

*Con-way.*

*Con-way.*  
FREIGHT

*Menlo.*  
WORLDWIDE LOGISTICS

*Con-way.*  
TRUCKLOAD

# DTCI

## Program Management Review

21 January, 2009

United States District Court  
For the District of Columbia  
Civil Action No. 10-1482 (HLHK) ECF  
Case: 1:10-cv-01482-HHK Document 20  
Filed 09/12/11

Released under USTRANSCOM FOIA 09-70  
FOIA Exemption (b)(4) Applies



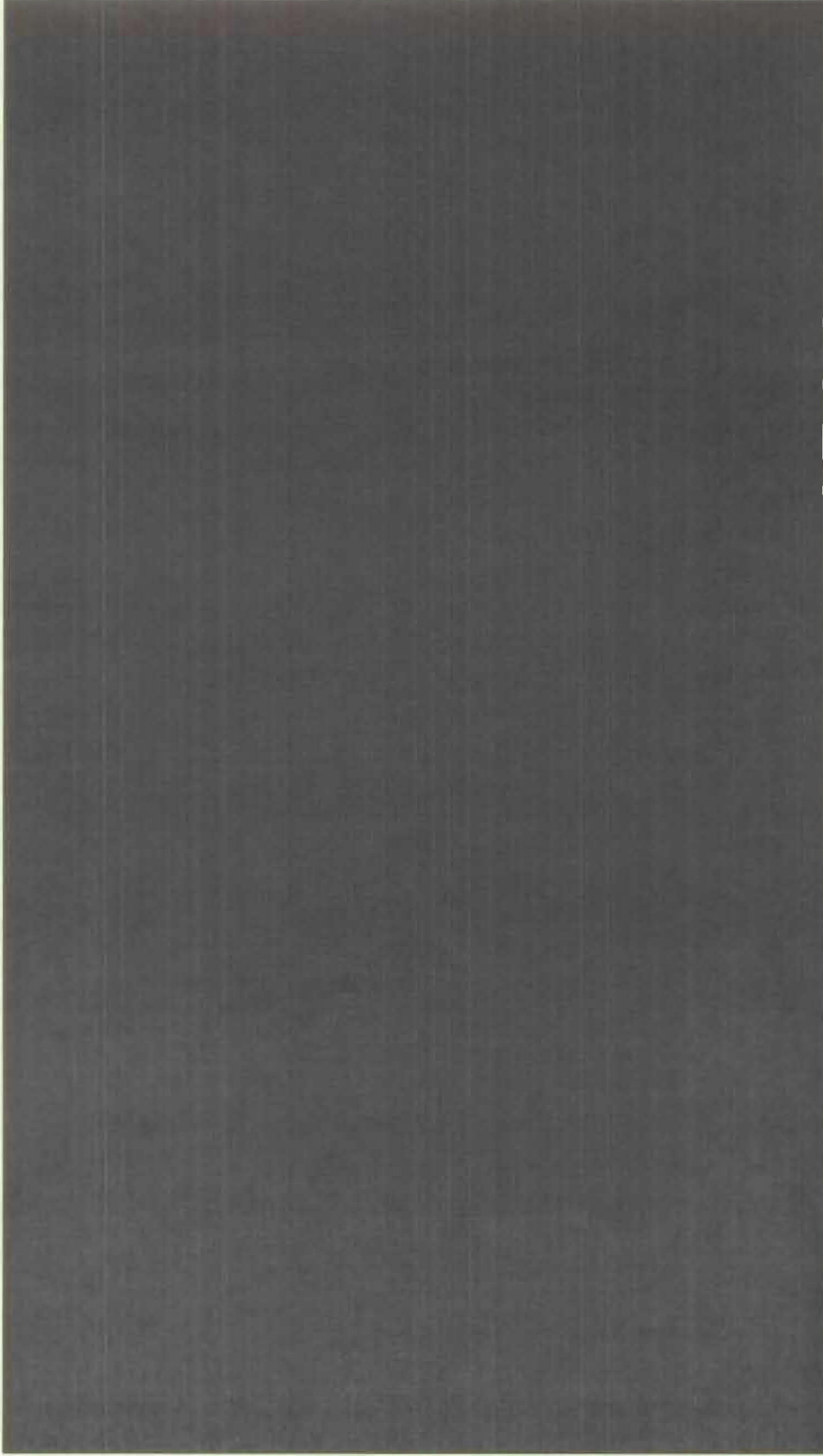
MENLO DTCI 000672

# Agenda



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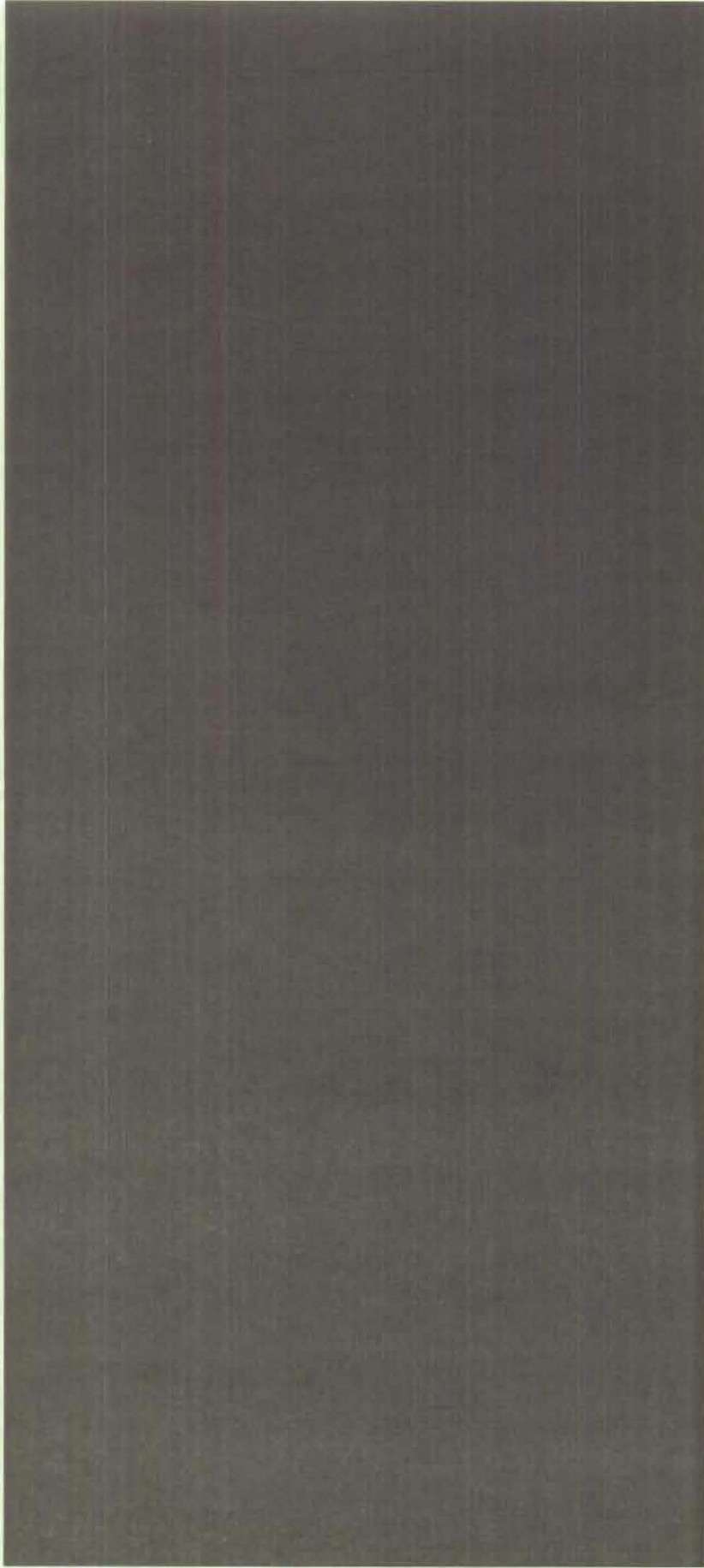


# Agenda



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# Key Milestones



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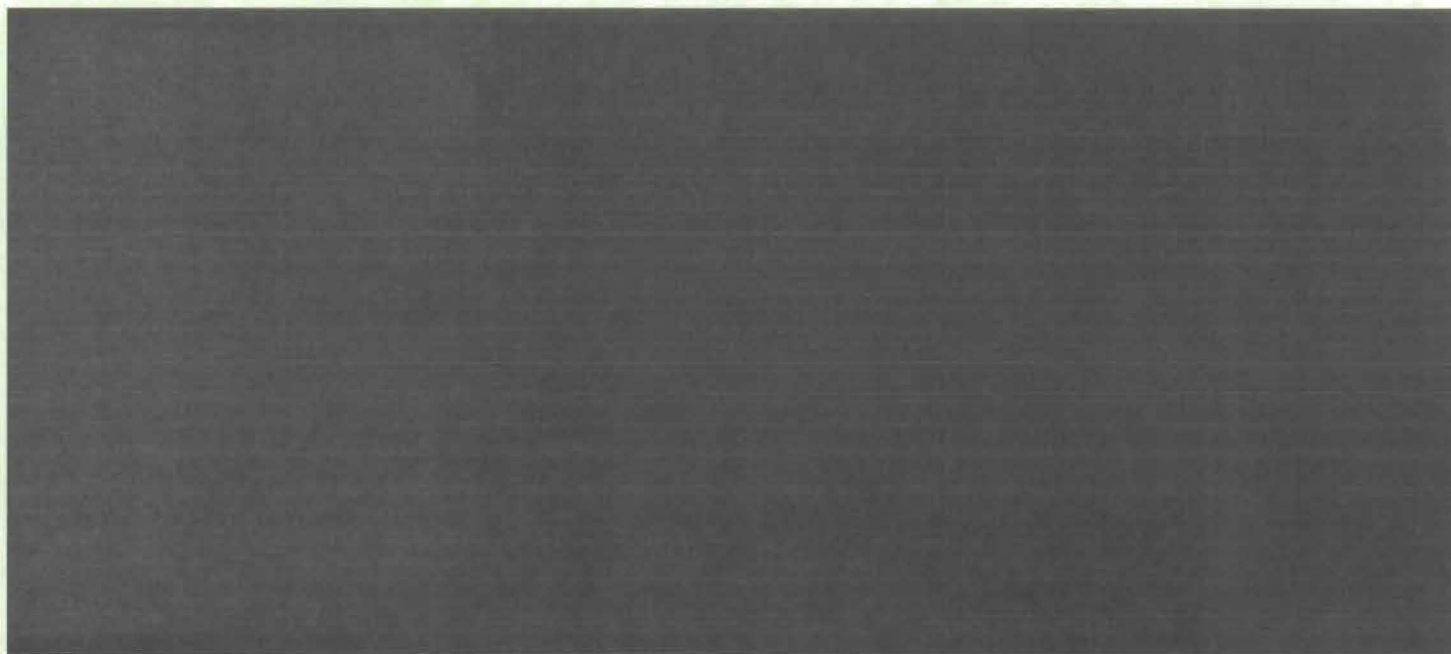
		MENLO DTCI 000675

