# CHAPTER B-408

## NON-STANDARD PROCESSES & SPECIAL MOVES

## A. INTRODUCTION

This chapter prescribes procedures and guidance on non-standard processes and special moves for Department of Defense (DoD) Service members, DoD civilians, U.S. Coast Guard (USCG) members and their families (collectively referred to herein as "customers").

### **B. DOD AND USCG EMPLOYEES BEING ASSIGNED TO DEPARTMENT OF STATE (DOS)** EMBASSIES OR CONSULATES UNDER CHIEF OF MISSION AUTHORITY

- 1. Prime Contractor Responsibilities.
  - a. When ordered, the Prime Contractor is responsible for the counseling of DoD and USCG customers when they are assigned to a DOS Embassy or Consulate under Chief of Missions originating from the Continental United States (CONUS) or Outside CONUS (OCONUS) military installation.
  - b. Upon completion of customer's counseling, the Prime Contractor will submit the Counseling Output Form defined in Performance Work Statement, Appendix H, Tab 1 Counseling Elements and a copy of the customer's orders to the DOS by electronic mail (email) <u>DODPP@state.gov</u> or facsimile (fax) 202-472-8446. The DOS will acknowledge receipt of the documentation to affect the shipment and will handle the shipments through final delivery.

### 2. <u>DoD and USCG Responsibilities</u>.

- a. Provide a single fund citation or Transportation Account Code (TAC) to initiate movement for each personal property shipment.
- b. Collect excess costs from customers whose DOS arranged shipments place them in an excess cost status.
- c. When counseling is not conducted by the Prime Contractor, the DoD and USCG counseling offices will counsel customers and is required to email/fax a copy of all applicable Personal Property shipping documents (i.e. DD Form 3162, <u>Personal Property Pre-Counseling Worksheet</u>, <u>Shipment Summary Worksheet</u> [SSW], <u>Figure B-408-16</u>, DD Form 1797, <u>Personal Property Counseling Checklist</u>, <u>Figure B-408-7</u>, DD Form 1299, <u>Application for Shipment and/or Storage of Personal Property</u>, <u>Figure B-408-8</u>) and a copy of their orders to the U.S. Department of State, Transportation and Travel Management Division, at:
  - (1) <u>DODPP@state.gov</u> or fax to 202-472-8446.
  - (2) If necessary, a DoS representative can be reached at 800-424-2947 or 202-472-8480/8481.
  - (3) The DoS will acknowledge receipt of the documentation to affect the shipment.
- d. Coordinate with the DOS the release of Non-Temporary Storage (NTS) to allow DOS arranged shipment in connection with (ICW) consecutive overseas tours under Chief of Mission assignments.
- e. For DOS shipments only, the DoD and USCG will provide claims settlement, including payment, if the DoD and USCG customer is not able to satisfactorily settle their claims directly with the DOS-arranged Transportation Service Provider (TSP). The DoD and USCG

will assist the customer in processing claims through the Military Claims Office, if the DOS is not able to provide settlement with the TSP.

- f. Update the Personal Property Consignment Instruction Guide (PPCIG) with instructions on the processes to implement DOS-arranged shipments to, from, and between diplomatic mission locations.
- 3. DOS Responsibilities.
  - a. Will provide counseling to all DoD and USCG customers assigned under Chief of Missions to or departing from a DOS embassy or consulate location. Counseling will be in accordance with (IAW) the Joint Travel Regulations (JTR) allowances.
  - b. Will maintain a transportation rate table by CONUS to OCONUS-shipping lanes and provide shipment and financial reporting information to USTRANSCOM for dissemination to DoD and USCG (HQs Service-level).
  - c. Determine the "Best Value" method and select the TSP to move DoD and USCG personal property to or from a diplomatic mission location.
  - d. Provide the DoD and USCG with shipment information including weight and cost data for all shipments arranged by the DOS to facilitate computation of excess cost indebtedness.
  - e. Shall counsel DoD and USCG customers when their shipments originate from an Embassy or Consulate and will acquire shipping data points and the orders from the employee.
  - f. Will arrange for the movement and temporary storage of personal property, to include household goods, consumables, POV (Privately Owned Vehicle), and unaccompanied baggage (UB), of DoD military and civilian employees and USCG personnel assigned to the DOS under Chief of Mission authority. The DOS Embassy or Consulate shipping office shall handle those shipments through final delivery.
  - g. Arrange Storage-in-Transit (SIT), when necessary, to support DoD and USCG personnel. The SIT will not exceed 90 days unless approved IAW the JTR by the Service concerned. The DOS will notify all DoD and USCG customers 30 days prior to the expiration of each 90-day SIT and determine whether additional SIT is required. When any DoD or USCG member requires SIT in excess of 90 days, the DOS will obtain a DD Form 1857, <u>Temporary Commercial Storage at Government Expense</u>, <u>Figure B-408-9</u>, with supporting documentation and forward it to the respective Service representative for approval or disapproval. Request and approval of additional storage for civilian employees must be coordinated with the Service HQ concerned. The DOS will provide the additional SIT when approved by the Service concerned.
  - h. When a customer requests NTS of property while assigned OCONUS to a diplomatic mission, arrange the transportation of personal effects to an USTRANSCOM-designated NTS facility. The DOS will also arrange transportation of personal effects from NTS upon the customer's request ICW reassignment between diplomatic missions. The DOS is responsible for the transportation of personal effects, while the DoD is responsible for providing the NTS services.
  - i. The following provisions apply when utilizing USTRANSCOM-designated West or East Coast NTS facilities:
    - West Coast Storage Prime Contractor: Metropolitan Van & Storage 2200 South Watney Way Fairfield, CA, 94533-6744

Phone: 707-747-4820 Fax: 707-746-5603

- (a) Release from NTS for shipment by DOS:
   A DD Form 1299 or a written request from the customer must be submitted to the Joint Personal Property Shipping Office North Central (JPPSO-NC) with orders authorizing the shipment. Upon receipt, JPPSO-NC will coordinate the release from NTS for the shipment by DOS-arranged transportation.
- (b) Shipment destined to NTS: The following advance documentation is required to place a shipment into storage:
  - 1 Customer's orders
  - <u>2</u> DD Form 1299
  - <u>3</u> Weight tickets
  - 4 Household Goods (HHG) descriptive inventory
  - <u>5</u> DD Form 1252, <u>US Customs and Border Protection (CBP) Declaration for</u> <u>Personal Property Shipments</u>, <u>Figure B-408-10</u>. (this must be sent to the 834th Transportation Battalion, 410 Norman Ave, Concord, CA 94520, and all vessel arrival notices must indicate the 834th Transportation Battalion as the "notify party").

**NOTE:** If the shipment arrives without the required documentation, the inbound coordinator will contact the DOS to obtain the required documentation.

(c) NTS Extension: A Letter or Orders authorizing the customer's new Date Eligible for Return from Overseas (DEROS) is required to extend the NTS entitlement. These documents must be forwarded JPPSO-NC. The shipping office will prepare a DD Form 1164, <u>Service Order for Personal Property</u>, <u>Figure B-408-11</u>, to extend the NTS entitlement and notify the customer of the new storage expiration date.

 (2) East Coast Storage Prime Contractor: Metropolitan Van & Storage
 101 Industrial Drive
 Suffolk, VA 23435-3430
 Phone: 804-234-3055
 Fax: 707-746-5603

- (a) Release from NTS for shipment by DOS:
   A DD Form 1299 or a written request from the customer must be submitted to the Joint Personal Property Shipping Office South Central (JPPSO-SC) with orders authorizing the shipment. Upon receipt, JPPSO-SC will coordinate the release from NTS for the shipment by DOS-arranged transportation.
- (b) Shipment destined to NTS: The following advance documentation is required to place a shipment into storage:
  - 1 Customer's orders
  - <u>2</u> DD Form 1299
  - <u>3</u> Weight tickets
  - <u>4</u> HHG descriptive inventory

<u>5</u> DD Form 1252 (this must be sent to the 841st Transportation Battalion, Joint Base Charleston, 1050 Remount Road, Bldg. 3304, North Charleston, SC 29406, and all vessel arrival notices must indicate the 841st Transportation Battalion as the "notify party").

**NOTE:** If the shipment arrives without the required documentation, the responsible TO will contact the DOS to obtain the required documentation.

- (c) NTS Extension: A Letter or Orders authorizing the customer's new DEROS is required to extend the NTS entitlement. These documents must be forwarded to JPPSO-SC. JPPSO-SC will prepare a DD Form 1164, <u>Figure B-408-11</u>, to extend the NTS entitlement and notify the customer of the new storage expiration date.
- j. <u>POVs</u>.
  - Provide USTRANSCOM with a list of areas served by the individual U.S. Dispatch Agents, <u>Table B-408-1</u>. This will allow the Global POV Contract (GPC) Prime Contractor to contact the correct Despatch Agent.
  - (2) Use the POV Prime Contractor origin documentation to determine eligibility and designate an Intermediate Vehicle Processing Center (IVPC), as depicted in DD Form 788, Private Vehicle Shipping Document for Automobile, Figure B-408-12.
  - (3) Provide invoice package to the GPC program manager. Package will consist of one original copy of the import or export Excel spreadsheet certified by DOS and a copy of member's orders. Package will show all charges. Required data will include the Transportation Account Code, origin, destination, ship date, full name, and cost.
  - (4) Provide for joint inspection of the POV condition. Document the condition of the POV at the time of receipt or delivery of the vehicle from or to the GPC Prime Contractor at the VPC.
- k. Ensure all the TSPs contracted by the DOS will provide Full Replacement Value (FRV) liability to ensure payment of claims.
- 1. Assert recovery claims against TSPs on behalf of each DoD and USCG claims service for those claims adjudicated by each DoD and USCG claims service in the same manner and to the same extent as the DOS asserts its own claims.
- m. Assist DoD and USCG customers in processing and submitting loss and damage claims with the DOS-arranged TSP. Refer DoD/USCG customers to their respective claims service for claims settlement when the customers are unsuccessful in settling a claim with the DOS-arranged TSP. The DOS will provide the following contact information to each customer when the additional claims assistance is necessary:
  - United States Army Center for Personnel Claims Support Attn: IMKN-CPC
     50 Third Ave, Suite 307A Building 1310, Pike Hall Fort Knox, KY 40121-5230 Commercial: 502-626-3000 E-mail: <u>usarmy.knox.hqda-otjag.mbx.cpcs@army.mil</u>
  - (2) Office of the Judge Advocate General Personnel Claims Unit
     9053 First Street, Suite 102 Norfolk, VA 23511-3605

Toll-free: 888-897-8217 Commercial: 757-440-6315 DSN: 564-3310 Toll-free fax: 866-782-7297 Commercial fax: 757-440-6316 DSN fax: 564-3337 E-mail: norfolkclaims@navy.mil

- (3) United States Marine Corps Manpower and Reserve Affairs Code MFP-2, Claims 3280 Russell Road Quantico, VA 22134-5103 Commercial: 703-784-9533 DSN: 278-9533 Fax: 703-784-9827 E-mail: <u>hqmc.claims@usmc.mil</u>
- (4) United States Coast Guard HHG Claims & Carrier Recoveries USCG Finance Center P.O. Box 4121 Chesapeake, VA 23327-4121 Commercial: 757-366-6504, 757-366-6507, or 757-366-6515 Fax: 757-366-6541 E-mail: <u>FIN-SMB-HHG@uscg.mil</u>
- (5) Air Force Claims Service Center AFCSC/JAD 1940 Allbrook Drive Bldg 1 Suite 500 Wright Patterson AFB, OH 45433 Toll-free: 877-754-1212 Commercial: 937-656-8044 DSN: 986-8044 E-mail: <u>AFCSC.JA@us.af.mil</u> Website: https://claims.jag.af.mil/
- n. Provide necessary assistance concerning shipment documentation to the Military Claims Services for settlement of loss and damage claims. No claims liability will rest with the DOS and no claims action will be done by the DOS. DoD service members must file their claim(s) through appropriate DoD channels against any commercial carriers involved. No subrogation may be done against the DOS when contracted carriers refuse to make claim payment.
- o. Provide the DoD and USCG support within the requested time frame to respond to official inquiries from varied sources (e.g., Congressional, White House, Inspector General, and Freedom of Information Act).
- 4. Payment Terms and Conditions.
  - a. Services provided will be IAW the Economy Act (31 United States Code 1535).
  - b. The DOS will perform a prepayment audit of a transportation vendor's invoice and make payment directly to the vendor for all DoD and USCG shipments.

