

*Con-way.*

*Con-way.*  
FREIGHT  
*Menlo.*  
WORLDWIDE LOGISTICS  
*Con-way.*  
TRUCKLOAD

# DTCI

## Program Management Review

19 February, 2009

United States District Court  
For the District of Columbia  
Civil Action No. 10-1482 (HLHK) ECF  
Case: 1:10-cv-01482-HHK Document 20  
Filed 09/12/11

Released under USTRANSCOM FOIA 09-70  
FOIA Exemption (b)(4) Applies



MENLO DTCI 000709

# Agenda



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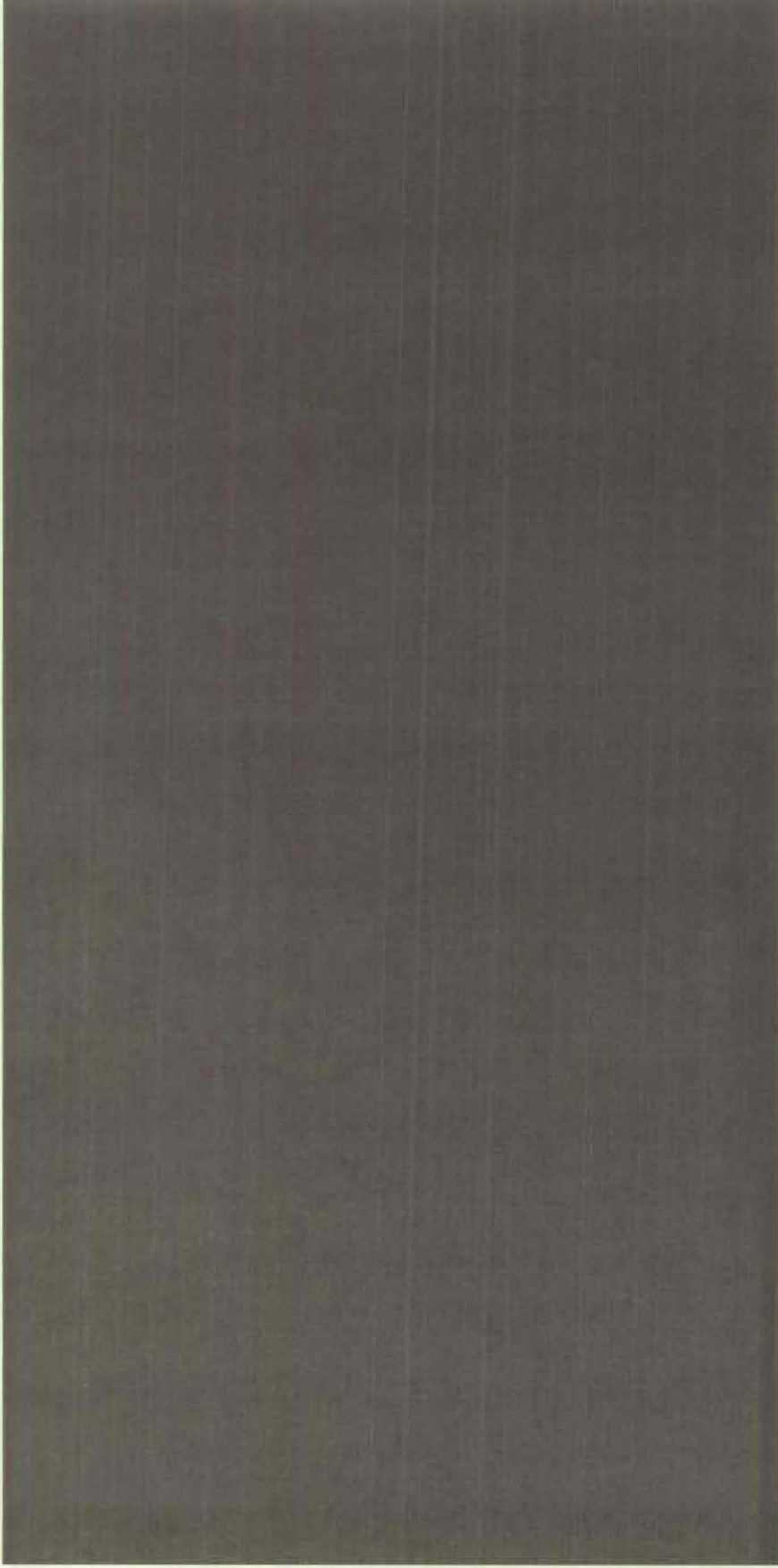
[REDACTED]