# Current State



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- Schedule [REDACTED] (b)(4)
- Savings & Small Biz continue to out pace goals
- Focus areas



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# Site Implementations



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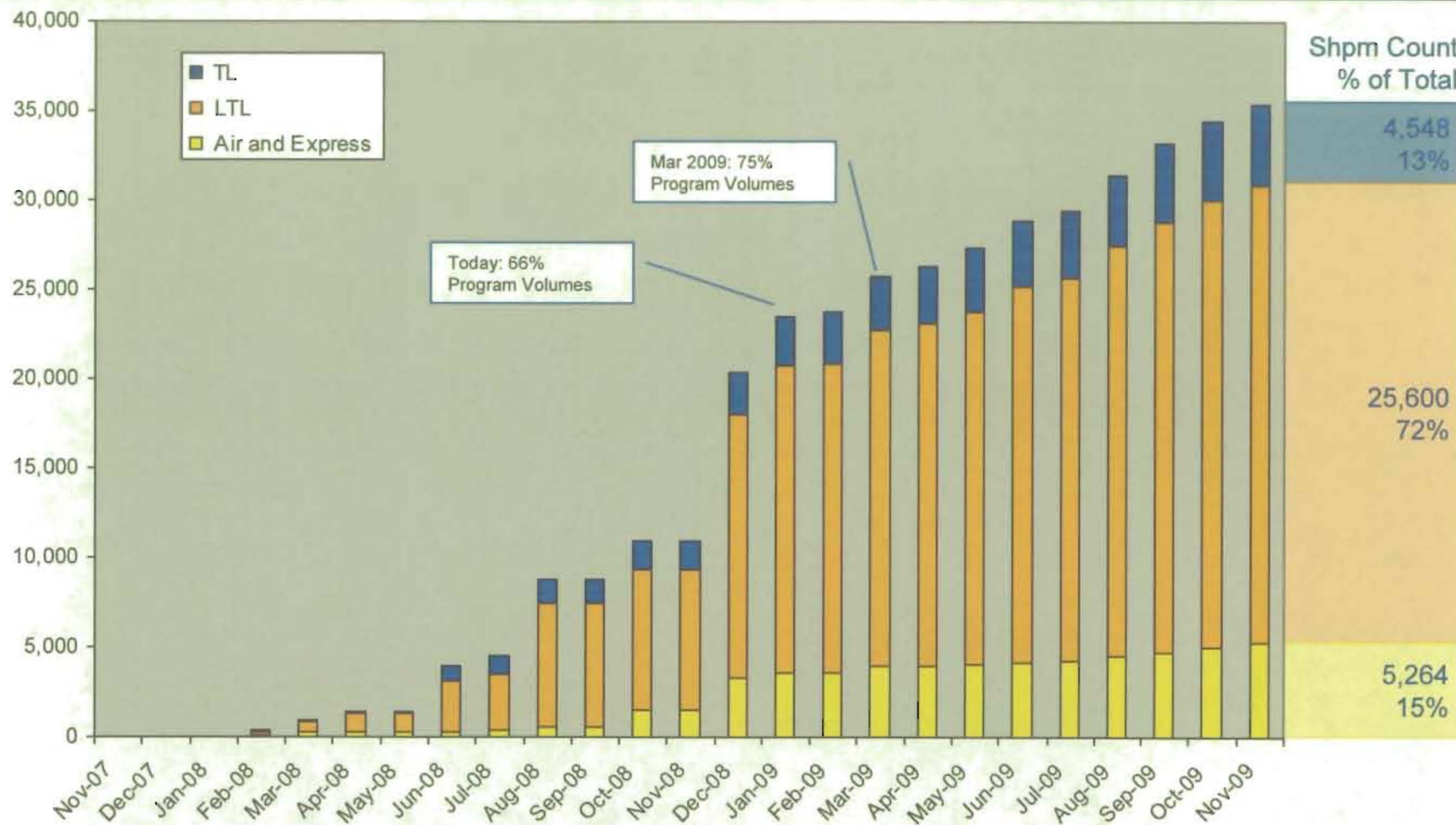
	DLA Depot	Co-Located & Service Sites
Live	■	●
Next	■	●
Future	■	●

- **Currently live:**
  - 10 Depots
  - 10 Other
- **Feb:**
  - DDAG
  - USPFO Draper

# Program Volumes (Monthly Shipment Count)



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\* Includes shift of NAS Corpus from Sep 2008 to Jan 2009