- c. The DOS will initiate Treasury Standard Form (SF) 1221, <u>Statement of Transactions</u> <u>According to Appropriations, Funds, and Receipt Accounts</u>, instructing the Department of Treasury to disburse funds supporting personal property shipments of DoD and Department of Homeland Security employees. Lines of accounting (LOA) supporting these shipments will be one or a combination of full LOAs, Movement Designator Codes (MDC), or TACs.
- d. SF 1034, <u>Public Voucher for Purchases and Services Other than Personal</u>, <u>Figure B-408-13</u>, will accompany Treasury SF 1221 to the Defense Finance and Accounting Service (DFAS) paying office as indicated in the following table.

Department Code	Service	DFAS Paying Office
17	Navy/USMC	Cleveland
21	Army	Rome
57	Air Force	Limestone
97	DoD	Columbus

- (1) SF 1221 processed items for which the DOS had paid.
- (2) The Voucher Auditor Detail Report will reflect 993 (standard start information), a voucher description, the currency in which the payment was made, the payment date, the amount, and the fiscal coding.
- (3) The DFAS will map the process on behalf of the DoD/USCG and coordinate with the Treasury Department.
- (4) The DFAS will coordinate with the Services to reconcile the cost.
- (5) The DOS will take set-off action against a DOS-arranged TSP in those cases where the TSP is liable for but does not pay the full amount demanded by a claims service. In no case may the DOS compromise or waive recovery amounts as demanded by a DoD or USCG claims service without prior coordination of the claims service.
- (6) The DOS will transfer monies recovered from DOS-arranged TSPs for DoD/USCG claims to the claims service using standard interagency funding transfer procedures.

## C. HARD-LIFT SHIPMENTS

- <u>General</u>. The non-standard locations included in this section require Government support as indicated, including the continued use of the Defense Transportation System (DTS), in order for the Prime Contractor to provide the relocation services. These instructions are subject to change. The PPCIG contains specific country clearance information and other shipping details. The Government reserves the right to designate additional hard-lift locations, and offer alternative shipping methods to the Prime Contractor, based on changing economic or geopolitical factors. The Prime Contractor shall only be responsible for origin and destination services and delivery to and from the appropriate port. The Government will be responsible for routing between the port of embarkation (POE) in one theater and port of debarkation (POD) in another theater.
  - a. Outbound Procedures (From Port/Terminal). The Prime Contractor shall pickup shipments at the Military Terminal shown on the Transportation Control Movement Document (TCMD) or otherwise advised by the Government IAW the Global Household Goods Contract guidance.

The water and aerial ports designated for movement of shipments out of these Hard-lift Locations are identified below in Paragraphs C.2. through C.5.

- b. Inbound Procedures (To Port/Terminal). The Prime Contractor shall deliver shipments to the Military Terminal shown on the TCMD for the locations that are identified below in Paragraphs C.2. through C.5.
- c. Preparing Shipments. The Prime Contractor will use <u>Figures B-408-1 through B-408-6</u> and adhere to the following procedures when preparing shipments to any of the below hard-lift areas in <u>Paragraphs C.2. through C.5</u>:
  - (1) External Wooden Containers.
    - (a) Government-owned containers (GOCs). GOCs are containers constructed IAW Commercial Standard American Society for Testing and Materials (ASTM)-D4169-14. GOCs also include those containers listed in Surface Deployment and Distribution Command (SDDC) Pamphlet 55-12, those meeting ASTM-D6251, and wooden overflow and oversize containers purchased by the government or received by the Prime Contractor.

**NOTE:** Exterior stencils and markings must be IAW provisions listed within B-408 Paragraph C.1.

(b) Commercial-Owned Containers (COCs). COCs are required to be constructed IAW Commercial Standard American Society for Testing and Materials (ASTM)-D4169-14

**NOTE:** Exterior stencils and markings must be IAW provisions listed within B-408 Paragraph C.1.

- (2) <u>Marking Exterior Shipping Containers</u>. The Prime Contractor will mark all GOCs by stenciling with letters at least one (1) inch high. Freehand marking will not be used. Felt-tip markers will not be used. All old shipment markings will be obliterated prior to delivery to residence. Each container will be stenciled with all required elements prior to departure from the warehouse.
  - (a) Permanent markings on containers will be legible and conform to Commercial Standard ASTM-D4169-14 and SDDC Pamphlet 55-12. The following permanent markings will be stenciled in black letters 1-1/2 inches high, <u>Figures B-408-2</u>, <u>Location of Permanent Markings on ASTM-D4169-14 Wood Household Goods</u> <u>Box</u>, and <u>Figure B-408-3</u>, <u>Location of Permanent Markings on MIL-STD-1489</u> <u>HHG Box</u>:

On one side and one end:

USE NO HOOKS STORE UNDER COVER US PROPERTY SDDC APPROVED

In the appropriate places:

CENTER OF BALANCE LIFT HERE FORKLIFT HERE

(b) On Commercial Standard ASTM-D4169-14 and SDDC Pamphlet 55-12 containers, the following additional permanent markings will be stenciled on one side and one

end toward the top of the container in black letters two (2) inches high. The Prime Contractor will stencil the word "UP" with an arrow pointing to the top of the container. Then under "UP" on an orange background not to exceed 8 x 10 inches in black letters approximately two (2) inches high, the Prime Contractor will stencil "DPM." The word "EXPEDITE" will be symmetrically spaced below in 1-1/2-inch-high black letters. (See Figures <u>B-408-2</u> and <u>B-408-3</u>.)

- (c) Shipments identified as "BLUEBARK" will be stenciled in 1-inch letters with the code word BLUEBARK above the PPGBL/BL number.
- (d) As a minimum, the property member's/employee's last name will be legibly handwritten or stenciled on all containers for identification purposes prior to departure from the origin residence or other pickup point.
- (e) Permanent markings on DPM HHG, Figure B-408-3, and UB, Figure B-408-5, <u>Markings of Unaccompanied Baggage</u>, containers will be legible and conform to Commercial Standard ASTM-D4169-14 and SDDC Pamphlet 55-12. DPM HHG and UB containers will have a completed Military Shipping Label (MSL) <u>Military</u> <u>Shipping Label for Personal Property</u>, Figure B-408-4, affixed on one side and one end panel for all shipments entering the DTS, except for passenger bags and similar packages, which will have an MSL affixed to one surface. The MSL requires human-readable information as well as linear and two-dimensional bar codes. The human-readable and linear bar-coded portions of the MSL are prepared as described below and the two-dimensional bar code is prepared. If the shipping container does not lend itself to the application of the label, or if the label would cover or interfere with other required markings, the label will be attached to a general-purpose tag or a placard. The general-purpose tag or placard will be tied, wired, or otherwise fastened to the shipment unit or movement conveyance.
- (f) The following listed human-readable data and Code 39 linear bar codes will be placed on each MSL. Some entries are keyed to numbered blocks on the MSL, and some are in addition to that form's requirements. The human-readable unit of measure will be provided in U.S. standard terms (e.g., pieces, inches, feet, and pounds for measured items) and the data values will be rounded up to the nearest whole number with leading zeros suppressed. Also see Military Standard-129, Department of Defense Standard Practice, <u>Military Marking for Shipment and Storage</u>, and ANSI MH10.8.1.
  - <u>1</u> Transportation Control Number (TCN): Human-readable and linear bar code using 1/2-inch-high Code 39 format.
  - 2 Transportation Account Code (TAC), PPGBL/BL number, and carrier.
  - <u>3</u> From: The consignor Department of Defense Activity Address Code (DODAAC) and in-the-clear address.
  - 4 Type Service: In-the-clear text (e.g., TGBL Cd J). The clear-text descriptions may be derived from the personal property TCN field 15 descriptions.
  - 5 Ship to/POE: Three-digit air/sea port of embarkation (POE) code, and enough space for (five) 5 lines of up to 35 characters for the in-the-clear address.
  - 6 Transportation Priority: Bold text 3/4 inches tall.
  - 7 POD: Three-digit air/sea port of debarkation (POD) code or blank.
  - 8 Consignee/Mark For: Member's/employee's name, followed by the consignee

DODAAC and/or Mark For in-the-clear address, and linear bar code using 1/2-inch-high Code 39 format.

- <u>9</u> Weight: Actual gross weight (this piece) with unit of measure. Do not zero fill.
- <u>10</u> RDD: Three-digit code or blank for Required Delivery Date. Blank for classified unit move.
- <u>11</u> Cube: Cube (this piece) with unit of measure. Do not zero fill.
- <u>12</u> Tare Weight: Weight of container before loading personal property.
- 13 Date Shipped: Four-position code or in-the-clear date. Blank for unit move.
- 14 Net Weight: Weight of personal property loaded into a container.
- 15 Piece Number: The piece number (of total pieces) of this shipment and a linear bar code using 1/2-inch-high Code 39 format. Do not zero fill. The piece number and total pieces may be expressed as "Piece Number of Total Pieces" to save space on the label.
- <u>16</u> Total Pieces: Total number of pieces in this shipment unit. Do not zero fill.
- <u>17</u> PDF417 2D symbol.

**NOTE:** Social Security Number will not be stenciled on the container unless it is a part of the TCN. Failure to comply will be considered a violation and action will be taken by the responsible Transportation Office (TO).

- (3) <u>Skids</u>. Any container that will be handled with a forklift will be constructed with two or more skids. All wooden containers entering the DTS with a gross weight of 100 pounds or more or with length and width dimensions of 48 inches by 24 inches or more will be equipped with two skids of not less than a minimum of three (3) inches high and 3-1/2 inches wide. Skid sizes will be IAW ASTM-D6251.
- d. Carriers may optionally stencil shipment markings in addition to the MSL on the outside of containers. Freehand marking is not acceptable. Markings will be proportional to the available space on the container. Old markings not applicable to the current shipment will be permanently obliterated before the container's arrival at the member's/employee's residence. One copy of the member's/employee's orders will be placed in each container used to ship UB. When an order applies to more than one customer, the name of the customer to whom the baggage belongs will be identified.
- e. Overflow Containers. Overflow containers will be limited to use for those items that accumulate over and above that which can be packed into an ASTM-D4169-14 or SDDC Pamphlet 55-12 container. The construction of an overflow container will be IAW ASTM-D6251. The overflow container normally is of lesser size than ASTM-D4169-01 or SDDC Pamphlet 55-12 containers and will be limited to one per shipment.
- f. Oversize Containers. Oversize containers will be limited to use for a single item that exceeds the dimensions of and cannot be accommodated in ASTM-D4169-14 or SDDC Pamphlet 55-12 container and therefore requires a specially built container. One or more of this type may be required per shipment. These containers will be constructed IAW ASTM-D6251, and the exterior container dimensions furnished to the ordering officer.
- g. If any container being prepared to enter the DTS has an outside measurement greater than 84 inches, the Prime Contractor is required to prepare an Outsized Air Cargo Report.

- h. On outbound overseas shipments entering the DTS, the Prime Contractor will prepare and affix a two-dimensional and linear barcoded MSL as defined in Paragraph C.1.c.(3)(f).
- 2. Naval Station Guantanamo Bay (NSGB), Cuba.
  - a. For Inbound UB shipments: The Prime Contractor will route using a DD Form 1384, <u>Transportation Control Movement Document (TCMD)</u>, <u>Figure B-408-6</u>, to avoid refusal at terminal via Norfolk (NGU), Virginia for airlift to Cuba using Military Air, but will consign to DPM Contractor at NSGB as final destination.
  - b. For Inbound personal property shipments: The Prime Contractor will route directly to the barge Contractor (refer to the Personal Property Consignment Guide [PPCIG]) but will consign to DPM Contractor at NSGB as final destination. Prime Contractor must contact the POC designated by NAVSUP HQ and provide advance notification that personal property shipment is intended for further transfer to NSGB. For shipping motorcycles to Cuba as HHGs, utilize normal crating procedures. A DD Form 1384 TCMD must accompany shipment to avoid refusal at terminal. Due to delays in shipping from Jacksonville, increased transit time/RDD of three (3) weeks authorized, alert member of added delay and alert PPPO Jacksonville shipment is enroute.
  - c. Outbound shipments: The aerial port for pickup and onward movement of HHGs is Norfolk for destinations north of South Carolina across the country and Blount Island, FL for destinations south of South Carolina and across the country. The aerial port for pickup and onward movement of all UB shipments is Norfolk.
- 3. Diego Garcia (also known as British Indian Ocean Territory).
  - a. For UB shipments: The Prime Contractor will route using a DD Form 1384 TCMD to Diego Garcia (NKW) using Military Air. Shipment will be consigned to Personal Property Officer, US Navy Support Facility, Diego Garcia via TMO, 60 APS, 90 Ragsdale Rd, BLDG 977, Travis AFB, CA 94535-2941. The TCMD will be marked for member and unit of assignment.
  - b. HHGs items, including furniture items are prohibited. Furniture and nonessential items should be placed in NTS at origin through the duration of members' overseas Diego Garcia tour.
  - c. Personal property storage facilities are not available in Diego Garcia.
  - d. Andersen AFB, Guam, is the designated in-transit port for all UB shipments from Diego Garcia for onward movement to the Philippines.
  - e. Outbound shipments: The aerial port for pickup and onward movement is Travis AFB, CA (SUU). If a shipment's final destination is in the Pacific theater, the Prime Contractor may be directed to pick up personal property shipment(s) at an Air Mobility Command (AMC) location nearer to the actual destination.
- 4. Kwajalein Atoll, Marshall Islands.
  - a. For HHG and UB shipments: The Prime Contractor will route using a DD Form 1384 TCMD and consign to Transportation Officer, US Army Kwajalein Atoll, Marshall Islands. Mark for member.
  - b. HHG and UB should be routed via AMC through CONUS-West Coast: Aerial Port of Embarkation (APOE): Travis AFB, CA (SUU), with final destination Aerial Port of Debarkation (APOD) as Kwajalein, MH (KWA). AMC shipments transit through Joint Base Hickam-Pearl Harbor, HI (HIK), therefore, add seven (7) days to the transit time. UB/HHG

shipments from the Far East and other overseas activities should reflect the origin APOE and reflect APOD as KWA as noted above.