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# Agenda



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# Key Milestones



23

# Current State



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- Schedule [REDACTED] (b)(4)
- Savings & Small Biz continue to out pace goals
- Focus areas

[REDACTED]

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# Program to Date Performance



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Target	Period 2	OCT	NOV	DEC	JAN	Period 3	Goal	Status
Sites implemented by desired date D	4	7	3	1	3	14	14	
Carrier Bids - routing guides with carrier cost below NTE	26%	34%	35%	34%	33%	34%	>=0%	
Small Business (as a % of purchased transportation)	54%	55%	49%	50%	53%	51%	>20%	
OT Pick Up %	93.5%	95.0%	97.3%	97.3%	98.5%	97.3%	96%	
OT Delivery %	77.9%	84.0%	85.0%	82.7%	86.6%	84.7%	96%	
OT Delivery % with pending exceptions	88.5%	88.2%	91.2%	93.4%	94.7%	92.5%	96%	
OS&D %	0.01%	0.10%	0%	0%	0%	0.01%	2%	
Claims Cycle Time (Average Days)	---	---	16	---	---	16	180	
Claims Cycle Time (% less than 120 days)	---	---	100%	100%	100%	100%	99%	
System Up Time - 6 month rolling average	98.6%	98.6%	98.5%	98.8%	98.8%	98.8%	99%	
System Up Time - discrete monthly results	---	99.7%	99.6%	99.8%	99.3%	---	99%	
Deliver Gross Freight Savings	20%	31%	26%	19%	23%	25%	---	

31MAR08 through 31JAN09

## Program to date volumes

- 43 weeks of live operations
- Gross weight = 331 MM
- Shipment count = 82,325
- Freight spend = \$58.2 MM

# Site Implementations



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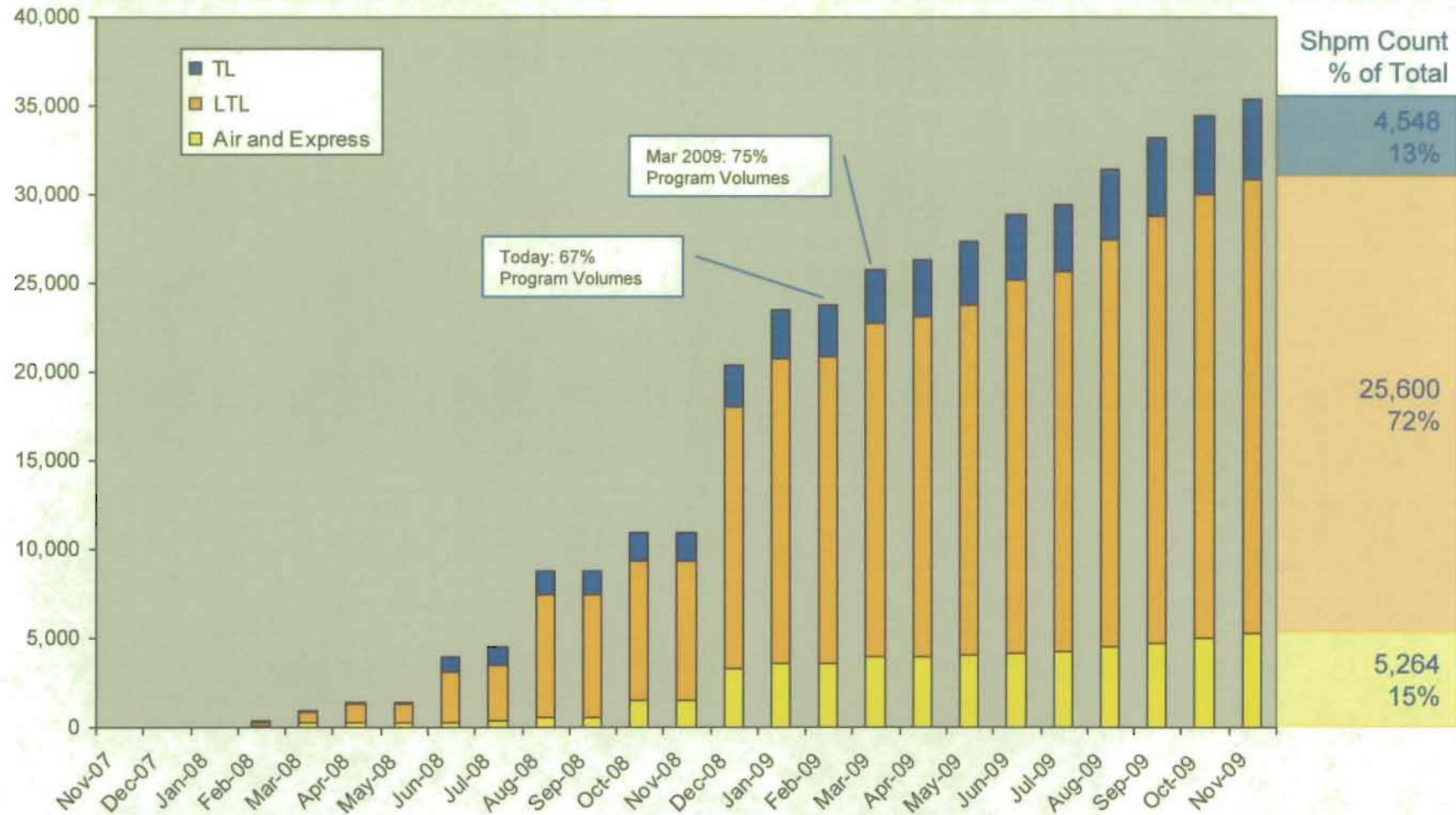
	DLA Depot	Co-Located & Service Sites
Live	■	●
Next	■	●
Future	■	●