# Program to Date Performance



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Target	Period 2	OCT	NOV	DEC	Period 3	Goal	Status
Sites implemented by desired date	4	7	3	1	11	11	
Carrier Bids - routing guides with carrier cost below NTE	26%	34%	35%	34%	34%	>=0%	
Small Business (as a % of purchased transportation)	54%	55%	48%	49%	51%	>20%	
OT Pick Up %	93.5%	94.4%	96.9%	97.2%	96.3%	96%	
OT Delivery %	77.9%	83.9%	85.0%	74.2%	79.9%	96%	
OT Delivery % with pending exceptions	88.5%	88.3%	91.0%	90.1%	89.8%	96%	
OS&D %	0.01%	0.00%	0.00%	0.00%	0.00%	2%	
Claims Cycle Time	---	---	---	---	---	---	
System Up Time - 6 month rolling average	98.6%	98.6%	98.5%	98.8%	98.8%	99%	
System Up Time - discrete monthly results	---	99.7%	99.6%	99.8%	---	99%	
Deliver Gross Freight Savings	20%	31%	26%	19%	26%	---	

31MAR08 through 31DEC08

## Program to date volumes

- 39 weeks of live operations
- Gross weight = 271 MM
- Shipment count = 63,566
- Freight spend = \$48.6 MM



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# Implementation

# Implementation - Schedule



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- **All sites live on or before desired dates**
  - December
    - DDSP – 8th
  - January
    - NAS Corpus, Kingsville – 12th
    - DDNV – 20th

# Implementation - Schedule



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## • Upcoming events

- January
  - DDAG Parallel Testing – 26<sup>th</sup>
  - DDJF Initial Site Visit – 28<sup>th</sup>
- February
  - DDAG Training – 2<sup>nd</sup>
  - NAVICP Mechanicsburg Initial Site Visit – 3<sup>rd</sup>
  - **DDAG Go-live – 9<sup>th</sup>**
  - Draper Training – 10<sup>th</sup>
  - **Draper Go-live – 17<sup>th</sup>**
  - DDJF Parallel Testing – 23<sup>rd</sup>
  - DDAA Initial Site Visit – 25<sup>th</sup>

## Implementation - Phase II



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- Ten Service sites live on GFM before required dates
- Requirements

[REDACTED]

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- Testing

[REDACTED]

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- Training

[REDACTED]

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- Go-live support

[REDACTED]

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- On-going

[REDACTED]

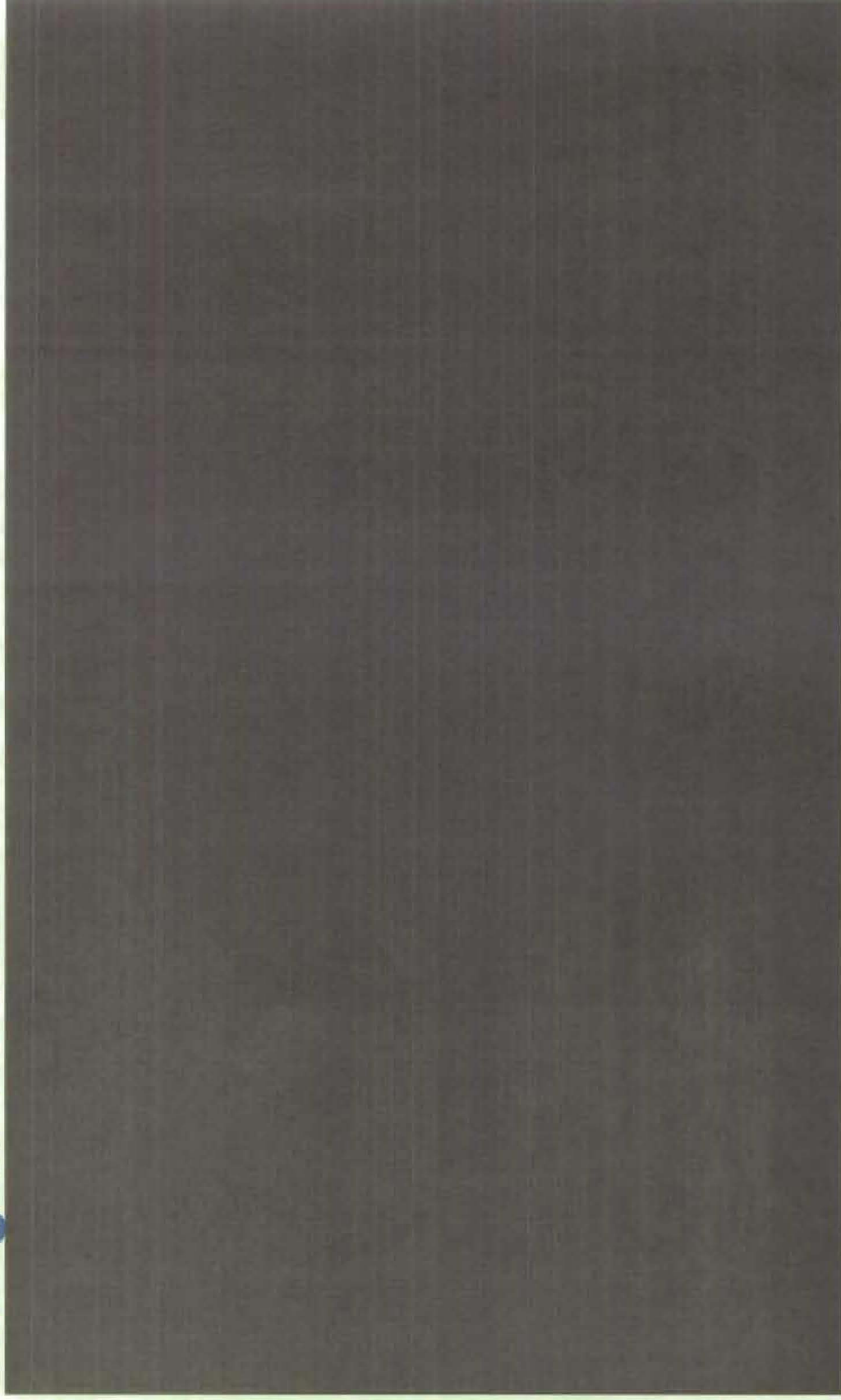
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# Implementation - Phase II