- c. Should there be routing restrictions from the Far East, shipment may be routed to debark at WPOD 3DT (Oakland, CA) and be consigned to Kwajalein Range Services, LLC, 1615 Alvarado Street, San Leandro, CA 94577 (510-618-5121). Mark for transshipment to (Insert member's name) US Army Kwajalein Atoll, Marshall Islands.
- d. Outbound shipments: The aerial port for pickup and onward movement is Travis AFB, CA (SUU). If a shipment's final destination is in the Pacific theater, the Prime Contractor may be directed to pick up the property at an AMC location nearer to the actual destination.
- 5. <u>Thule, Greenland</u>.
  - a. For HHG and UB shipments: The Prime Contractor will route using a DD Form 1384 TCMD via AMC Joint Base McGuire-Dix-Lakehurst, NJ (WRI) and consign to TMO, Pituffik SP, Greenland. Mark for member.
  - b. Outbound shipments: The aerial port(s) for pickup and onward movement are Joint Base McGuire-Dix-Lakehurst, NJ (WRI) or Dover AFB, DE (DOV).
- 6. <u>Delivery from Hard-Lift Locations</u>.

The Prime Contractor shall pickup shipments from designated locations for shipments inbound from hard-lift locations within three (3) government business days upon notification of shipment availability and shall be delivered to the customer by the RDD determined by established transit times from port to customer's delivery location, which will not exceed the maximum times allowed (See Defense Transportation Regulation (DTR) Part IV, Appendix B-E, <u>Transit Times</u>).

## **D. BOAT AND MOBILE HOME SHIPMENTS**

- 1. <u>Boats</u>: The Prime Contractor will perform the separate shipment for boats when approved by the Task Ordering Officer (TOO) IAW DTR Part IV, Chapter B-403, <u>Task Order Officer</u>, and applicable for: privately owned boats or personal watercraft (including but not limited to canoes, kayaks, dinghies, row boats, jet skis, and sculls) with or without an associated trailer; over 14 feet in length or over 6 feet 10 inches in width or over 6 feet 5 inches in height. Boats or personal watercraft equal to or less than the above dimensions shall be shipped with household goods and will not be considered a separate shipment.
- 2. <u>Mobile Homes</u>: The Prime Contractor will ship mobile homes when approved by the TOO IAW the Performance Work Statement (PWS), and that meet the following definition: A mobile dwelling, which includes manufacturer installed contents, constructed, or converted for use as a principal residence and designed to be moved overland, either self-propelled or by towing. This includes a single or double-wide with or without expandable rooms. If the mobile home exceeds the manufacturer's recommended gross weight for shipment, the Prime Contractor shall advise the customer that the weight must be reduced to the recommended gross weight limit.

### **E. SPECIAL MOVES**

- 1. <u>BLUEBARK</u>. BLUEBARK designates a personal property shipment of a deceased customer. Additional information is available in JTR 052010, <u>HHG Transportation Due to Medical Travel</u> <u>or the Death of a Service Member</u>.
  - a. When the Next of Kin (NOK), heir or legal representative is known, the Command Representative, as the liaison for the NOK, heir, or legal representative, requests shipment or NTS of the HHG through the Prime Contractor.

- b. When the NOK, heir, or legal representative is not known, or there is a dispute regarding ownership (litigation), the personal property must be placed in NTS. This should be coordinated with the Mortuary Affairs Officer (MAO) and also, Casualty Affairs Officer (CAO), or Summary Courts Officer (SCO).
- c. Government Responsibility:
  - (1) BLUEBARK shipments should be briefed by a Personal Property Supervisor or a designated counselor; and brief time limitations of a BLUEBARK personal property shipment (JTR paragraph 052010 (3) Table 5-49).
  - (2) All Government representatives will assist in the handling of a BLUEBARK shipment with the utmost sensitivity. The Services will assign a MAO or CAO who is the primary point of contact (POC) for matters involving the death of a customer. The MAO or CAO will coordinate the movement and storage of the deceased customer's personal property, to include obtaining the necessary appropriation data if not provided on the authorized documentation.
  - (3) The Government counselor will confirm with the MAO or CAO who the POC will be for all communications regarding their PCS entitlements and scheduling of the shipment. The assigned Government counselor will contact the POC to schedule an appointment to provide a full counseling briefing.
  - (4) Upon notification of a customer's death, the appropriate Summary Courts Officer, the MAO, or the CAO will coordinate the movement and storage of the deceased customer's personal property.
  - (5) The Government counselor will confirm NOK wishes for Quality Assurance Evaluator (QAE) ICW pack, pickup, and delivery.
  - (6) The Government counselor will provide contact information to the shipment MAO or CAO for Origin and Destination representatives.
  - (7) The Government counselor will provide guidance on who to contact and how to file an extension, if needed, for shipment or storage entitlements.
  - (8) The TOO will review all applicable entitlements for the MAO or CAO shipment request and authorization.
  - (9) The Government will provide the Prime Contractor with the following documentation required to arrange a BLUEBARK shipment.
    - (a) Letter of designation of Command Representative for effecting personal property.
    - (b) Documentation showing the NOK/legal recipient designating a delivery address and contact info.
    - (c) Copy of DD Form 1300, <u>Report of Casualty</u>, <u>Figure B-408-14</u>, with a line of accounting or Memorandum from Casualty Affairs with line of accounting data.
- d. TO Responsibility:
  - (1) The responsible origin TO will ensure that all shipment documents are marked "Direct Delivery Prohibited."
  - (2) The responsible TO will notify the destination TO by electronic means of the impending BLUEBARK shipment to include copies of all documentation (annotated with the term "BLUEBARK") to the destination shipping. Advance documentation must be provided in a timely manner to allow the destination TO sufficient time to contact the Prime

Contractor and consignee before arrival of the shipment. The destination TO must be provided, at a minimum, the consignee's name, address, and the RDD.

- (3) The responsible destination TO coordinates delivery and inspection with the authorized receiving agent.
- (4) Quality Assurance Evaluator. Refer to DTR Part IV, Chapter B-405, <u>Quality Assurance Evaluator</u>.
- e. Prime Contractor Responsibility: The Prime Contractor provides shipping information to the MAO or CAO at delivery point.
  - (1) Mark all shipping documents and shipping containers with the capitalized code word "BLUEBARK".
  - (2) The Prime Contractor directs all inquiries about personal effects or shipments on BLUEBARK cases to Casualty Affairs or Contracting Officer Representative (COR).
- f. Customer Satisfaction Survey for BLUEBARK shipments will not be sent.
- <u>Wounded Warrior</u>. Wounded Warrior designates a personal property shipment of a Service Member who has been ordered to a hospital with expected prolonged treatment. The Prime Contractor will follow the procedures outlined in Service-specific regulations in the handling of BLUEBARK and Wounded Warrior shipments. Additional information is available in JTR 052010.
  - a. When the NOK, heir or legal representative is known, the Command Representative, as the liaison for the NOK, heir, or legal representative, requests shipment or NTS of the household goods through the Prime Contractor.
  - b. When the NOK, heir, or legal representative is not known, or there is a dispute regarding ownership (litigation), the HHG must be placed in NTS. This should be coordinated with the MAO or CAO.
  - c. Government Responsibility:
    - (1) The Government counselor will confirm who, when, and where the Seriously Wounded, Ill or Injured Service Members or their appointed representative will be counseled.
    - (2) The Government counselor will confirm all approved exceptions and entitlements and the special requirements requested from the counseling office and counsel accordingly.
    - (3) The Government will provide the Prime Contractor with the following documentation required to arrange a Wounded Warrior shipment.
      - (a) Letter of designation of Command Representative for effecting personal property.
      - (b) Documentation showing the NOK/legal recipient designating a delivery address and contact info.
      - (c) Copy of DD Form 1300 with a line of accounting or Memorandum from Casualty Affairs with line of accounting data.
  - d. Prime Contractor Responsibility:
    - (1) The Prime Contractor will provide shipping information to the CAO POC at delivery point.
  - e. Exceptions for Seriously Wounded, Ill, or Injured Service Member shipments are Pickup and Delivery at self or mini storage may be granted.

- f. Normally the customer must be present for this service, however, the responsible TO has the authority to approve this additional service.
- 3. <u>Safety Moves</u>. If a personal property shipment requires a Safe Move, as defined in the JTR paragraph 051205 C (including Sensitive Shipments and Witness Protection Shipments), the Prime Contractor will follow contractual requirements, regulatory guidance, and Service-specific instructions by the TOO, if applicable. The Prime Contractor will ensure the protected individual's shipment record is masked for protection and the protected individual is the only one who can access or be provided shipment details.
- 4. <u>POCs</u>
  - a. Air Force: Personal Property Activity, <u>PPAHQ.AF.Workflow@us.af.mil</u>.
  - b. Army: Army Sustainment Command (ASC), <u>usarmy.ria.asc.list.spo-personal-property@army.mil</u>.
  - c. U.S. Coast Guard, Family Advocacy Program Manager, Office: (202) 475-5161; Mobile: (202) 817-6947.
  - d. Marine Corps: HQ Personal Property LPD, <u>usmcpersonalproperty@usmc.mil</u>.
  - e. Navy: Casualty Affairs, 1-800-368-3202 or 901-874-2501, after duty hours 901-634-9279.
- <u>Expedited Shipments</u>. In exceptional cases, the Military Services may require expedited services on a shipment, to include use of commercial or military airlift. Requirements for expedited shipments will be identified in a task order issued by an authorized TOO IAW DTR Part IV, Chapter B-403, <u>Task Order Officer</u>.

#### F. UNUSUAL OCCURRENCES

- 1. This paragraph applies to all unusual occurrences including, but not limited to, the following:
  - a. Natural disasters (e.g., floods, fires, storms, earthquakes).
  - b. Strikes, labor disputes, work stoppages.
  - c. Civil disturbances.
  - d. Unlawful entries, vandalism, theft.
  - e. Seizure of Prime Contractor assets for failure to pay just debts.
  - f. Closure of Prime Contractor's facility due to a court order.
  - g. Prime Contractor service failure/cessation of operations/bankruptcy.
  - h. Upon becoming aware of an incident or situation that is causing, or is likely to cause, loss, damage, or frustration of personal property shipments.
  - i. Suspected presence of mold.
- The Prime Contractor is required to notify the responsible origin or destination TO and USTRANSCOM (<u>transcom.scott.tcj9.mbx.pp-perf@mail.mil</u>) IAW prime contract. The above stated unusual occurrence(s) specifics and conditions (i.e. facts, details, data, information, etc.) are required to be reported utilizing the <u>Unusual Occurrence Notification</u> document (<u>Figure B-408-15</u>), located at: <u>https://www.ustranscom.mil/dp3/docs/otherpdfs/0500+DP3\_BUSINESS\_RULES\_REGULATIO</u> NS\_AND\_FORMS/DP3%20Unusual%20Occurrence%20Notification%20(June%202023).pdf.
- 3. Upon receipt of the Prime Contractor's notification of an unusual occurrence (as defined above),

the responsible TO designated representative (i.e. TOO, Government Surveillance Representative [GSR], QAE) will:

a. Review and verify that the Prime Contractor has complied with all information required on the Unusual Occurrence Notification document.