- **Currently live:**
  - 11 Depots
  - 11 Other
- **Mar:**
  - DDJF
  - FISC JAX
  - NAVCIP, PA

# Program Volumes (Monthly Shipment Count)



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[Redacted]

# Implementation

[Redacted]

# Implementation – Schedule to Date



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- **All sites live on or before desired dates**
- **January**
  - **Go-live, NAS Corpus, Kingsville – 12th**
  - **Go-live, DDNV – 20<sup>th</sup>**
  - **BRD Site Visit, DDJF, FISC Jacksonville – 20<sup>th</sup>**
- **February**
  - **BRD Site Visit, NAVICP – 3<sup>rd</sup>**
  - **Go-live, DDAG – 9<sup>th</sup>**
  - **Go-live, USPFO Draper – 17<sup>th</sup>**

# Implementation – Upcoming Events



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- **February**

- Parallel Testing, DDJF – 23<sup>rd</sup>
- BRD Site Visit, DDAA – 25<sup>th</sup>

- **March**

- BRD Site Visits, Norfolk Co-located sites, 3<sup>rd</sup>
- **Go-live, DDJF, FISC Jacksonville – 10<sup>th</sup>**
- BRD Site Visit, Ft. Hood – 17<sup>th</sup>
- **Go-live, NAVICP – 23<sup>rd</sup>**
- BRD Site Visit, DDTP – 25<sup>th</sup>
- BRD Site Visit, Travis – 30<sup>th</sup>
- Parallel Testing, DDAA – 30<sup>th</sup>
- Training/Parallel Testing, Norfolk Co-located sites, 31<sup>st</sup>

# Implementation - Phase II



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- 11 Service sites live on GFM before required dates
- Requirements

[REDACTED]

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- Testing

[REDACTED]

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- Training

[REDACTED]

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- Go-live support

[REDACTED]

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- On-going

[REDACTED]

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# Information Technology

# Information Technology – System Availability



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- Above 99% last four months
- Application patches

[REDACTED]

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- Connectivity

[REDACTED]

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- Technical Support

[REDACTED]

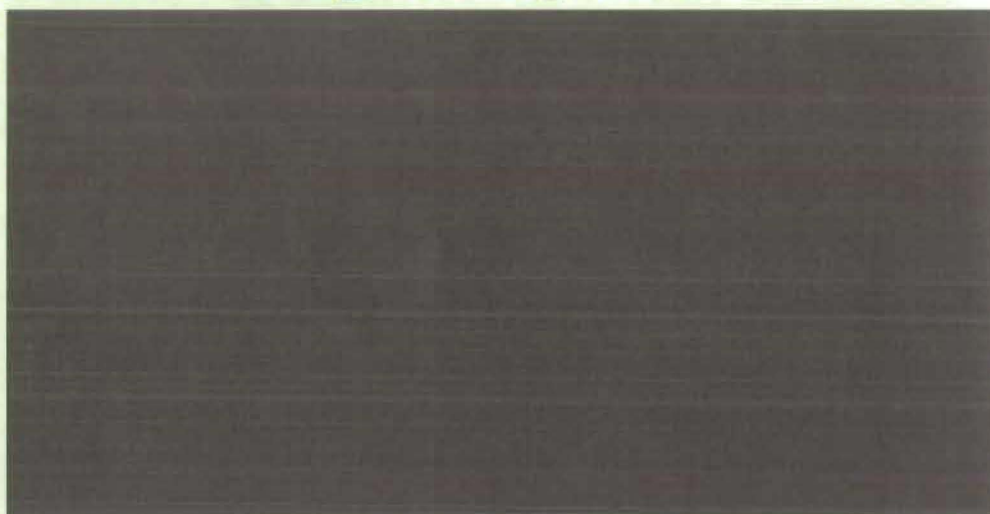
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# Information Technology - ATO



