\begin{table}[h]
\centering
\begin{tabular}{|c|c|}
\hline
\textbf{STATEMENT OF ACCESSORIAL SERVICES PERFORMED} & \textbf{(STORAGE-IN-TRANSIT DELIVERY AND REWEIGH)} \\
\hline
\textbf{DISTRIBUTION:} & 1. ORIGINAL COPY TO CARRIER. \\
 & 2. COPY TO PROPERTY OWNER. \\
 & 3. ADDITIONAL COPIES MAY BE MADE FOR CARRIER'S USE. \\
\hline
\textbf{1. GOVERNMENT BILL OF LADING NUMBER.} & \textbf{2. DATE OF PICKUP AT ORIGIN (YYYYMMDD).} \\
\textbf{3a. NAME OF OWNER (Last, First, Middle Initial).} & \textbf{3b. SSN.} \\
\textbf{c. RANK OR GRADE.} & \textbf{4. ORIGIN OF SHIPMENT.} \\
\textbf{5. DESTINATION OF SHIPMENT.} & \textbf{6a. ORDERING ACTIVITY/INSTALLATION NAME.} \\
\textbf{6b. LOCATION.} & \textbf{7a. NAME OF CARRIER.} \\
\textbf{7b. NAME OF AGENT (Last, First, Middle Initial).} & \textbf{8. SIGNATURE OF CARRIER'S REPRESENTATIVE.} \\
\textbf{9. DATE (YYYYMMDD).} & \textbf{10. CARRIER'S SHIPMENT REFERENCE NO.} \\
\textbf{11. AGENT OR DRIVER CODE.} & \textbf{12. REMARKS.} \\
\textbf{13. STORAGE-IN-TRANSIT (SIT).} & \textbf{a. STORIED AT (City and State).} \\
\textbf{b. SERVICES WERE PROVIDED AT (X as applicable).} \\
\textbf{c. DATE IN (YYYYMMDD).} & \textbf{d. DATE OUT (YYYYMMDD).} \\
\textbf{e. NUMBER OF DAYS.} & \textbf{f. NET WEIGHT.} \\
\textbf{g. THIS SHIPMENT WAS ORDERED INTO AND OUT OF SITE ON DATES INDICATED HEREON AND AUTHORIZED BY SITE CONTROL NUMBER.} & \textbf{14. REWEIGH CERTIFICATION.} \\
\textbf{15. ADDITIONAL SERVICES.} & \textbf{a. ORIGINAL GROSS.} \\
\textbf{b. REWEIGH GROSS.} & \textbf{c. ORIGINAL TARE.} \\
\textbf{d. REWEIGH TARE.} & \textbf{e. ORIGINAL NET.} \\
\textbf{f. REWEIGH NET.} & \textbf{16. CONSIGNEE'S STATEMENT OF DELIVERY AND LOSS OR DAMAGE.} \\
\textbf{17. WAIVER.} & \textbf{18. CERTIFICATION.} \\
\textbf{UNPACKING AND REMOVAL OF PACKING MATERIAL, BOXES/CONTAINERS, AND OTHER DEBRIS IS HEREBY WAIVED.} & \textbf{a. FROM (Name of Transportation Company).} \\
\textbf{b. TO (Actual Point of Delivery).} & \textbf{IN APPEARANCE GOOD ORDER AND CONDITION EXCEPT AS NOTED ABOVE.} \\
\textbf{c. SIGNATURE OF CONSIGNEE OR AUTHORIZED AGENT.} & \textbf{d. DATE OF DELIVERY (YYYYMMDD).} \\
\hline
\end{tabular}
\end{table}

\textbf{DD FORM 619-1, MAY 2008}

\textbf{PREVIOUS EDITION MAY BE USED.}

\textbf{Adobe Professional 7.0}
```

# SCHEDULE OF SERVICES AND RATES FOR HOUSEHOLD GOODS

Rates listed in this schedule shall be inclusive of all charges for labor, materials, vans and equipment and incidental facilities and services necessary for the performing of the storage and related services specified in this schedule. All services to be performed under this schedule should be in accordance with requirements for services for storage of household goods. All service orders are subject to a minimum weight of 500 pounds.