**NOTE:** The following information is required (denoted by an asterisk [\*] on the form):

- (1) Type and date of the unusual occurrence.
- (2) Address.
- (3) Installation(s)/Geographic Area affected.
- (4) Type of Occurrence.
- (5) By whom the occurrence was discovered, and the date and time discovered.
- (6) Task Order number.
- (7) Number of shipments involved and by Service and Customer.
- (8) Description/Narrative of the occurrence.
- (9) Additional information unique to a strike situation.
- b. Notify the Defense Personal Property Management Office Lead Customer Experience COR, by electronic means using the Unusual Occurrence Notification document (Figure B-408-15), located at:

https://www.ustranscom.mil/dp3/docs/otherpdfs/0500+DP3\_BUSINESS\_RULES\_REGULA TIONS\_AND\_FORMS/DP3%20Unusual%20Occurrence%20Notification%20(June%20202 3).pdf.

**NOTE:** The Unusual Occurrence Notification document will be completed and sent to USTRANSCOM's email at: <u>transcom.scott.tcj9.mbx.ox@mail.mil</u>.

- 4. USTRANSCOM Defense Personal Property Management Office (DPMO) will review Unusual Occurrence Notification document(s) and engage with:
  - a. TO. DPMO will assess Unusual Occurrence Notification data and information and engage with TO as needed.
  - b. USTRANSCOM CO. DPMO COR will provide the Contracting Officer all information and data needed to facilitate contracting requirements.

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PACKING LIST O	F HOUSEHO	D GOODS						Page 1 of	
SHIPPING ACTIV	ITY	OWN	ER (Nai	me)	(	(Rank or ra	te)		
PACKED BY		LOT 1	٩O.		1	DATE			
CONSIGNED TO	(Name and cor	nplete addres	s)						
METHOD OF SHI		•							
					-				
		.		· • •				0.1	
Rail(LCL)	Air Freigh	itf	/lotor Fi	renght	L	Water		Other	
								(S pec	: <b>ц</b> у)
Container	*Type of	Conten	ts	Inv	Wt.		Location	Cubic	
No.	Container			No.	(Lbs.)		of	feet	
							Condition		
			*1	ABBREVIA	TIONS				
FOR TYPE OF CONTA	AINER:		E	XCEPTION SY	MBOLS		L	OCATION SYMBOLS	
NW - Nailed Wood	BR - Broken		F-Fa	ded	1	R - Rubbed	B - Botto	an RT-I	Right
FB - Fiber Board	BU - Burned			ouged	-	SC - Scratched	I C - Com		Side
OC - Open Crate	CH - Chippe			e Good Canditia		SO - Soiled	F - Front		
BRL - Barrel	CU - Conten		L - Lo			T-Torn	LEF-Le		Leg
HGCC - Household Go		s und s Unknown		farred		Z - Cracked	RE- Rea		- 1
	rate D - Dented	- Semi-Strit		Normal Wear		OR - Owner's :			
	ine h - theitfed		11.02	norman wear		or - owners.			

Figure B-408-1. Packing List of Household Goods

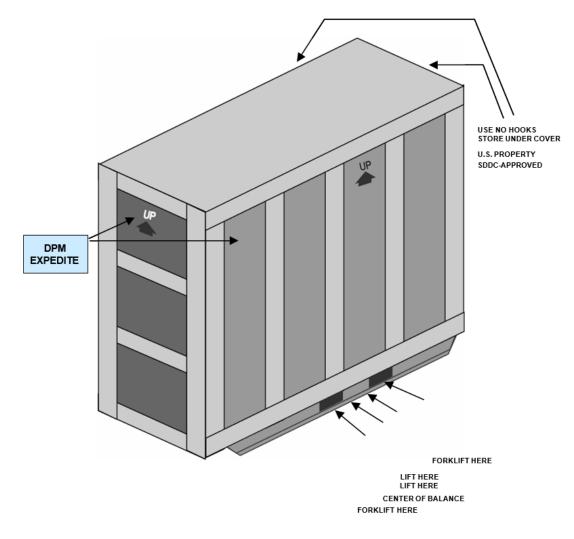


Figure B-408-2. Location of Permanent Markings on ASTM-D4169-14 Wood HHG Box

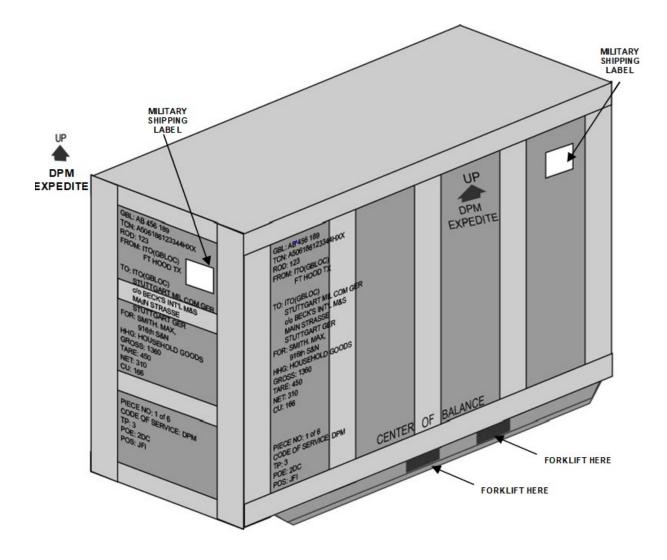


Figure B-408-3. Location of Permanent Markings on MIL-STD-1489 HHG Box

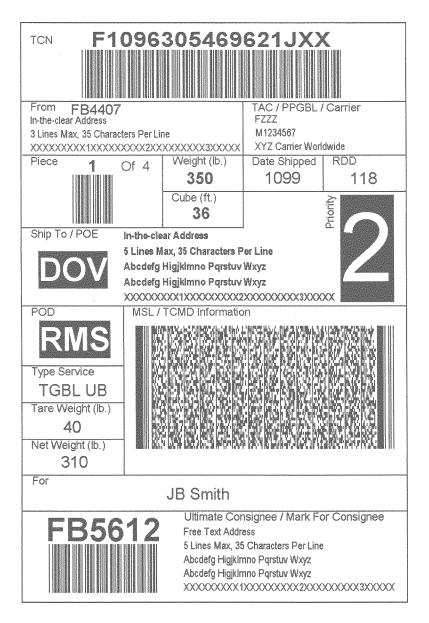


Figure B-408-4. Military Shipping Label, Personal Property

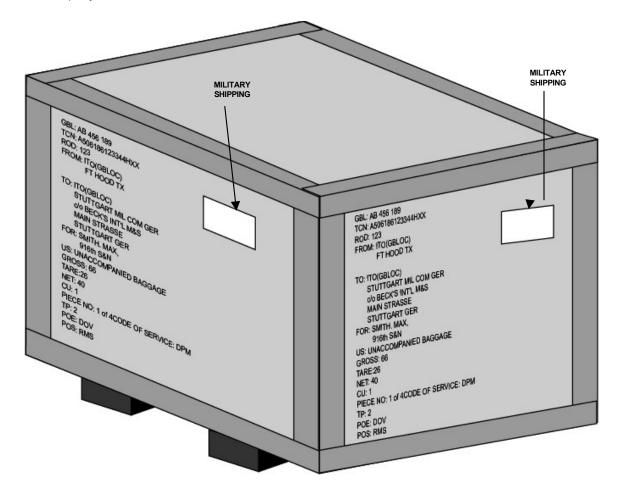


Figure B-408-5. Markings of Unaccompanied Baggage

				ſ	RANSP	ORT	ATIO	NCO	TRANSPORTATION CONTROL AND MOVEMENT DOCUMENT	OVEMENT	DOCUME	T I				PAGE NO.	NO.	
1. DO	. DOC ID 2. TRLR CTR	ຕັ	CONSIGNOR	JOR				4, CO	4. COMMODITY SPECIAL HANDLING	HANDLING	5. AIR DIM 6. POE	9. 9.	DE		2.	7. POD		
8. MODE	DDE 9. PACK	K 10. TF	TRANSPO	RTATH	RANSPORTATION CONTROL NO.	LINGL P	_	11. 0	11. CONSIGNEE		12. PRI	13. 5	100 14. PRO.	13. RDD 14. PROJ 15. DATE SHPD 16. ETA	HPD 1	6. ETA	17. T	17. TR ACCT
18.	18. CARRIER	19.	19. FLIGHT-TRUCK-VOY-DOC NO20. REF 21, REMARKS	RUCK-	VOY-DOC	5 NO2(	D. REF	21. R	EMARKS					22. PIECES		23. WEIGHT	24. CUBE	UBE
ſ	a. Transship Point	oint	<u> </u>	b. Date Rec	c. Bay V	Vhse d	Date	Shpd	e. Bay Whse d. Date Shpd e. Mode Carrier	f. Flight-Truck-Vey Dec No.	k-Vey Dec N		g. Ref h. St	g. Ref h. Stow Loc i. Split	J. Cond		k. Signatura-Remarks	acks
25.																		
26.			-					1										
27.								1										
28. (	28. CONSIGNEE		29	. DATE	RECEIVE	D/OFF	ERED	Sign/	29. DATE RECEIVED/OFFEREDS@n/ 30. CONDITION	31. REMARKS	tks				-	-		
32		34.	8		36.VOY ND	37.	38	39.	40.		41,	42	43. REMARKS AND/OR	AND/OR	4	44. ADDITIONAL REMARKS OR	VAL REMAR	RKS OR
ğ₽	TRAILER - C CON- CON- C	CONSIGNOR COMM ABBR OTHER	R COMMODITY R SPECIAL HANDLING		Air Dim POE b.		200-	PACK	TRANSPORTATION CONTROL NUMBER		CONSIGNEE	o- ∝	RDD Proj P.	Stow Loo Shpd ETA c. d.	₽° e	Piaces a.	Weight b.	e Gub
								<u> </u>										
			anana															
															-			
8	DD FORM 1384, OCT	84, OC	T 2000	1			1	1	PREVIDUS EDITIONS MAY BE USED.	ONS MAY BE	USED.							