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- [REDACTED] (b)(4)
- MITRE testing in August & October



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- ATO Package Submitted



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# Information Technology - GFM



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- **Locations without DoDAACs**

[REDACTED]

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- **Mobile DoDAACs**

[REDACTED]

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- **Business rules for changes, cancellations**

[REDACTED]

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- **Adding Notes to 219**

[REDACTED]

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# Information Technology - CMOS



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- **SIT & UAT**

- March & April



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- **First Go-lives**

- Travis – June 8<sup>th</sup>
  - Ft. Eustis – June 15<sup>th</sup>
  - Ft. Lee – June 22<sup>nd</sup>

- **“Worldwide” Introduction**

- July

# The release 10.1 dates for DSS



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✓

- PCR submission 6 Feb 09
  - CMWG 10-11 Mar 09
  - Program Design Plan/CCB approval 12 May-2 Jun 09
  - Preliminary Design Review (PDR) 8-28 Aug 09
  - Critical Design Review (CDR) 5-9 Oct 09
  - Systems Testing 14 Dec 09-1 Jan 10
  - Functional Testing 11-29 Jan 10
  - Environmental Test 8 Feb-5 Mar 10
  - 10.1 IOC (roll out) Mar - May 10
- These dates are always noted as tentative and some activities will shift some.

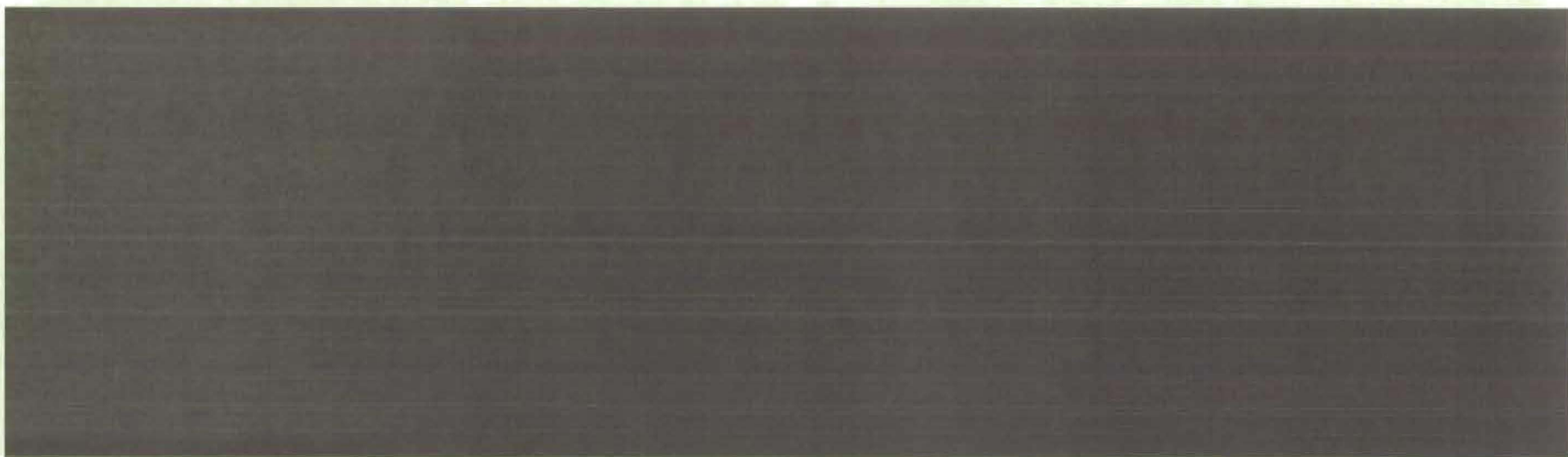
The four PCRs will be reviewed through the upcoming CMWG.