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- Billing Timeliness



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# Information Technology

# Information Technology – System Availability



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- Above 99% last three months
- Application patches

[Redacted]

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- Connectivity

[Redacted]

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- TMS database

[Redacted]

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# Information Technology - ATO



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- IATO [REDACTED] (b)(4)
- MITRE testing in August



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- Additional application testing week of 20 October



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# Information Technology - GFM



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- **Locations without DoDAACs**

[REDACTED]

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- [REDACTED]

[REDACTED]

- **Business rules for changes, cancellations**

[REDACTED]

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- **Mapping issues**

[REDACTED]

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# Status of DSS Changes, Jan 09



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Change	Status	In 10.1	Comments
Near Term (2010)			

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# Status of DSS Changes, Jan 09



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Change	Status	In 10.1	Comments
Long Term(2011)			

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# Status of GFM Changes, Jan 09



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Change	Status	Completion Date	Comments

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# Status of CMOS Changes, Jan 09



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Change	Status	Date to Complete	Comments

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# Contracting

# Contract, Audit, Payment Status



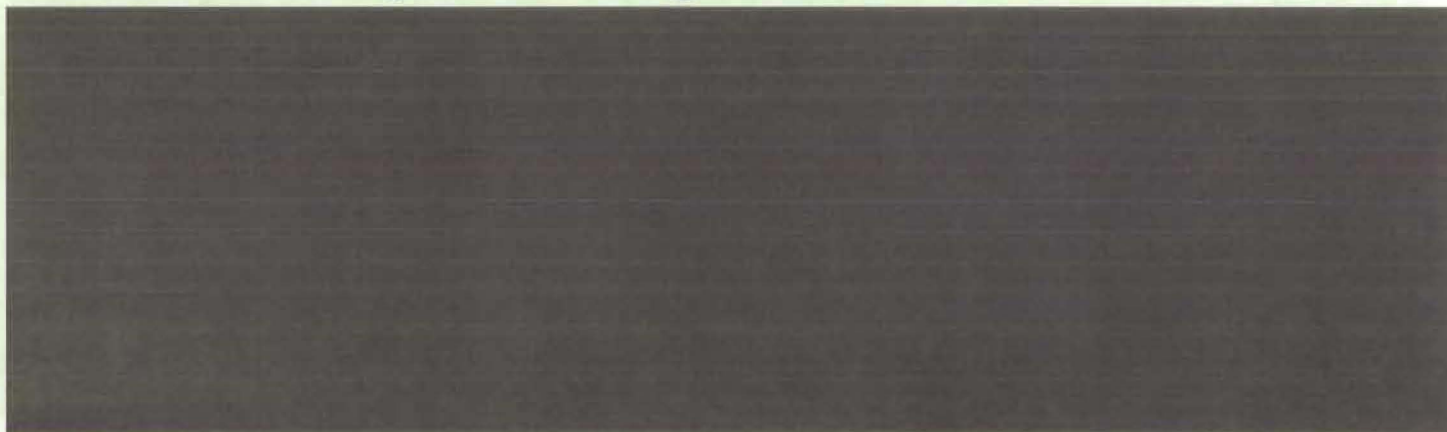
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- Contract Mod P00006 - TBD



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- DCAA currently reviewing Public Voucher