Figure B-408-6. DD Form 1384, Transportation Control and Movement Document (TCM	( <b>D</b> )
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PERSONAL PROPE	ERTY CO	UNSELING C	HECKI	IST	
	VACY ACT 8		- Cont		
PRIV AUTHORITY: 37 U.S.C. 476,Travel and transportation allowances: dependents; baggage			726, Storage	e expenses; household o	oods and personal effects.
PRINCIPAL PURPOSE(8): To ensure the member, dependent, and government employ			-		
System (DTS). Information collected may also be used in determining validity of claims, in	mproper ship	ments and any third pa	rty responsi	bility.	
ROUTINE USE(S): The most applicable routine use is: To private sector commercial tran to identify ownership, schedule pickup and delivery of personal property, to include private					
personal property counseling checklist. The remaining routine uses located at: http://doo	old.defense.c	ov/Privacy/SORNein	dex/Blanke	tRoutineUses.aspx may	also apply.
DISCLOSURE: Voluntary; however, failure to provide the requested information may deit	ay processing	of personal property	shipment an	d/or settlement of a claim	1.
1. NAME (Last, First, Middle Initial) 2	2. DOD ID		3. BRAN	ICH OF SERVICE	4. GRADE/RANK/RATING
5. ORDERS ISSUING AUTHORITY 6. ORDER NUMBER					ENT DUTY STATION (PDS)
. ORDERS ISSUING AGTIONITY		T. DATE (DDI)		C. NEW FERMININ	
9. ACKNOWLEDGEMENT OF CUSTOMER SATISFACTION SURVEY					
I understand that I am required to complete the Customer Satisfaction Su satisfaction to the customer, the completion of the CSSs provides results	urveys (CSS	s) throughout my n	noving pro	cess. Based on the pe	erformance in service
	_				
10. ENTITLEMENTS UNDER THE ORDER DESCRIBED ABOVE:	HHG		S	POV BOAT	CLAIMS
PART I - HOUSEHOLD GOODS (HHG)		PAR	T V - PRIV	ATELY OWNED VI	EHICLES (POV)
(1) Weight allowances: PCS: TDY:		(1) Authorizations	Restriction	ns; Host Government re	quirements.
(2) Weight restriction at new duty station, if any.		(2) Applicable por	of Embark	ation and Debarkation;	alternate If needed.
(3) Appliance Servicing. Customer to disconnect all electrical appliances.					/cleaning/fuel requirement.
(4) I understand my Temporary Storage (SIT) entitlement is for					nt for Automobile - Receipt for your ery & pickup.
days. If I do not have an approved extension prior to my storage expiration	date, the				
storage costs will become my financial responsibility. (5) Check furniture "condition codes" noted on inventory at origin by mover. No	ta			cable; oversize, excess	
(5) Check furniture "condition codes" noted on inventory at origin by mover. No discrepancies or disagreements in the "Remarks" section of the inventory p		(6) Checking Inve	ntory of iten	ns left in POV; origin/de	estination.
signing.		(7) Secure title or	lien holder	s permission if required	
(6) Check DD Form 619 at origin for accuracy of information recorded thereon.		(8) Licensing/Insu	rance requi	rements of state or cou	ntry.
(7) Customer's responsibility to annotate discrepancies, loss/damage on delive	ery	(9) Foreign manuf	actured PO	Ws.	
documents (Notice of Loss and Damage AT/AFTER).		(10) Delivery of P	OV to port b	by agent, Power of Atto	mey or letter of authorization.
(8) I understand I must arrange with origin PPSO to have a partial delivery at		(11) Additional Inf	ormation/cla	arification to include tra	cking POV can be found at https://
destination. Each item requiring partial delivery will be identified as "partial the investory of the line of part and	out" on	(12) Authorized st	ov.com. orage locat	ion, length of storage/e	xpiration date
the inventory at the time of pack out. (9) Extra pickup or delivery of personal property, including associated charges,	when		-		1
<ul> <li>applicable/authorized.</li> </ul>	, when	recalls prior b	o tum-in an	d that fáilure to do so m	tisty vehicle open hazardous/safety hay result in vehicle being refused
(10) Customer's responsibility to ensure property is free of soil and pest infesta	ation	for shipment.	Any open r	ecalls that cannot be sa Processing Center price	atisfied must be coordinated and
PART II - UNACCOMPANIED BAGGAGE (UB)		approved by		PART VI - BOATS	
* *		to mark and the state			
(1) UB weight allowance is included in your HHG weight allowance when an administrative/restricted weight allowance is applicable.		(1) Boat as princip			DOM method
				14ft or longer; move by	·
(2) Weight allowances:				erseas container size o	or moved as 010.
(3) What can be shipped as unaccompanied baggage.		(4) Removal of pli			
(4) Preparation - Copy of Orders in each container.				sit permit, if necessary.	
(5) Items of extraordinary value. Hand carry, if possible.		(6) Responsibility	to pay acce	essorial service charges	i.
PART III - NON-TEMPORARY STORAGE (NTS)		PAI	RT VII - LI	ABILITY, CLAIMS,	PROTECTION
<ol> <li>Included as part of HHG weight allowance when stored at Gov't expense.</li> </ol>		<ol> <li>Full Replacem</li> </ol>	ent Value (I	FRV) and what it cover	5.
<ol><li>Authorized storage location, length of storage/expiration date.</li></ol>		(2) Quick Claims	Settlement.		
3) NTS at Govt expense is limited to 1 year for members with Home of Select		(3) Providing notic	e of loss or	damage to the TSP at	delivery.
entitlements and 180 days for members with Home of Record/Place Enterli Duty entitlement.	ing Active			-	the TSP within 180 days of delivery
(4) Appliance servicing. Customer to disconnect all electrical appliances.				-	P within 9 months of delivery.
<ol> <li>Check furniture "condition codes" noted on Inventory at origin by mover. No</li> </ol>	ote	(6) Transferring u	resolved c		ms Office after 30 days or upon
discrepancies or disagreements in the "Remarks" section of the inventory p	prior to	receipt of TSP	final offer.		
signing.				rs at depreclated value	
6) Items of extraordinary value.		(8) Contractor and	Governme	ent liability for POV - Fa	ir market value.
(7) I understand that once my HHG are placed in NTS, it is my responsibility to PPSO that manages my shipment updated on my latest status (new PCS 0)	o keep the Orders				RDD can cause serious
Separation, Retirement), and contact information.		unexpected ex	penditure o	of additional funds by th	amily, and can result in the ie customer for rental/purchase of
(8) NTS funding for civilian employees expires at the end of each fiscal year (3		household neo inconvenience	essities. W	hen necessary, custom	er will be advised to file an
September). For continued storage at government expense, employees in request their Human Resource Office provide the PPSO funding authorizat	tion			-	
immediately after 1 October or as soon as funding authority is granted.		(10) If customer h insurance at f			stomer should consider additional
PART IV - WEAPONS					ory, exceptions noted during pickup
(1) Limitations and restrictions of country/state to which assigned.		and delivery,		accorded in Ferrie	
2) US Government requirements and restrictions applicable for import.				y to acquire liability cov	erage for SIT/NTS converted to
3) Special forms and procedures; responsibilities of TSP, etc.		their expense		-	
(4) Shipment of ammunition at Gov't expense is PROHIBITED.					
LINKS					
t's Your Move (Military): https://www.ustranscom.mil/dtr/part-lv/dtr_part_lv_app_k t's Your Move (Civilian): https://www.ustranscom.mil/dtr/part-lv/dtr_part_lv_app_k	1.pdf 2.pdf				
Shipping Your POV: https://www.ustranscom.mil/dtr/part-lv/dtr_part_lv_app_k_3.pd	df .				
Stofng Your POV: https://www.ustranscom.mil/dtr/part-lv/dtr_part_lv_app_K_4.pdf Moving Your Mobile Home: https://www.ustranscom.mil/dtr/part-lv/dtr_part_lv_app_	k 5 mm				
DD FORM 1797, MAR 2022	a valu				

DD FORM 1797, MAR 2022

PREVIOUS EDITION IS OBSOLETE.

# Figure B-408-7. DD Form 1797, Personal Property Counseling Checklist

	PART VIII - GENERAL INSTRUCTIONS
	1) Very Important Papers (Importance of documentation provided).
	(2) The moving company assigned to move your shipment may contact you to discuss your Earliest, Latest, and Desired Pickup dates. The Estimated Shipment Arrival date is a projected date your shipment should arrive at the destination. Dates shown on the DD Form 1299 are initially for informational purposes.
	3) On pack/pickup date(s) you or your designated agent must be at the residence from 0800-1700; otherwise the cost of the attempted pack/pickup will be charged to you.
	4) Member provided a copy of the Host Countries Personal Property Consignment Instruction Guide (PPCIG).
	5) Customer's responsibility to provide a POC to the TSP for disposition of property upon arrival, and update information in DPS upon arrival at destination.
	6) Customer's responsibility to contact origin/destination PPSO if there is a change in orders that could affect movement of this/these shipment(s).
	7) Customer's responsibility to provide active e-mail address and personal (cell) phone number; to include, updating immediately if/when any changes occur.
	8) Customer's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment (e.g: excess weight, special services, atl location).
	9) Unauthorized items and disposal of useless items; (e.g., building materials, live ammunition, fiarmable and corrosive materials, propane tanks).
	(10) Professional books, papers, and equipment (PBP&E) for (M)ember and (S)pouse. Must be identified as (M) or (S) on inventory. If identified as Spouse pro-gear, I must provide the PPSO a list, certified by me, of the PBP&E along with a description of the profession or community service of my spouse before it can be included in the shipment. Packed separately from other property. Allowances: (M) NTE 2,000 pounds; (S) NTE 500 pounds.
	<ol> <li>Procedure to designate agent to release property or accept property in absence of customer (Power of Attorney or Informal letter of authorization).</li> </ol>
	12) Shipment of Alcoholic Beverages: All Federal and State taxes, permits and Customs duty fees are members responsibility and not reimbursable.
	(13) Refiree & Separatee with Home of Selection entitlement: I understand my entitlement to ship HHG at Government expense will terminate unless my HHG are turned over to a PPSO or a TSP for shipment within three (3) years of the effective date of my retirement, placement on TDRL, or discharge with HOS entitlement. Note: Valid for retirement/ Separation dates on or after 24 Jun 2022, dates prior to 24 Jun 2022, the member has one (1) year to turn over HHG for movement.
	14) Separatee with Home of Record/Place of enlistment entitlement: I understand my entitlement to ship HHG at Government expense will terminate unless my HHG are turned over to a PPSO or a TSP for shipment within 180 days of the effective date of my separation.
	15) Mobile Home: Service authorized at Government expense and those billed to the customer.
	(16) Mobile Home: Responsibility of the customer to get their mobile home ready for transportation.
	(17) Mobile Home: Inventory the contents of the mobile home and identify items that cannot remain in the mobile home to ensure safe transport.
	18) Mobile Home: In transit storage and possible excess cost.
	19) Mobile Home: Separate shipment of household goods is not authorized except for safety reasons and/or PCS outside the CONUS.
l cert and a prefe	CONFIRMATION OF COUNSELING tify that I have been briefed and understand the personal property entitlements as identified above. I understand the financial responsibility for excess costs additional expenses incurred for the requested services, that are above and beyond those authorized by the government for personal convenience/ arence, are solely the responsibility of the member/customer.
3. SI(	GNATURE OF COUNSELOR D. SIGNATURE OF CUSTOMER/DEPENDENT/AGENT C. DATE (DDM/M/YYYY)
DD	FORM 1797 (BACK), MAR 2022

# Figure B-408-7. DD Form 1797, Personal Property Counseling Checklist (Cont'd)

			CUI (whe	nen filled in)					
APPLICATION AND/OR STORAGE O (Read Privacy Act Statement	F PERSON/	AL PR	OPERTY	1. DATE PREPARED (D	DDMMMYYYY)		2. SHIPMENT NUMBER		
3. NAME OF PREPARING OFFICE			- /	4. TO (Responsible Orig	in Personal Pro	perty Ship	ping Office)		
				a. NAME					
5. DESTINATION PERSONAL PROP	PERTY SHIPPI	NG OF	FICE	b. ADDRESS (Street, Suite	Number, City, Sta	ate, ZIP Cod	le)		
a. NAME									
b. TELEPHONE NUMBERS (Include Area	Code)			c. TELEPHONE NUMBERS	(Include Area Co	ode)			
6. CUSTOMER INFORMATION									
a. NAME (Last, First, Middle Initial)				b. DOD ID			c. RANK/GRADE		
				and the state of t			RNATE (Personal)		
d. AGENCY			AIL ADDRESS PRIMAF						
7. REQUEST ACTION BE TAKEN TO ITEMS AND/OR POUNDS OF PR a. AUTHORIZED WEIGHT		BOOK	S, PAPERS AND EG		er quantity estimat	te)	BAGGAGE/		
a. AUTHORIZED WEIGHT	D. ESTIMATE	D WEIG	911	C. ESTIMATED MEMBER P	DP&C	G. ESTIMA	TED MIL SPOUSE POPAE		
8. THIS SHIPMENT/STORAGE IS RI	EQUIRED INCL	DENT	TO THE FOLLOWIN	G ORDERS:					
a. TYPE ORDERS (X one)			b. ISSUED BY		c. NEW DUTY A	SSIGNMEN	π		
PERMANENT TEMPORAR	Y								
d. DATE OF ORDERS (DDMMMYYYY)				e. ORDERS NUMBER					
9. PICKUP (ORIGIN) INFORMATION				10. DESTINATION INFO	ORMATION				
a. ADDRESS (Street, Apartment Number,	City, County, Stat	le, ZIP C	Code)	a. ADDRESS (Street, Apart	ment Number, Cit	ty, County, S	itate, ZIP Code)		
b. TELEPHONE NUMBERS (Duty/Home/C	ell) (Include Area	Code)		b. TELEPHONE NUMBERS	6 (Duty/Home/Cell	l) (Include Al	rea Code)		
C. AGENT DESIGNATED TO RELEASE P		PHONE	NUMBER	C. AGENT DESIGNATED T					
11. EXTRA PICKUP INFORMATION	,			12. EXTRA DELIVERY			,		
a. ADDRESS (Street, Apartment Number,	City, County, Stat	le, ZIP C	ode)	a. ADDRESS (Street, Apart	ment Number, Cit	ty, County, S	itale, ZIP Code)		
b. TELEPHONE NUMBERS (Duty/Home/C	ell) (Include Area	Code)		b. TELEPHONE NUMBERS	8 (Duty/Home/Cell	l) (Include Al	rea Code)		
C. AGENT DESIGNATED TO RELEASE P	ROPERTY/TELE	PHONE	NUMBER	C. AGENT DESIGNATED T	O RECEIVE PRO	PERTY/TEL	EPHONE NUMBER		
13. INTRANSIT INFORMATION/PER a. ADDRESS (Street, Apartment Number,				b. TELEPHONE NUMBERS	6 (Duty/Home/Cell	l) (Include Al	rea Code)		
				c. EMAIL ADDRESS (Other	than Primary or A	Alternate)			
14. DESIRED DATES FOR (DDMMM)	(1)(1)								
a. EARLIEST PICKUP	b. LATEST P	CKUP		c. DESIRED PICKUP		d. EST SH	PT ARRIVAL		
15. DIRECT DELIVERY REQUESTE	D (X one)	YES	NO						
16. REMARKS	- / 🗆								
17. CERTIFICATION OF SHIPMENT I certify that I have read and under	RESPONSIBII rstand my ship	LITIES/ ping re	STORAGE CONDIT sponsibilities and sto	IONS rage conditions printed or	n the back side	of this form	1.		
a. SIGNATURE OF CUSTOMER						b. DA	ATE SIGNED (DDMM//YYYY)		
<ol> <li>CERTIFICATE IN LIEU OF SIGN household goods, and/or professi</li> </ol>							property is baggage,		
a. REASON FOR NONAVAILABILITY OF	SIGNATURE			b. CERTIFIED BY (Signatur	re)				
				C. TITLE					
DD FORM 1299, MAR 2022			CIII (who	n filled in)	Contra	iled by:	Page 1 of 2		
55 1 ONM 1233, MAIN 2022			•	ON IS OBSOLETE.		ategory: PRV			

Figure B-408-8. DD Form 1299, Application for Shipment and/or Storage of Personal Property

#### IV-B-408-24

CUI (when filled in)

#### PRIVACY ACT STATEMENT

AUTHORITY: 37 USC 406 and 5 USC 5726.