# Information Technology – DSS 10.1



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- Joint Requirements Development Process
- PCR's Completed



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- PCR's In-Process



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# Contracting

# Contract, Audit, Payment Status



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- Contract Mod P00006 - TBD



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- DCAA currently reviewing



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- CPARS



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# Transit Time Impact



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# Small Business Subcontracting Goals



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- **Overall Purchased Transportation Thru 09 Jan**

- Goal – 20%    Actual – [REDACTED] (b)(4)    [REDACTED] (b)(4)

- **Total Small Business**

- Goal – 20%    Actual – [REDACTED] (b)(4)

- **Subcategories from Small Business Plan**

	Goal	Actual / Purchased	Actual / Total	Feb
WOSB	1.70%	[REDACTED]		
VOSB	1.60%			
SDVOSB	1.60%			
SDB	5.50%			
HUBZone	1.20%			

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# Metrics & Operations

# Program to Date Performance



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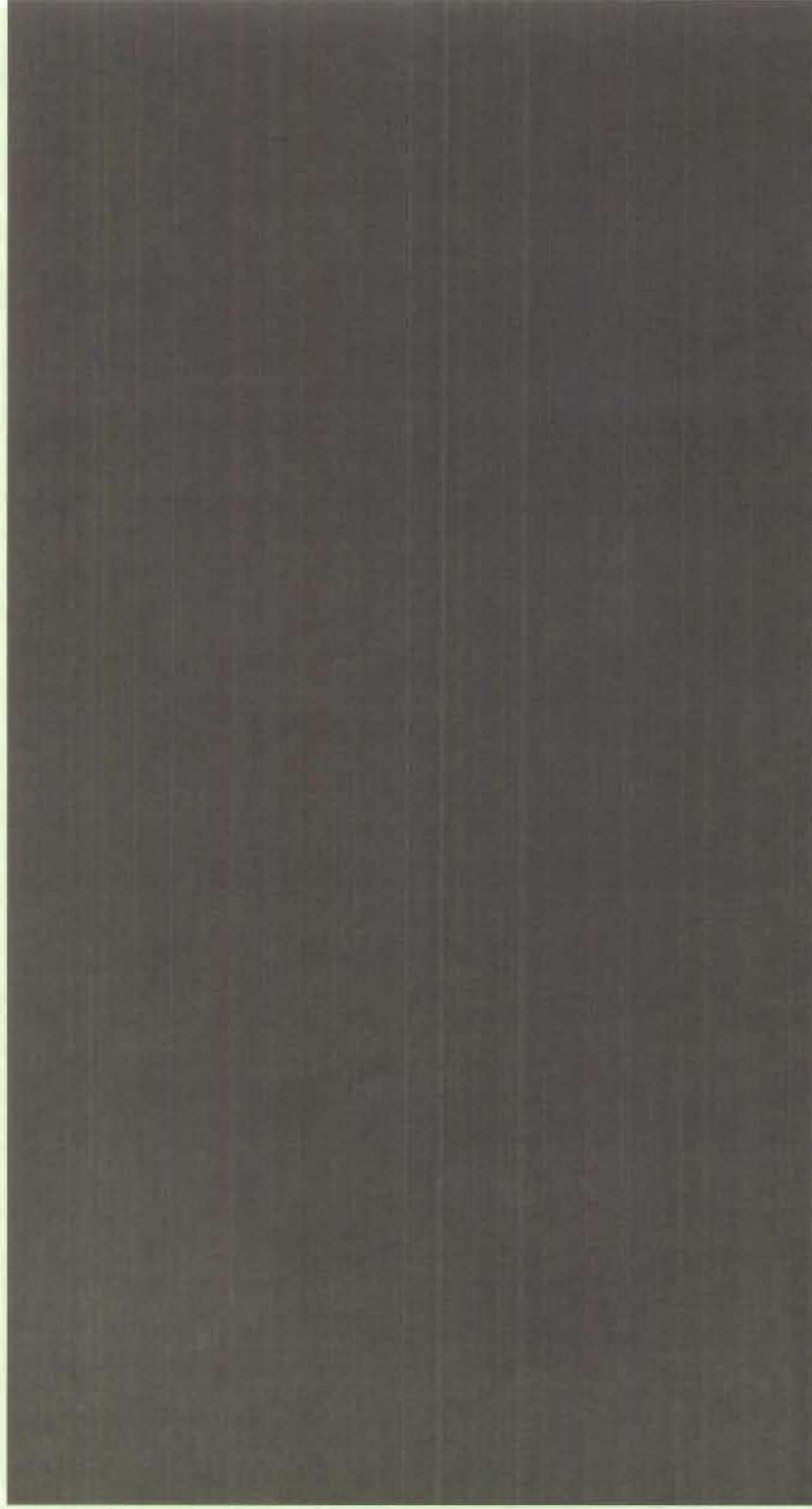
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# Actual vs. Expected Shipment Volumes