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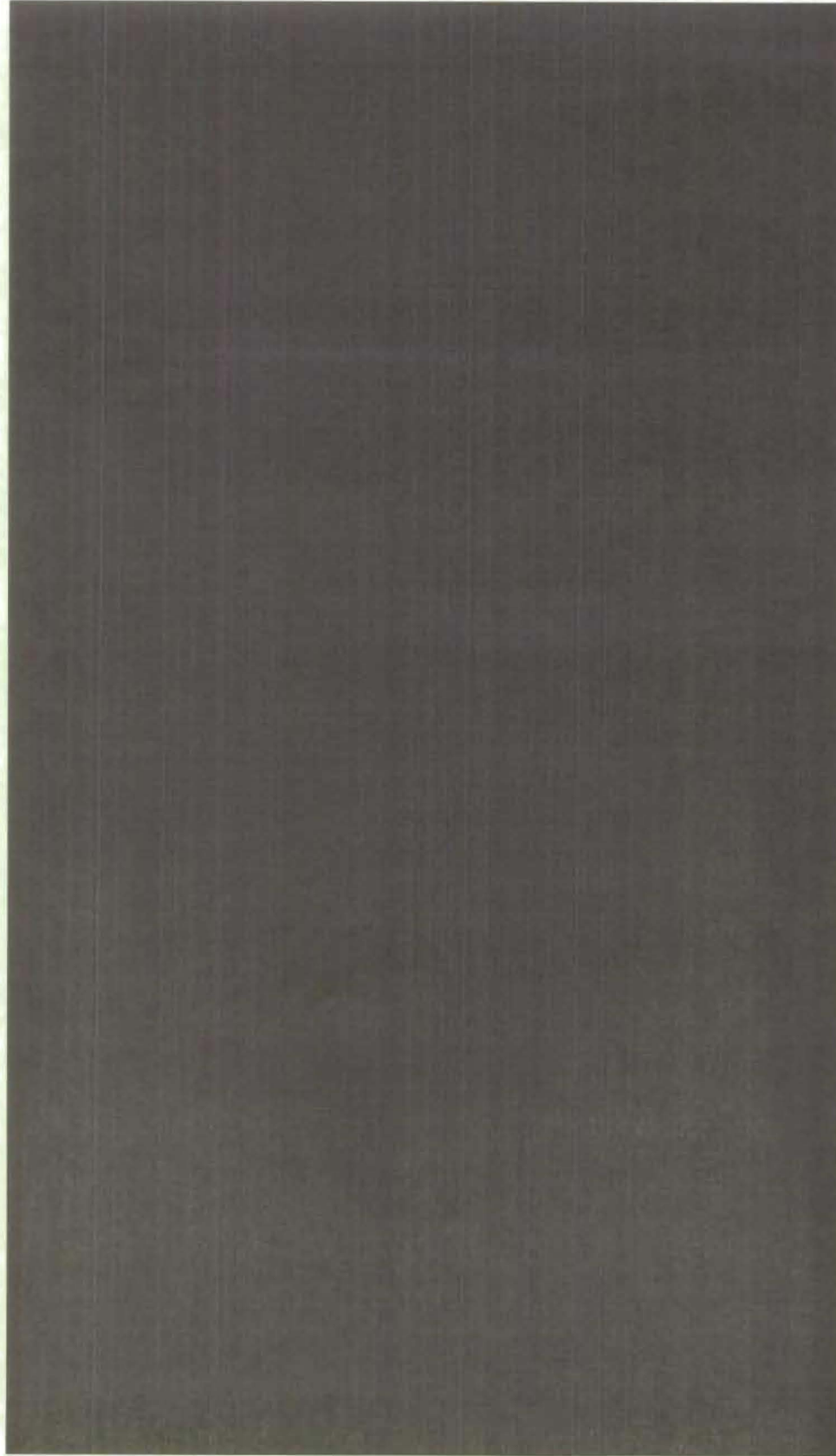
- CPARS

# Rail Rates



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# Small Business Subcontracting Goals



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- **Overall Purchased Transportation Thru 09 Jan**

- Goal – 23%      Actual – [REDACTED] (b)(4)

- **Total Small Business**

- Goal – 23%      Actual – [REDACTED] (b)(4)

- **Subcategories from Small Business Plan**

	Goal	Actual/Purchased	Actual/Total
• WOSB	1.9%	[REDACTED]	(b)(4)
• VOSB	2.1%		
• SDVOSB	2.1%		
• SDB	6.0%		
• HUBZone	1.3%		



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# Metrics & Operations

# Program to Date Performance



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# Actual vs. Expected Shipment Volumes



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• Nov -  
• Dec -

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# Site Level Metrics



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## On Time Pick Up Performance



Camp Murray – 100%  
DDCT – 99.5%  
DDOO – 99.2%  
Whidbey Island – 99.2%  
DDHU – 99.0%  
SPAWAR San Diego – 98.6%  
DDJC – 97.8%  
Ft. Lewis – 97.5%  
DDSP – 97.4%  
Silverdale – 96.7%  
Everett – 96.1%