PRINCIPAL PURPOSE(S): For evaluating requests submitted by Service members and eligible individuals for shipment and/or storage of personal property. Also used to prepare the Government bill of lading and other shipping documents (as applicable) to move the personal property. Used by the Finance Office for collection from the customer in case goods to be shipped exceed Government entitlement limits.

ROUTINE USE(S): DD Form 1299 may be provided to commercial Transportation Service Providers (TSP) carriers and/or their designated shipping agents as the official shipping and storage order.

DISCLOSURE: Voluntary; however, failure to provide the requested information may delay shipment and/or storage of your personal property and impede storage arrangements.

CERTIFICATION OF SHIP	MENT RESPONSIBILITIES
In consideration of said household goods or mobile home being shipped at Government expense, I hereby agree that:	<ol><li>I agree, prior to shipment and at my expense to place my mobile home in condition to withstand transportation.</li></ol>
<ol> <li>This shipment/storage lot consists of my property or the property awarded to my ex-spouse incident to a divorce which was acquired by me prior to the effective date of my orders.</li> </ol>	<ol> <li>I understand the entitlements for transportation of my mobile home and/or shipment of household goods/unaccompanied baggage are provided for in Chapter 5 of JTR.</li> </ol>
<ol><li>If my orders are modified or cancelled and affect this shipment, I will immediately notify the shipping office at point of origin (or port, if any) and destination.</li></ol>	6. I understand the Government will not be responsible for goods remaining in storage after the expiration of the authorized period. I also understand the timeline for all my responsibilities for filing a claim on those goods begins when Government responsibility
<ol><li>I will remit the proper amount or consent to the collection from my pay as may be necessary to cover all excess costs occasioned by</li></ol>	expires.
this shipment.	<ol><li>Professional books, papers and equipment are or were necessary in the performance of official duties Member/Spouse if applicable.</li></ol>
CONDITION F	OR STORAGE
<ul> <li>In consideration of said household goods being stored at Government expense, I hereby agree as follows:</li> <li>1. I will notify the transportation office responsible for storing my nontemporary storage account of any changes in my storage entitlement.</li> <li>2. The Government is authorized to enter into any agreement and to do all acts and things which may be convenient or necessary to store the household goods. Storage of the household goods is furnished subject to such applicable laws and regulations as are now or may hereafter be in effect.</li> <li>3. The Government may store the household goods in Government facilities or in commercial storage under a Government contract.</li> <li>4. The Government may move or transfer by any appropriate means</li> </ul>	<ul> <li>goods, or if, after diligent effort, notice to me cannot be effected, the Government may proceed as follows: (a) place and store the household goods in commercial storage at my expense, or (b) if a commercial warehouse will not accept the household goods for commercial storage at my expense, the Government is hereby authorized to take whatever action in accordance with law and regulation may be deemed appropriate to effect disposition of the household goods.</li> <li>6. When the household goods are stored in commercial facilities and the authorized period of storage at Government expense expires, all storage and incidental charges accruing after the last day of the authorized period of storage shall be at my expense.</li> <li>7. The Government shall not be liable for charges incident to storage or services in connection with the household goods (1) not authorized by law or regulation to be at Government expense, (2) in</li> </ul>
the household goods from their present location to Government or commercial storage facilities and from such facilities to an appropriate destination upon termination of storage.	excess of weight limitations imposed by law or regulation, or (3) after the expiration of the period of which storage at Government expense is authorized.
5. When the household goods are stored in Government facilities and the authorized period for storage at Govern- ment expense expires, the Government may require me to remove the household goods from their place of storage. In the event, after 30 days notice, I fail to remove the household	8. All new Government contracts for the storage of household goods limits the liability of \$6.00 times the net weight of the lot is mandatory at each NTS Facility location. Applicants are advised to consider obtaining insurance on their household goods while such goods are in storage.

DD FORM 1299 (BACK), MAR 2022

CUI (when filled in) PREVIOUS EDITION IS OBSOLETE. Page 2 of 2

Figure B-408-8. DD Form 1299, Application for Shipment and/or Storage of Personal Property (Cont'd)

#### CUI (when filled in)

TEMPORARY COMMEN	RCIAL STOP	RAGE AT GOVER	NMENT E	XPENSE		
	PRIVACY ACT	T STATEMENT				
AUTHORITY: Title 37, US Code 406; Title 5, US Code	5726; and EO 9	397, November 1943 (S	SSN).			
PRINCIPAL PURPOSE(S): To obtain certification from	the member as	to why temporary stora	ge in addition	to 90 days is	s required.	
ROUTINE USE(S): The data obtained on this form is us entitled to additional temporary storage after the initial 90		lation transportation offi	cer to determ	ine whether	or not the member is	
DISCLOSURE: Voluntary, however, unless disclosed, n	nember will not	be authorized additiona	l storage.			
SECTION I - AUTHORI	ZATION FOR S	TORAGE AFTER THE	FIRST 90 D	AYS		
		ph U5375-B2, JFTR				
When, because of conditions beyond the contr cannot be withdrawn during the first 90 days, additi or subsequently approved by the tran	onal storage for	not more than an addit	ional 90 days	s may be auth	norized in advance	
		STATEMENT OF FAC				
1. ADDITIONAL TEMPORARY STORAGE OF MY HOUSE THESE CONDITIONS ARE (X all that apply)	HOLD GOODS	IS NECESSARY, DUE	TO CONDI	TIONS BEYO	ND MY CONTROL.	
a. SERIOUS ILLNESS OF THE MEMBER		e. NONAVAILABIL	ITY OF SUITA	BLE CIVILIAN	HOUSING	
b. SERIOUS ILLNESS OR DEATH OF A DEPENDENT		f. AWAITING COM	PLETION OF	RESIDENCE U	NDER CONSTRUCTION	1
C. IMPENDING ASSIGNMENT TO GOVERNMENT QUARTER	RS	g. OTHER REASO	NN (Specify)			
d. DIRECTED TEMPORARY DUTY AFTER ARRIVAL AT PERMANENT DUTY STATION		1				
2. MEMBER INFORMATION						
a. NAME (Last, First, Middle Initial)		b. RANK		C. SOCIAL SE	CURITY NUMBER	
d. SIGNATURE		1		e. DATE SIGN	ED (YYYYMMDD)	
	SECTION III	- APPROVAL				
3. INSTALLATION NAME		TION ADDRESS (Includ	de Zip Code)		5. DATE APPROVED	D
					(YYYYMMDD)	_
6. APPROVAL FOR AN ADDITIONAL 90 DAYS STORAG CONDITIONS CITED ABOVE.	E IS GRANTED	IN ACCORDANCE WI	TH PARAGE	RAPH U5375	-B2, JFTR, DUE TO	
7. I CERTIFY THAT GOVERNMENT STORAGE FACILITIE			STALLATIO	N AND THAT	COMMERCIAL	
STORAGE IS AUTHORIZED FOR A PERIOD NOT TO B 8. ALL STORAGE AUTHORIZATION WILL EXPIRE ON (YYYYMMDD)	EXCEED SU DA	<u>13</u> .				
Generally, Government claims coverage also expires that						
expense, it is recommended that you obtain private insur- for loss or damage to personal property pursuant to author						
date of authorized storage.						
9a. APPLICABLE SPECIAL ORDER b. PARAGRAPH	C. HEADQUAR	TERS			d. DATED (YYYYMMDD	D)
e. ACCOUNTING CLASSIFICATION	1					
10. TRANSPORTATION OFFICER INFORMATION						
a. NAME (Last, First, Middle Initial)		b. RANK				
c. TITLE		d. SIGNATURE				
DD EOPM 1957 SED 1009	0111	<b>C</b> 11 11 1	Controlled by	USD(AAS)	<b></b>	
DD FORM 1857, SEP 1998 PREVIOUS EDITION IS OBSOLETE.	CUI (whe	n filled in)	CUI Categor Distribution/D	: PRVCY Issemination Co		eset