<table>
<thead>
<tr>
<th>1. BASIC ORDERING AGREEMENT NUMBER</th>
<th>2. MODIFICATION NUMBER</th>
<th>3. EFFECTIVE DATE (YYYY/MM/DD)</th>
</tr>
</thead>
</table>

## 4. SERVICE PERFORMED

### (1) ITEM I PACKING
- Packing and protection as required by and incident to drayage, marking, tagging and inventoring for storage. *(Includes flat wardrobe cartons) (Rate per cwt.)*

### (2) ITEM II SPECIAL SERVICE
- (a) Wardrobes: Upright wardrobes with minimum 18 inch bar. *(Cost each)*
- (b) Inventory of high value items as declared by the member or his agent. *(Cost per inventoried carton)*

### (3) ITEM III DRAYAGE
- Pickup at location, loading, weighing, drayage to warehouse and unloading onto warehouse platform. *(Rate per cwt.)*

### (4) ITEM IV HANDLING IN
- Handling in, labor and equipment required to place in storage from warehouse platform, wrapping for storage which is in addition to that required for drayage to contractor’s warehouse and preservation of items for and during the storage period. *(Rate per cwt.)*

### (5) ITEM V STORAGE
- Storage per Clause H-5, Basic Ordering Agreement *(Rate per cwt. per month)*

### (6) ITEM VI HANDLING OUT
- Handling out, labor and equipment required to remove from storage and place onto warehouse platform. *(Rate per cwt.)*

### (7) ITEM VII DELIVERY
- Delivery, to include loading at contractor’s warehouse platform and drayage to destination, unloading, including the placing in appropriate rooms in accordance with specifications *(Rate per cwt.)*

### (8) ITEM VIII UNPACKING
- Unpacking, including unpacking all barrels, crates, cartons, recording overage, shortage or damage found while unpacking, removing from owner’s residence all empty containers, packing materials and other debris accumulated incident to unpacking in accordance with specifications. *(Rate per cwt.)*

## 5. SERVICE AREA

This agreement covers orders placed by using activities within the following area.

## 6. GEOGRAPHIC DESCRIPTION OF EACH ZONE SHOWN IN ITEMS III AND VII ABOVE

<table>
<thead>
<tr>
<th>a. ZONE 1</th>
<th>b. ZONE 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>c. ZONE 3</td>
<td>d. ZONE 4</td>
</tr>
<tr>
<td>e. ZONE 5</td>
<td>f. ZONE 6</td>
</tr>
</tbody>
</table>

## 7. CONTRACTOR CERTIFICATION STATEMENT

I certify that I hold a valid operating permit/certificate for the zones on which I have submitted rates.

| a. TYPED NAME (Last, First, Middle Initial) | b. SIGNATURE |

**Figure 406-6. DD Form 1162-1, Schedule of Services and Rates for Household Goods**

*DD FORM 1162-1, SEP 1998 (EG)*

*PREVIOUS EDITION IS OBSOLETE.*

*Designed using Perform Pro, WHS/DIOR, Sep 98*
**SOLD FOR PERSONAL PROPERTY**

1. **TO (Contractor)**  
2. **FROM (Ordering Office)**  
   
a. **NAME**  
b. **ADDRESS** (Street, City, State, ZIP Code)

3. **THIS ORDER IS ISSUED AND AN ORDER IS HEREBY PLACED WITH YOU. ACCEPTING YOUR OFFER ORAL OR WRITTEN FOR SERVICES ON** (enter date) **SUBJECT TO THE PROVISIONS OF THE BELOW-NUMBERED BASIC ORDERING AGREEMENT FOR THE FOLLOWING SERVICES:**  
   
a. **SCAC CODE**  
b. **FEDERAL AGENCY**  
c. **APPROPRIATION IDENTITY**  
d. **BASIC ORDERING AGREEMENT NUMBER**  
e. **MODIFICATION NUMBER**  
   
f. **SERVICE ORDER NUMBER**  
g. **LOT NUMBER**  
h. **LOCATION OF PROPERTY** (Street, City, State, ZIP Code)

(1) **OLD**  
(2) **NEW**  

4. **ESTIMATED STORAGE PERIOD**  
5. **PICK-UP DATE (YYYYMMDD)**  
6. **STORAGE EXPIRATION DATE (YYYYMMDD)**  
7. **ESTIMATED WEIGHT**  
8. **WEIGHT IN STORAGE (ACTUAL)**

9. **OWNER**  
   
(1) **NAME** (Last, First, Middle Initial)  