DDPW – 95.7%  
DDBC – 95.5%  
DDDC – 95.3%



Keyport – 91.8%  
DDRT – 91.7%  
FISC San Diego – 90.2%

## On Time Delivery Performance



FISC San Diego – 95%



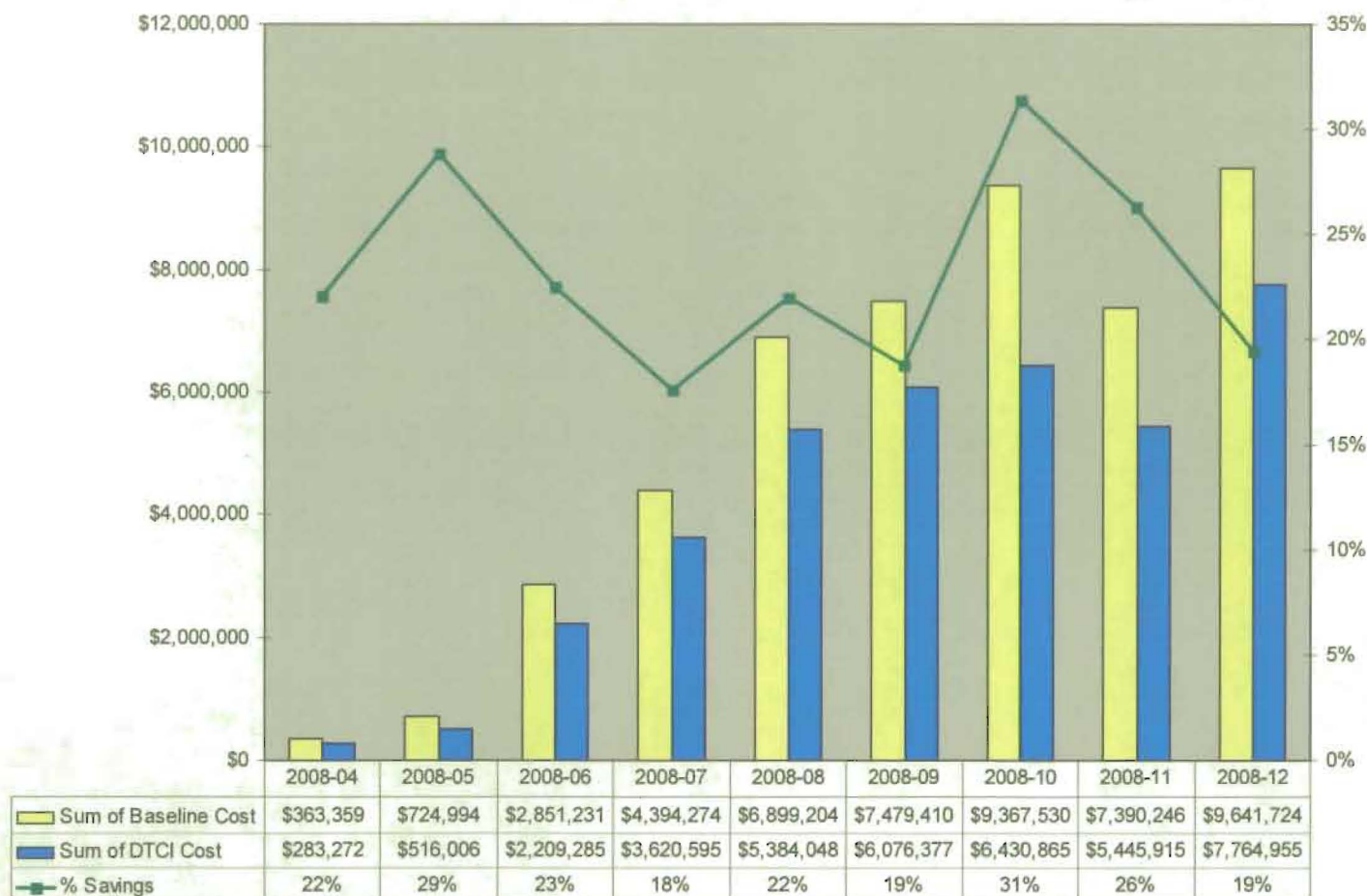
DDRT – 92.9%  
DDCT – 91.7%  
DDOO – 91.4%  
Keyport – 90.5%  
DDDC – 90.0%  
Whidbey Island – 90.0%  
DDPW – 89.4%  
DDSP – 89.0%  
DDJC – 88.8%  
DDBC – 88.7%  
Ft. Lewis – 86.9%  
Everett – 86.0%  
DDHU – 85.3%  
SPAWAR San Diego – 84.1%  
Silverdale – 83.3%  
Camp Murray – 58.3%

Period 3: Oct – Dec 2008

# Gross Freight Savings



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# Gross Freight Savings



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[REDACTED]

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# Delivery Performance Improvement

# Incident / Issues



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- On-Time Pickup in Seattle Service Sites



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- Air to Ground Conversions



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# Incidents / Issues



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•

[REDACTED]

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# Delivery Performance



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[REDACTED]

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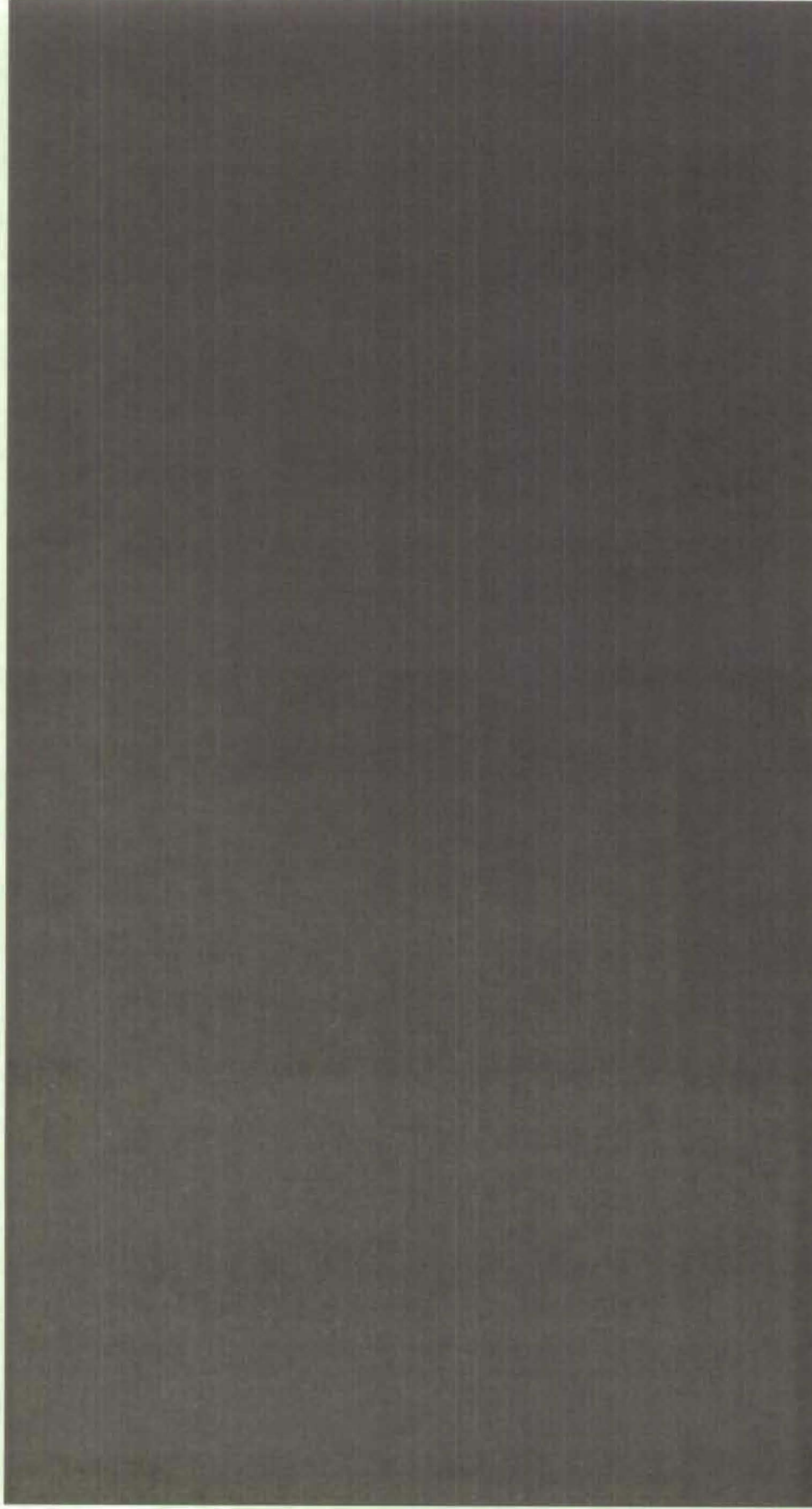
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[REDACTED]