Figure B-408-9. DD Form 1857, Temporary Commercial Storage at Government Expense

	CUI (when filled in)		
US CUSTOMS AND BORDER PROTECTION (CBP) DECLARATION	WARNING: Any false statement or subjects the shipment to seizure an	d forfeiture or any person	CBP DECLARATION NUMBER
FOR PERSONAL PROPERTY SHIPMENTS	involved to a penalty equal to its val prosecution.	lue as well as to criminal	
DAT	A REQUIRED BY THE PRIVACY ACT	OF 1974	
AUTHORITY: 19 U.S.C. 1498. PRINCIPAL PURPOSE(\$): To declare shipments of househo Section A - Owner CBP declaration for type of shipment and n ROUTINE USE(\$): (1) Use of your Department of Defense Id/ assists in criminal prosecution if contraband or undeclared art proof that shipment has been properly processed. Copy will br DISCLOSURE: Voluntary; however, failure to provide your DC dentification.	eason for shipment. Section B - Overseas P entification (DODID) is proof of identification icles, for which CBP fees are due, are found e destroyed when no longer required.	ort shipment data. that person processing through in shipment. (2) Origin transpor	CBP is not an impostor and also tation officer retains a copy as
PART I - HOUSEHOLD GOODS	, UNACCOMPANIED BAGGAGE, AN	ND PRIVATELY OWNED VE	HICLES
1. TO: (Overseas POE/APOE)	2. FROM: (Trans	·	
	OWNER'S CBP DECLARATION (Atta		
3. NAME (Last, First, Middle Initial) (Print or type)		4. GRADE 5. D	ODID NUMBER
6. UNIT ADDRESS OVERSEAS (Include APO number)	7. ADDRESS IN	I UNITED STATES (Include 2	(IP Code)
8. DECLARATION FOR: (X appropriate Item) (Attach cop)	y of orders)		
HOUSEHOLD GOODS	UNACCOMPANIED BAGGAG	E PRIVAT	ELY OWNED VEHICLE
9. I DECLARE THAT: (1) All Items in this shipment to the U	Inited States consist only of personal prope	the for my personal use or the us	e of members of my family who
have been residing with me; (2) The shipment contains no pro			
under the law and regulations thereunder are listed and identit			
those not entitled to free entry) or if there are none, I have writ States as an accommodation for others or for sale, barter, or e			e taken or shipped to the United members of my family:
(6) Total guantities of alcohol beverages and clgars included in			
Cigars (State number); and (7) I have been serv	ing overseas under competent US Governm	ent orders and was: (Check and	
		ient ordero and waa. Joneon app	ropriate item below)
<ul> <li>Assigned to permanent duty overseas.</li> </ul>		ient ordero and was. (oneok app	ropriate item below)
a. Assigned to permanent duty overseas. b. Required to perform temporary duty overseas for 140 d	lavs or more.	ent ordere and was. Joneok app	ropriate item below)
b. Required to perform temporary duty overseas for 140 d			ropriate item belowj
	ch intended the duration to be 140 days or r	nore.	
<ul> <li>b. Required to perform temporary duty overseas for 140 d</li> <li>c. Assigned to temporary duty overseas under orders whi</li> <li>d. Directed from one overseas duty station to another over</li> </ul>	ch intended the duration to be 140 days or r erseas duty station and return of my persona	nore.	
b. Required to perform temporary duty overseas for 140 of c. Assigned to temporary duty overseas under orders while d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders.	ch intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States.	nore.	
b. Required to perform temporary duty overseas for 140 of c. Assigned to temporary duty overseas under orders whi d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders. e. Directed to evacuate myself, family, or personal proper	ch intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders.	nore. I property to the United States h	as been approved
b. Required to perform temporary duty overseas for 140 of c. Assigned to temporary duty overseas under orders whil d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders. e. Directed to evacuate myself, family, or personal proper f. Directed to ship personal property in advance of the iss 10. THE STATEMENTS ABOVE ARE MADE WITH F PART V AND OVERSEAS INSTRUCTIONS.	ch intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders.	nore. Il property to the United States h ABLE PROVISIONS OF DO	as been approved
b. Required to perform temporary duty overseas for 140 of c. Assigned to temporary duty overseas under orders while d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders. e. Directed to evacuate myself, family, or personal proper f. Directed to ship personal property in advance of the iss 10. THE STATEMENTS ABOVE ARE MADE WITH F PART V AND OVERSEAS INSTRUCTIONS. a. SIGNATURE OF OWNER	ch intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders.	nore. Il property to the United States h ABLE PROVISIONS OF DO	as been approved D REGULATION 4500.9-R E (YYYYMMDD)
b. Required to perform temporary duty overseas for 140 of     c. Assigned to temporary duty overseas under orders while     d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders.     e. Directed to evacuate myself, family, or personal propert     f. Directed to ship personal property in advance of the iss 10. THE STATEMENTS ABOVE ARE MADE WITH F PART V AND OVERSEAS INSTRUCTIONS.     a. SIGNATURE OF OWNER     THE STATEMENTS ABOVE ARE MADE WITH F     ADT OVERSEAS INSTRUCTIONS.     a. SIGNATURE OF OWNER     THE STATEMENTS ABOVE ARE MADE WITH F     ADT OVERSEAS INSTRUCTIONS.	on Intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders. ULL KNOWLEDGE OF THE APPLIC	nore. I property to the United States h ABLE PROVISIONS OF DO D. DATI 12. FOR USE OF US	as been approved D REGULATION 4500.9-R E (YYYYMMDD)
b. Required to perform temporary duty overseas for 140 of     c. Assigned to temporary duty overseas under orders while     d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders.     e. Directed to evacuate myself, family, or personal proper     f. Directed to ship personal property in advance of the iss 10. THE STATEMENTS ABOVE ARE MADE WITH F PART V AND OVERSEAS INSTRUCTIONS.     a. SIGNATURE OF OWNER     THE STATEMENTS ABOVE ARE MADE WITH F     SIGNATURE OF OWNER     SIGNATURE OF O	ch intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders.	nore. I property to the United States h ABLE PROVISIONS OF DO D. DATI 12. FOR USE OF US NT DATA	as been approved D REGULATION 4500.9-R E (YYYYMMADD) G CBP OFFICERS
b. Required to perform temporary duty overseas for 140 of     c. Assigned to temporary duty overseas under orders while     d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders.     e. Directed to evacuate myself, family, or personal propert     f. Directed to ship personal property in advance of the iss 10. THE STATEMENTS ABOVE ARE MADE WITH F PART V AND OVERSEAS INSTRUCTIONS.     a. SIGNATURE OF OWNER     11. REMARKS	on Intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders. ULL KNOWLEDGE OF THE APPLIC	nore. I property to the United States h ABLE PROVISIONS OF DO D. DATI 12. FOR USE OF US NT DATA	as been approved D REGULATION 4500.9-R E (YYYYMMDD)
b. Required to perform temporary duty overseas for 140 of c. Assigned to temporary duty overseas under orders while d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders. e. Directed to evacuate myself, family, or personal propert f. Directed to ship personal property in advance of the lass 10. THE STATEMENTS ABOVE ARE MADE WITH F PART V AND OVERSEAS INSTRUCTIONS. a. SIGNATURE OF OWNER TIL REMARKS SEC 13. NAME OF CARRIER	on Intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders. ULL KNOWLEDGE OF THE APPLIC	nore. I property to the United States h ABLE PROVISIONS OF DO D. DATI 12. FOR USE OF US NT DATA	as been approved D REGULATION 4500.9-R E (YYYYMMDD) G CBP OFFICERS VAGE OR FLIGHT NO. Controlled by: A&9 Reset
b. Required to perform temporary duty overseas for 140 of     c. Assigned to temporary duty overseas under orders while     d. Directed from one overseas duty station to another over as indicated in supplemental instructions to orders.     e. Directed to evacuate myself, family, or personal propert     f. Directed to ship personal property in advance of the iss 10. THE STATEMENTS ABOVE ARE MADE WITH F PART V AND OVERSEAS INSTRUCTIONS.     a. SIGNATURE OF OWNER     THE STATEMENTS ABOVE ARE MADE WITH F     SIGNATURE OF OWNER     SIGNATURE OF	to intended the duration to be 140 days or r erseas duty station and return of my persona ty to the United States. uance of travel orders. ULL KNOWLEDGE OF THE APPLIC	nore. i property to the United States h ABLE PROVISIONS OF DO D. DATI 12. FOR USE OF US NT DATA 14. VC	as been approved D REGULATION 4500.9-R E (YYYYMMDD) G CBP OFFICERS DYAGE OR FLIGHT NO.

# Figure B-408-10. DD Form 1252, US Customs and Border Protection (CBP) Declaration for Personal Property Shipments

			9	SERVIC	e orde	RFOR	PERSON	AL P	ROPERTY	Y				
1. TO (Transportation	Service Pro	ovider)					2. FROM (C	Orderin	g Office)					
a. NAME							a. NAME							
b. ADDRESS (Street	, City, State	e, ZIP Code)					b. ADDRES	SS (Str	eet, City, State	, ZIP (	Code)			
3. THIS SERVICE O	RDER IS	ISSUED A	ND AN O	RDER IS	HEREBY	PLACED	WITH YOU,	ACCE	PTING YOU	IR OF	FER (ORAL O	RWR	ITTEN)	
FOR SERVICES							SUBJECT T	то тн	E PROVISIO	NS O	F THE BELOW	V-NUM	IBERED BAS	IC
ORDERING AGR		FOR THE RAL AGEN			VICES:				RING AGREE			- 110	DIFICATION	
a. SCAC CODE	D. FEDER	AL AGEN	CY	IDEN1		N .	d. BASIC C	RDEF	KING AGREE	MEN	INUMBER		MBER	
f. SERVICE ORDER	NUMBER	२		g. LOT N	UMBER		h. LOCATIO	ON OF	PROPERTY	Y (Stre	et, City, State, Zi	IP Code	e)	
(1) OLD														
(2) NEW														
i. ESTIMATED STORAGE PERIC	D	j. PICK-UI	P DATE (1	mmmm D	D)		AGE EXPIR/ (YYYYMMDD)		I. ESTIMA	TED	WEIGHT		EIGHT IN STO tual)	ORAGE
n. OWNER														
(1) NAME (Last, First,	, Middle Init	tal)					(2) PERMA	NENT	ADDRESS	(Street	, City, State, ZIP	Code)		
(3) PAY GRADE			(4) SSN											
4. NEW ACCOUNTS														
a. PACKING	b. SPECI/	AL SERVIO	CES		NORSES		c. DRAYAG	E-IN		d. HA	NDLING-IN		e. STORAGE	
ITEM I	(1)	ROBE - IT		TEM	- ITEM IIB		ITEM III			ITE	EM IV		ITEM V	_
RATE	NO.	RA	TE	NO.		TE	ZONE		RATE		RATE		RAT	E
\$	ONE	\$			\$			\$		\$			\$	
a. APPROPRIATION		v	b. STOR4	GE REM	OVAL DAT	E	c DELIVER		DRESS /Stre	et Ch	, State, ZIP Cod	(e)		
a. AFEROPRIATION	N IDENTI		(1111)		e me ont	-	C. DELIVER		oneoo (are	er, ortj	, sale, 21° 000	-)		
d. SERVICES ORD	ERED													
(1) HANDLING IN		IDLING O		RAYAGE	OUT		PACKING		WEIGHT		(5) WEIGHT		(5) WEIGH	
ITEM IV		MIV		EM VII		ITE	M VIII		REHANDLE	D	REMOVED	D	REMAIN	NING
RATE	\$	RATE	ZON	NE \$	RATE	\$	RATE	-						
Freedom Strength S	*			•		*								
7. SPECIAL INSTR														
a. MAIL INVOICES	_													
b. STORAGE AUTH														
c. MAXIMUM WEIG				RNMENT					-		ch maximum w		-	
d. ESTIMATED COS							. You are not	to perf	form any servic	e whic	h will result in co	intract o	costs in excess (	of
the above sum, unk			g by the ord	ering office	r.									
e. ACCOUNTING C 8. CERTIFICATION	(To be con	npleted by C												
Commercial stora				more eco	nomical th	an govern	ment storag c. SIGNAT						A DATE	CIONED
a. TYPED NAME (La	sat, mirst, M	iudie (hitial)	o. IIILE					URE					d. DATE	
DD FORM 1164	4, SEP 1	998	1		PREVIO	US EDITI	ON IS OBSC	DLETE			ESIGNATION Reset ()			2 3

Figure B-408-11. DD Form 1164, Service Order for Personal Property

	4500.9-R										
	PR	IVATE	VEHICLE SI	HIPPING	DOCUM	ENT F	OR AU	TOMOBILI	E		
	C ID (1-3) TP1 2.0	ONTAINER	NO. (44) 3. CONS	KNOR (9-14)	4. COMM E	X (15-19)	6. POE (2	9-33) 6.1	POD (24-25)	7. PACK (25	-29)
DATA E. TRANSPORTATION CO	ONTROL NUMBER (30	-45)	9. CONS	GNEE (47-52)	10. RDD (54	4-56)	11. TR AC	COUNT 12	PIECES (55-71)	13. WEIGHT	(72-76)
14. CUBE (77-78) 15. DO	OC ID (1-3) TPB 16.1	POV YR, MA	KE (9-14)		17. OWNER	RS LAST N	AME (54-68	9 10.	F & MI (67-58)	IS. GRADE (	(89-70)
20. STATE (71-72) 21.	LICENSE NUMBER (7	3-77)	21.000	OR (78-80)	22. BODY 1	TYPE	23. VEHIC	LE IDENTIFICAT	ION NUMBER		
24. ODOMETER READIN	G 25.1	VESSEL (Vo	(vege Number)		26. AUTHO	RIZATION	CHARGES	PAID, ETC.	27. DATE LOADER	(TTTTMM)	00)
28. STOWAGE LOCATIO	N		29. DILL	NG ADDRESS	FOR NOTIFIC	ATION PU	RPOSES		+		
30. Inspected in m		tition	1. (1) U	SER	(2) INSP			(3) DATE	(4) INSPECTO	R'S PRINTEL	DNAME
acknowledged	as marked below erning shipment	w, and	CO	œ	(2) NoP			(mmMED)	(Lest, Fin	t, Middle Init	w0
accepted.	empirien	CON DOOR	_   X	agen	t & Governme mentative	ent.					
. DATE (TTTMMOD)			T	(b) POE	use (Optione)	,					
L SIGNATURE OF OWN	ER OR AGENT				check in stow						
C. NAME OF AGENT (Las	r first Midda Island (f			· +	n stuffed in cor						
			$\leq$	> (s) POD when	check in stowi	condition m container					
d. STREET ADDRESS			C	(*) Relea	arge stevedor	by					
. CITY, STATE, AND ZIP	CODE		*	() POD	as (Optional)						
Retain this form for	proof of shipment	for return			pense or p	proof of F	POV Impo	ort Control Pro	gram participatio	m.	
<b>31. AFTER INITIAL</b>											
			فتتغضب							2	
			T	$\supset$					F~//	7	
		51		ミッ	)				$\searrow \times ($	ଲି	
		N1	$\sim$	$\odot$		-7		-11	ノメン	9	
		T		<b>S</b>		:-//-			×  //		
	////				11			5//	$\sim$		
		ר נ	LEFT	SIDE	12-11	/			🕘 🛛 🔘	T SIDI	-
	201 10	10			2//			IV A			
10-					11		000	5\ // `			-
	and	シ			(@	°_	2000				-
62		9			:(ee						
FRONT		Ŋ			:62	BACK			UMBER (US CL		
E8XDITION	BE - Bert BR - Broken	CR-I	Cracked	LO - Loose MA - Marre				32. ENTRY N	NUMBER (US Cu	stoms use	e only)
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Figure B-408-12. DD Form 788, Private Vehicle Shipping Document for Automobile

CONDITIONS GOVE	RNING SHIPMENT
I UNDERSTAND AND ACCEPT THE TERMS UNDER WHICH THIS VEHICLI REGULATION, I.s.:	
	4. That failure of the owner to provide sufficient permanent type antifreze to protect the cooling system to minus 20 degrees F (or lower if determined to be necessary by the shipping port) relieves the Government of any liability for damage due to freezing. THIS CERTIFICATE constitutes authority for the placing in available storage chosen by the port, at the complete expense of the owner and at no cost whatboower to the Government, the vehicle herein is suspended or terminated because of a national emergency, and (2) by the port of privately-owned vehicles therefrom is suspended or terminated because of a national emergency, and (2) by the port of debarkation in the event that the author/five (45) days after dispatch of the notification of its arrival.
b. TERMINAL SERVICE - PICKUP (X as applicable. If unsatisfactory, speci	y.) SATISFACTORY UNSATISFACTORY
38. MISCELLANEOUS INFORMATION	
38. I HEREBY ACKNOWLEDGE RECEIPT OF MY VEHICLE IN THE CON REPRESENTATIVE FOR TRANSSHIPMENT, EXCEPT AS NOTED AS	
a. SIGNATURE OF OWNER OR AGENT	b. DATE (YYYYMMDD)
40. SIGNATURE OF VERIFYING U.S. GOVERNMENT REPRESENTATIVE	41. NAME OF PORT
DD FORM 788 (BACK), SEP 1998	Reset