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January 2009 - [redacted]

# Site Level Metrics – Pick Up



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## On Time Pick Up

Shipper	2008-10	2008-11	2008-12	2009-01	Grand Total
CAMP MURRAY	100.0%	100.0%	100.0%	96.3%	98.1%
DDBC	96.9%	96.7%	94.6%	99.1%	96.8%
DDCT	99.5%	99.4%	99.3%	99.4%	99.4%
DDDC	91.7%	99.0%	95.6%	97.7%	95.7%
DDHU		98.9%	98.9%	99.6%	99.1%
DDJC	96.7%	98.3%	98.4%	99.1%	98.1%
DDNV				97.9%	97.9%
DDOO	98.6%	99.1%	99.9%	96.5%	98.6%
DDPW	96.2%	96.2%	92.9%	98.6%	96.1%
DDRT	91.1%	94.1%	94.3%	97.9%	94.2%
DDSP			97.7%	98.5%	98.2%
EVERETT	100.0%	100.0%	85.7%	100.0%	97.3%
FISC SAN DIEGO		97.2%	89.7%	97.5%	93.8%
FT LEWIS	94.0%	97.9%	94.7%	99.0%	96.8%
KEYPORT	90.9%	97.1%	87.8%	90.2%	91.3%
NAS CORPUS CHRISTI				100%	100%
SILVERDALE	95.7%	100.0%	87.5%	100.0%	95.5%
SPAWAR		100.0%	98.0%	100.0%	99.2%
WHIDBEY ISLAND	100.0%	98.2%	100.0%	100.0%	99.5%

Period 3: Oct 2008 – Jan 2009

# Site Level Metrics – Delivery



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## On Time Delivery

Shipper	2008-10	2008-11	2008-12	2009-01	Grand Total
CAMP MURRAY	77.8%	27.3%	100.0%	96.2%	78.4%
DDBC	87.1%	87.9%	92.8%	92.6%	89.9%
DDCT	90.5%	89.9%	94.5%	93.6%	92.2%
DDDC	90.6%	88.5%	92.6%	94.1%	91.4%
DDHU		80.0%	90.8%	92.1%	88.1%
DDJC	85.7%	92.7%	93.8%	92.3%	91.0%
DDNV				93.3%	93.3%
DDOO	89.5%	92.4%	94.6%	94.6%	92.9%
DDPW	84.9%	93.3%	97.0%	97.5%	91.8%
DDRT	91.9%	93.9%	97.4%	97.8%	95.0%
DDSP			91.8%	95.0%	93.7%
EVERETT	70.0%	88.9%	92.9%	100.0%	90.5%
FISC SAN DIEGO		94.4%	95.3%	98.8%	96.4%
FT LEWIS	76.0%	83.9%	95.2%	98.4%	91.4%
KEYPORT	95.5%	85.7%	95.1%	95.8%	93.2%
NAS CORPUS CHRISTI				100%	100%
SILVERDALE	71.7%	88.2%	97.5%	100.0%	88.5%
SPAWAR		80.0%	89.8%	96.1%	90.8%
WHIDBEY ISLAND	77.8%	91.1%	90.5%	88.3%	88.1%