# Delivery Performance Improvement Measures



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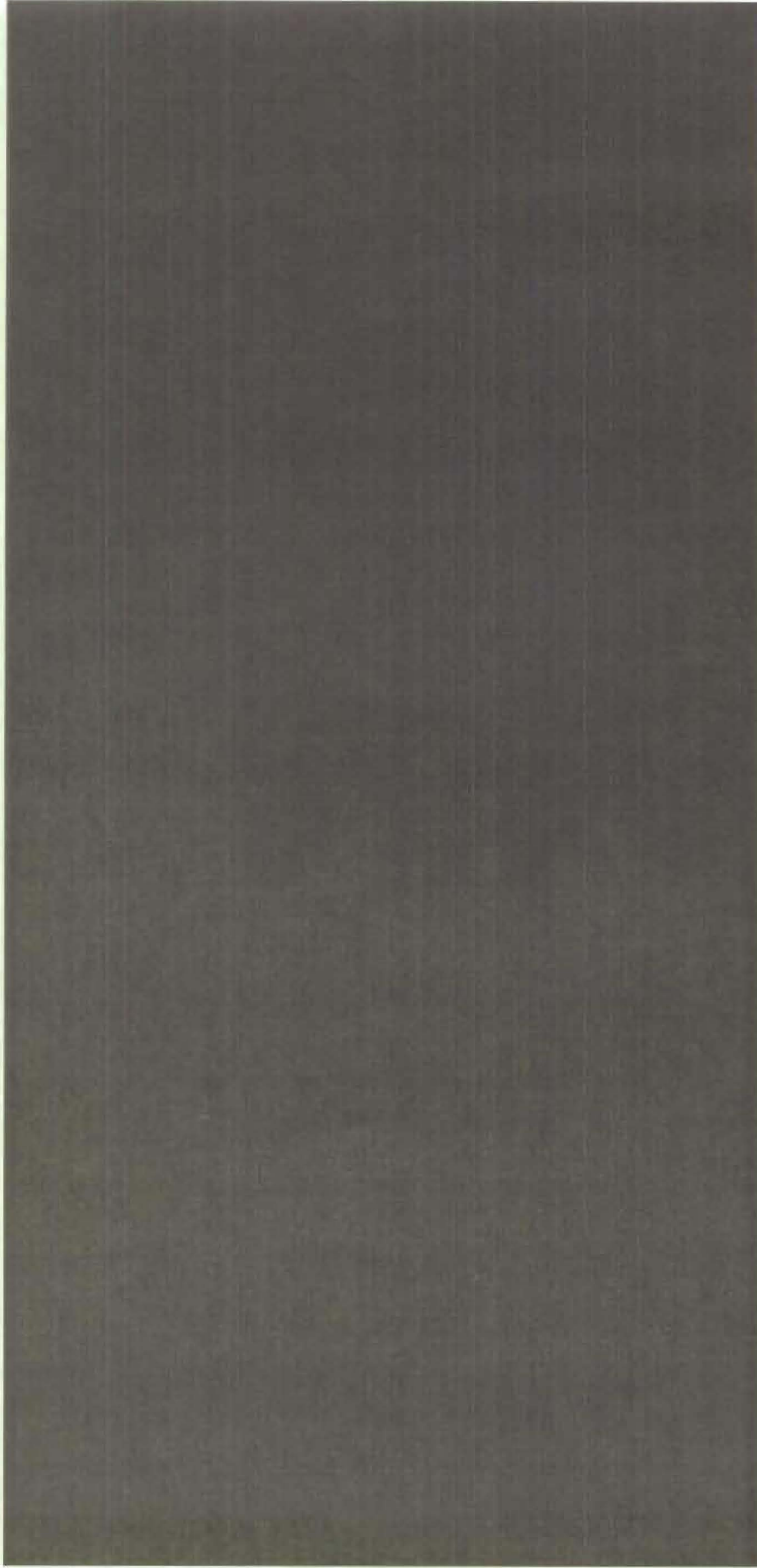
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# Expedited Shipment

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