Figure B-408-12. DD Form 788, Private Vehicle Shipping Document for Automobile (Cont'd)

Standard Form 1034 Revised January 19 Department of the T I TERM 4-2000	red January 1980 PUBLIC VOUCHER FOR PURCHASES AND rement of the Treasury SERVICES OTHER THAN PERSONAL					NO.		
	IENT, BUREAU, OR ESTABLISHMENT AND LOCATION DATE VOUCHER PREPARED			SCHEDULE NO.				
			CONTR	RACT NUMBER	AND DAT	E	PAID BY	
			REQU	SITION NUMBE	er and da	ATE		
PAYEE'S	Γ-			_	1			
NAME AND								OICE RECEIVED
ADDRESS						Γ	DISCOUN	TTERMS
				-		ľ	PAYEE'S /	ACCOUNT NUMBER
SHIPPED FROM		то			WEIGHT		GOVERNM	IENT B/L NUMBER
AND DATE D	ATE OF ELIVERY SERVICE	ARTICLES OR SEF (Enter description, item number of cont schedule, and other information deemed	ract or Federa	i supply	QUANTITY		T PRICE	AMOUNT (1)
			//					
(Use continuation sh		(					TOTAL	
PAYMENT: PROVISIONAL	APPROVE	ED FOR: E)	(CHANGE R	ATE =\$1.00		RENCES		
COMPLETE PARTIAL	BY <sup>2</sup>							
FINAL								
PROGRESS TITLE (Signature or initials)     ADVANCE								
Pursuant to authority vested in me, I certify that this voucher is correct and proper for payment.								
(Date)		(Authorized Certifying Officer) <sup>2</sup>	NG CLASSIF	ICATION		(7	itle)	
CHECK N	UMBER	ON ACCOUNT OF U.S. T	REASURY	CHECK NUM	BER	0	N (Name of b	ank)
AB								
I Y CASH D		DATE		PAYEE <sup>3</sup>				
\$ Vhen stated in foreign currency, insert name of currency. PER								
<sup>2</sup> If the ability to certi	fy and autho	rity to approve are combined in one pe	erson, one sig	nature only is				
necessary; otherwise, the approving officer will sign in the space provided, over his official title.								
<sup>3</sup> When a voucher is receipted in the name of a company or corporation, the name of the person writing the company or corporate name, as well as the capacity in which he signs, must appear. For example:								
"John Doe Compa	ny, per John	s well as the capacity in which he sign Smith, Secretary," or "Treasurer," as t	he case may					
Previous edition usa	ble	PRIVACY	1034-119 ( ACT STAT	TEMENT			N	SN 7540-00-900-2234
PRIVACY ACT STATEMENT The information requested on this form is required under the provisions of 31 U.S.C. 82b and 82c, for the purpose of disbursing Federal money. The information requested is to identify the particular creditor and the amounts to be paid.								

Figure B-408-13. Standard Form 1034, Public Voucher for Purchases and Services Other than Personal

CUI (when filled in)

	REPORT OF CASUALTY									
1. REPORT TYPE 2. DATE PREPARED										
3. SERVICE IDENTIFICATION										
a. NAME (Last, First, Midd	lle and Suffix)		b. SOCIAL	SECURITY	NO.	C. RAI	NK	d. PAY GRADE	e. OCCUPATION	NAL CODE/RATING
f. COMPONENT		g. BRAN	сн	h. ORGAN	NIZATION					
4. CASUALTY INFORM	MATION									
a. TYPE	b. STATUS		C. CATEGORY	d. D/	ATE OF CAS	UALTY	e. PLA	ACE OF CASUALT	Ŷ	
f. CIRCUMSTANCES										
g. DUTY STATUS								h. REMAINS	RECOVERED	
5. BACKGROUND INF										
a. DATE OF BIRTH	b. PLAC	E OF BIRTI	н				c. CO	UNTRY OF CITIZE	NSHIP	
e. ETHNICITY										
C. Linkon										-
d. RACE								t.	GENDER	
								-		
g. RELIGIOUS PREFERE	NCE									
6. ACTIVE DUTY INFO	RMATION									
a. PLACE OF ENTRY		b. DATE	OF ENTRY	c. HOME	OF RECORD	D AT TIM	E OF EN	TRY		
7 INTERESTED PERSONS/REMARKS /Jume Address and Relationship /Continue on senarate sheet if nerossan/										
7. INTERESTED PERSONS/REMARKS (Name, Address, and Relationship) (Continue on separate sheet, if necessary) POOTNOTES: 1 Primery net-of-lin.										
2 Deneticary(ex) for death gnituty - as designated on necord of emergency data. 3 Deneticary for unpaid pay and allowances - as designated on record of emergency data.										
8. REPORTING INFORM a. COMMAND AGENCY	MATION							b. DATE RE	EIVED	
9. DISTRIBUTION			10. SIGN/	ATURE ELEI	MENT					
				form may be	used to facili	tale the ca	shine of h	onds the naument -	of commercial incurs	ince, or in the settlement
	D 2044			r claim in whic					a commercial insula	-
DD FORM 1300, FE PREVIOUS EDITION IS			C	UI (when	filled in	)		Controlled by: CUI Category: LDC: POC:		Page 1 of 1

Figure B-408-14. DD Form 1300, Report of Casualty



# DEFENSE PERSONAL PROPERTY PROGRAM

#### UNUSUAL OCCURRENCE NOTIFICATION

The use of this form is in accordance with Defense Transportation Regulation 4500.9-R, Part IV, Chapter 410. It shall be used to inform Defense Personal Property Program representatives of personal property shipments experiencing unusual occurrences.

Reporting Organization:				
Notification For: Select a Point of Contact				
Origin Transportation Office:				
Destination Transportation Office:				
Responsible MCO:				
*Time and Date of Occurrence: Report Created Date:				
*Address of Facilities:				
*Installation/Geographic Area Affected:				
*Type of Occurrence:				
Choose Type of Occurence				
If Other, please explain:				
*Occurrence Discovered By (Name, Title):				
POC:				
Email: Phone #:				
SIT Shipment: Yes No *Task Order #:				
*List all Shipments Involved by Customers name, Bill of Lading or Task Order # and Service Affiliation (Army, AF, Navy, Marines, Coast Guard, DoD)				

Page 1 of 2

Figure B-408-15. Unusual Occurrence Notification

\*Narrative of Occurrence (Multiple Lines)/Unique information to a strike situation:

Insurance Company:					
Policy #:					
For Office Use Only					
Date of Last inspection:					
MCO(s) Name:					
MCO Phone Number:					
MCO Email:					

Forward all pictures and copy of documents in accordance with DTR Chapter B-408

Page 2 of 2

# Figure B-408-15. Unusual Occurrence Notification (Cont'd)

#### CONTROLLED UNCLASSIFIED INFORMATION

# MilMove Shipment summary worksheet

Preparation date

## **Customer information**

Name Last, first, middle initial

Preferred email		Preferred phone		
DOD ID	Rank/grade		Service branch/agency	

Mailing address for IRS form W-2

Orders & accounting	g information						
Order issue date		Order type/order number	Order type/order number				
Issuing branch/agency		New duty assignment					
Entitlements & mov	e summary						
Move summary							
Authorized origin	Authorized destination	POV shipment authorized	Max SIT storage entitlement				
Maximum weight entitlem	ent						
Entitlement (lbs)	Pro-gear (lbs)	Spouse pro-gear (lbs)	Total weight (lbs)				
Shipments		1	1				
Shipment number/type	Pick-up date	Shipment weight (lbs)	Current shipment status				
Storage	I	I	I				
Shipment number/type	Entry date	Delivery date	Total days in storage				
Maximum obligations	I	Actual obligations Based	 I on above shipments and storage				
100% GCC (lbs) SIT		100% GCC (lbs)					
						Max advance	
GENERATED FROM MILMOVE	DEFENSE PERSONAL PROPERTY P	ROGRAM v6 -	2022-Jul-01 Page 1 of 2				

### Figure B-408-16. DP3 MilMove Shipment Summary Worksheet

#### CONTROLLED UNCLASSIFIED INFORMATION

Preparation date

# MilMove Shipment summary worksheet

Current payment request

Member-paid expenses	Claimable expenses	Member-paid	GTCC-paid
	Contracted expenses		
GTCC-paid expenses	Consumable packing mat	erials	
	Weighing fees		
Remaining PPM incentive (pre-tax)	Gas		
	Tolls		
Member-paid SIT	Oil		
	Other		
GTCC-paid SIT	Total	\$0.00	\$0.00

\*Any money paid to member above the amount of claimable expenses listed above will be subject to tax at standard rate (estimated 22%). SIT reimbursements are not subject to tax.

Disbursement	Pick-up date	Shipment weight (lbs)	Current shipment status	
Trusted agents Allowed t	o act on customers behalf via letter o	f authorization		
Name Last, first, middle initial	Authorization date (YYYYM	IMDD) Email	Phone	

#### Legal agreements / privacy act — customer

#### Financial liability

If this shipment(s) incurs costs above the allowance I am entitled to, I will pay the difference to the government, or consent to the collection from my pay as necessary to cover all excess costs associated by this shipment(s).

#### Advance obligations

I understand that the maximum advance allowed is based on the estimated weight and scheduled departure date of my shipment(s). In the event less weight is moved or my move occurs on a different scheduled departure date, I may have to remit the difference with the balance of my incentive disbursement and/or from the collection of my pay as may be necessary.

If I receive an advance for my PPM shipment, I agree to furnish weight tickets within 45 days of final delivery to my destination. I understand that failure to furnish weight tickets within this time frame may lead to the collection of my pay as necessary to cover the cost of the advance.

Enclosed documentation		
Orders (with all amendments)	Weight ticket (other)	Other
Origin weight ticket (empty)	Receipts for reimbursable expenses	
Origin weight ticket (full)	Vehicle registration	
Destination weight ticket (full)	DD-FMS-2231 direct deposit form	
Signatures		
Signature of customer or trusted agent	PPPO/PPSO reperesentative	Date signed
	1	

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Page 2 of 2

# Figure B-408-16. DP3 MilMove Shipment Summary Worksheet (Cont'd)

Despatch Agency Contact Info	Destinations Serviced
Transportation & Travel Management 2025 E St. NW SE3135 (SA-09) Washington, D.C. 20037	Global destinations.
Phone: 800-424-2947 Fax# (202) 472-8446 E-Mail: <u>DODPP@state.gov</u>	
U.S. Despatch Agency 2800 S. 192 Street, Suite 108 Seattle, WA 98188	East Asian and Pacific Affairs (EAP) plus Kathmandu and Vladivostok
Phone: 206-764-3805 Fax: 206-764-6660 E-Mail: <u>Despatch_Agency_Seattle@state.gov</u>	
U.S. Despatch Agency Miami Corporate Park Building H, Suite 250 7789 NW 48th St. Miami, FL 33166	Western Hemisphere Affairs (WHA) (except posts in Canada and Mexico)
Phone: 305-640-4574 Fax: 305-715-3502 E-Mail: <u>Despatch_Agency_Miami@state.gov</u>	
U.S. Despatch Agency 1820 Portal Street Suite 400 Baltimore, MD 21224	Worldwide
Phone: 410-631-0045 Fax: 410-631-0058 E-Mail: <u>Despatch Agency Baltimore@state.gov</u>	
U.S. Logistics Center 225 South Vermilion Avenue Brownsville, TX 78521	Mexico (only)
Phone: (956) 982-3916 Fax: (956) 982-6832 E-Mail: <u>DespatchAgencyUSLCBrownsville@state.gov</u>	
ELSO – American Embassy Office Atlantic House	African Affairs (AF), Europe (EUR), Near Eastern Affairs (NEA), and South & Central Asian Affairs (SCA)
Noorderlaan 147 - 10A 2030 Antwerp, Belgium	Transit point for some shipments from DAs in New York (NY), Seattle (SE), Miami (MI), or Baltimore (BA).
Phone: 32-3-540-2011 Fax: 32-3-540-2040 E-Mail: <u>Despatch Agency ELSO@state.gov</u>	

# Table B-408-1. U.S. Despatch Agencies

Updated: 12 SEP 2018

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