Period 3: Oct 2008 – Jan 2009

# Gross Freight Savings



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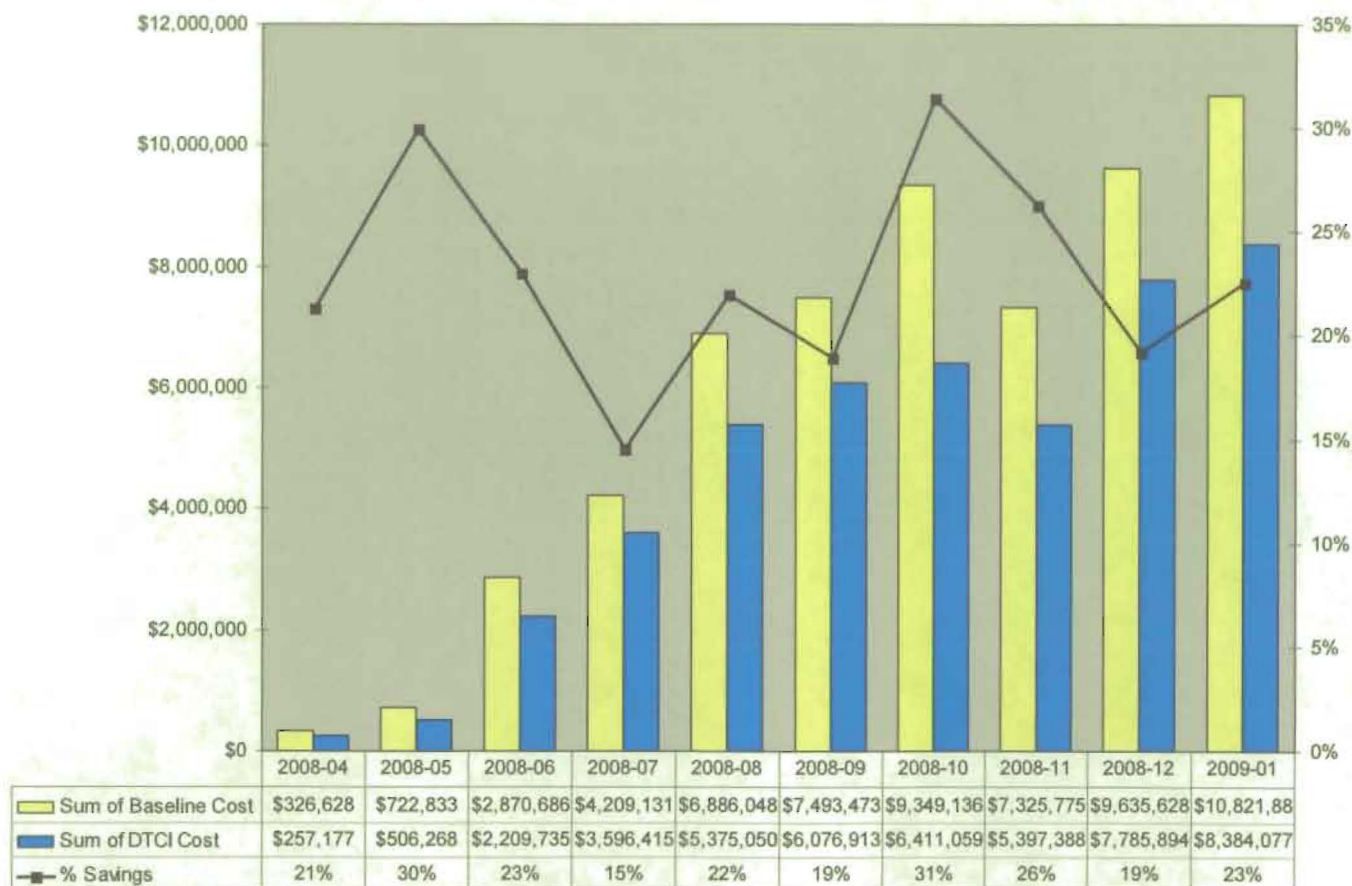


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# Gross Freight Savings



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# Delivery Performance Improvement

# Incident / Issues



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## • Air to Ground Conversions

[REDACTED]