(2) **PERMANENT ADDRESS** (Street, City, State, ZIP Code)

(3) **PAY GRADE**  
(4) **SSN**

4. **NEW ACCOUNTS - SERVICES ORDERED**  
   
a. **PACKING ITEM I**  
b. **SPECIAL SERVICES**  
   
(1) **WARDROBE ITEM III A**  
(2) **EXPENSIVE/VALUABLE ITEM III B**  
c. **DRAYAGE-IN ITEM III C**  
   
d. **HANDLING-IN ITEM IV**  
   
e. **STORAGE ITEM V**

<table>
<thead>
<tr>
<th>RATE</th>
<th>NO.</th>
<th>RATE</th>
<th>NO.</th>
<th>ZONE</th>
<th>RATE</th>
<th>RATE</th>
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5. **REMOVAL ACTIONS**  
   
a. **APPROPRIATION IDENTITY**  
b. **STORAGE REMOVAL DATE (YYYYMMDD)**  
c. **DELIVERY ADDRESS** (Street, City, State, ZIP Code)

6. **SERVICES ORDERED**  
   
(1) **HANDLING IN ITEM IV**  
(2) **HANDLING OUT ITEM VI**  
(3) **DRAYAGE-OUT ITEM VII**  
(4) **UNPACKING ITEM VIII**  
(5) **WEIGHT REHANDLED**  
(6) **WEIGHT REMOVED**  
(7) **WEIGHT REMAINING**

<table>
<thead>
<tr>
<th>RATE</th>
<th>RATE</th>
<th>ZONE</th>
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</table>

6. **REMARKS**

7. **SPECIAL INSTRUCTIONS**  
   
a. MAIL INVOICES TO:  
b. **STORAGE AUTHORITY:**  
c. **MAXIMUM WEIGHT CHARGEABLE TO GOVERNMENT: LBS.** Weight in excess of such maximum will be charged to the owner.
   
d. **ESTIMATED COST OF THE SERVICES IS $**  
   You are not to perform any service which will result in contract costs in excess of the above sum, unless authorized in writing by the ordering officer.
   
e. **ACCOUNTING CLASSIFICATION:**

8. **CERTIFICATION** (To be completed by Ordering Office)  
   Commercial storage has been determined to be more economical than government storage.
   
   a. **TYPED NAME** (Last, First, Middle Initial)  
b. **TITLE**  
c. **SIGNATURE**  
   d. **DATE SIGNED (YYYYMMDD)**

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**DD FORM 1164, SEP 1998 (EG)**

**Figure 406-7. DD Form 1164, Service Order for Personal Property**

IV-406-18
### Table 406-1. Storage Facility Rates

<table>
<thead>
<tr>
<th>Service</th>
<th>Government Storage</th>
<th>Commercial Storage (Tender of Service)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Packing and protection required by and incident to drayage, marking, tagging and inventorying for storage (includes flat wardrobes) (rate per cwt.), Wardrobes: Upright wardrobes with minimum 18 inch bar. (Cost each). Inventory of high value items. (Cost per inventoried carton)</td>
<td>Per local packing and crating contract.</td>
<td>Item I and II Schedule of Packing and Special Services.</td>
</tr>
<tr>
<td>Pickup at location, loading, weighing, drayage to warehouse and unloading onto warehouse platform. (Rate per cwt.)</td>
<td>Local contract and/or prevailing local commercial drayage rates. (If line-haul is involved, drayage may not apply and Military Rate Tender (MRT) or tariff rates apply.)</td>
<td>Item III Drayage.</td>
</tr>
<tr>
<td>Handling in, labor and equipment required to place in storage from warehouse platform, wrapping for storage which is in addition to that required for drayage to NTS TSP warehouse and preservation of items for and during the storage period. (Rate per cwt.)</td>
<td>Costs</td>
<td>Item IV Handling In.</td>
</tr>
<tr>
<td>Storage per Clause H-4, NTS TOS (Rate per cwt. per month)</td>
<td>Space rate factor.</td>
<td>Item V Storage.</td>
</tr>
<tr>
<td>Handling out, labor and equipment required to remove from storage and place onto warehouse platform. (Rate per cwt.)</td>
<td>Costs</td>
<td>Item VI Handling Out.</td>
</tr>
</tbody>
</table>