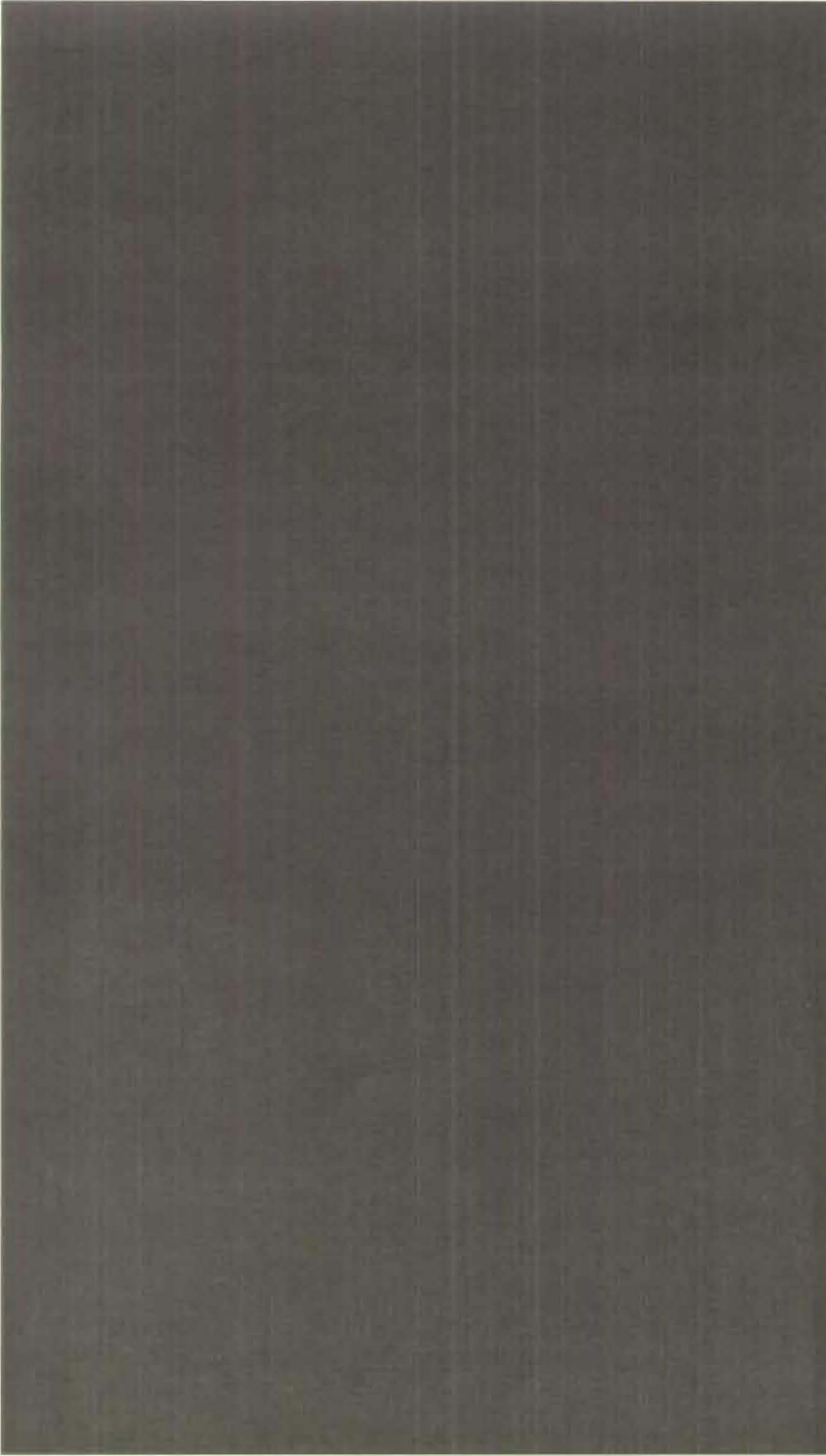
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[REDACTED]

# Delivery Performance



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## Phase IV Update

# Service Visits



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- DTICI Update

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- Phase IV

- What should come next?

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# USN Phase IV Sites



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NCBC Port Hueneme, CA  
NSWCD Port Hueneme, CA  
NVLS Ventura, CA  
Pt. Mugu, CA  
NAVAIRFAC El Centro, CA  
NAS Fallon, NV  
NSWC Panama City, FL  
Navy CB Gulfport, MS  
SUPSHIP Pascagoula, MS

TRF Kings Bay, GA  
NAS Brunswick, ME  
SUPSHIP Bath, ME  
NS Newport, RI  
NSB New London, CT  
SUPSHIP Groton, CT  
NAEC Lakehurst, NJ  
NAS Patuxent River, MD  
JRB Ft. Worth, TX

# USMC Phase IV Sites



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**Twenty Nine Palms, CA**  
**Camp Pendleton, CA**  
**Camp Lejeune, NC**  
**MCAS New River, NC**  
**MCAS Cherry Point, NC**  
**MCB Quantico, VA**

Note: USMC requested addition of the following sites that have not been reevaluated from a BCA standpoint:

*MCB Albany, GA*  
*MCB Barstow, CA*  
*MCAS Beaufort, SC*  
*MCRSC Kansas City, MO*  
*MCRD Parris Island, SC*  
*MCRD San Diego, CA*  
*HQ USMC, Henderson Hall Arlington, VA*  
*USMC Recruiting Command (All district HQs and sub-stations)*  
*MORFORRES, New Orleans, LA*  
*Blount Island Command, Jacksonville, FL*

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# USA Phase IV Sites



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**Sierra Army Depot, CA**

**Ft. Stewart, GA**

**Ft. Benning, GA**

**841<sup>st</sup> Charleston, SC**

**Ft. Campbell, KY**

Note: Army has requested all of their sites fall under DTCL. Cost savings and funding impact.

# USAF Phase IV Sites



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Tyndall AFB, FL

Hurlburt Field, FL

McChord AFB, WA

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