



DTCI

Program Management Review

5 November, 2008

**United States District Court
For the District of Columbia
Civil Action No. 10-1482 (HLHK) ECF
Case: 1:10-cv-01482-HHK Document 20
Filed 09/12/11**

Released under USTRANSCOM FOIA 09-70
FOIA Exemption (b)(4) Applies



MENLO DTCI 000644

Current State



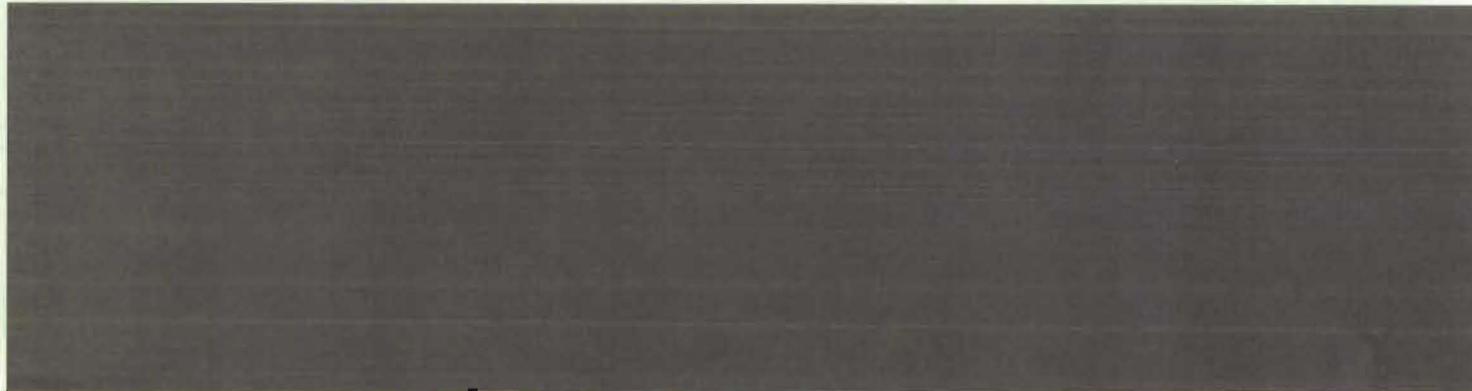
- **Schedule:**



(b)(4)

- **Savings & Small Biz continue to out pace goals**

- **Focus areas**



(b)
(4)





Implementation Roadmap



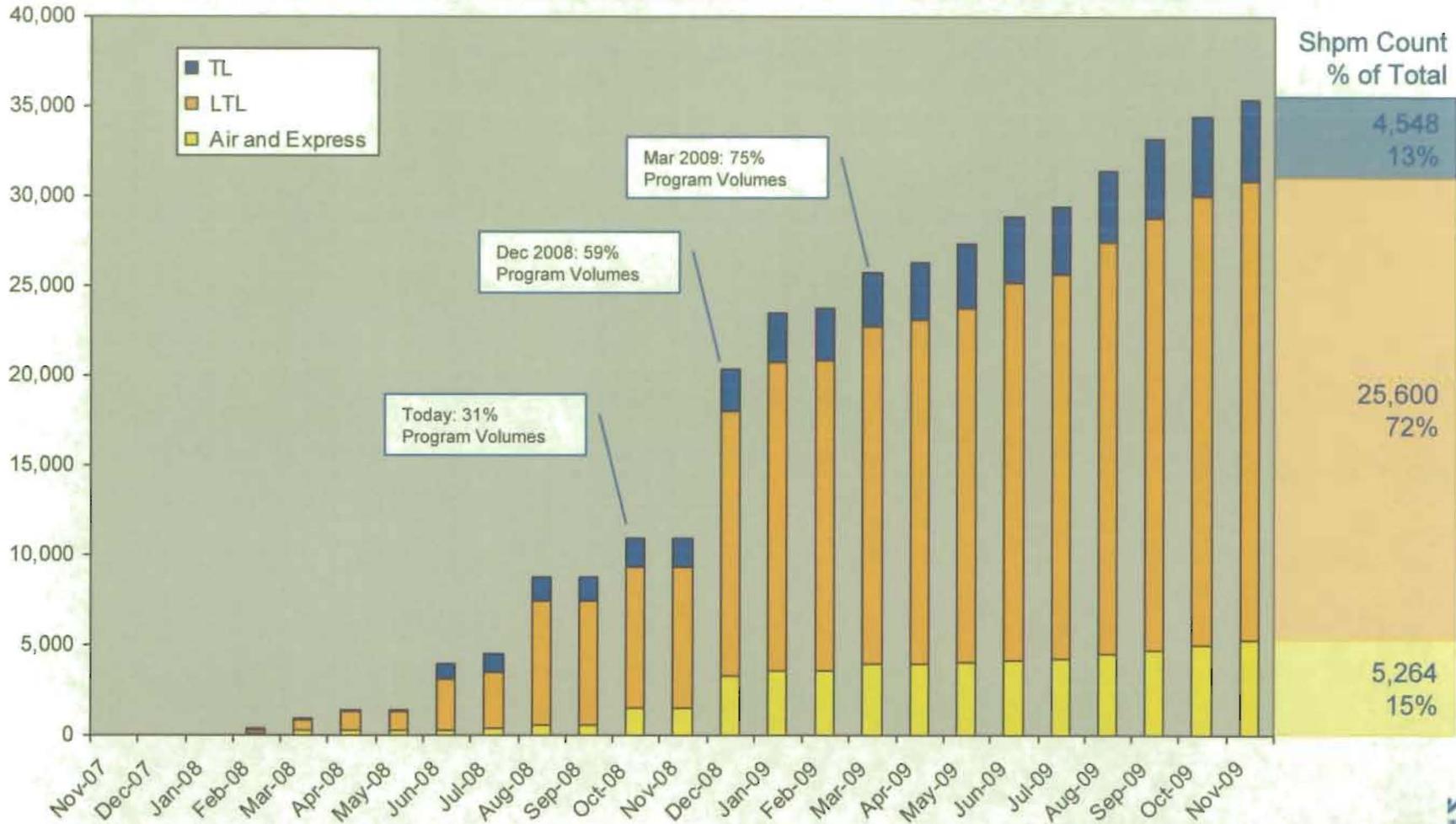
DLA Depot	Co-Located & Service Sites
Live	●
Next	●
Future	●

- Jun 2008 to present: All sites activated to desired schedule
 - Forecast same for balance of program

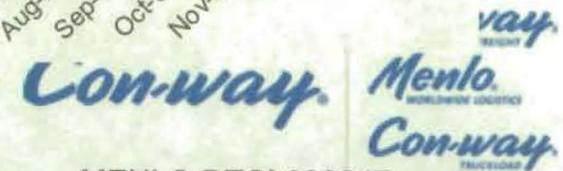


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Program Volumes (Monthly Shipment Count)



* Includes shift of NAS Corpus from Sep 2008 to Jan 2009



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Program to Date Performance



Target	Goal	APR	MAY	JUN	JUL	AUG	SEP	PTD	Status
1st 3 Sites by 15 April 2008	3	1	---	---	---	---	---	1	Red
Remaining Sites Implemented by Desired Date	4	---	---	1	1	1	1	4	Green
Carrier Bids - routing guides with carrier cost below NTE	>=0%	26%	29%	18%	18%	25%	34%	26%	Green
Small Business (as a % of purchased transportation)	>20%	58%	54%	52%	53%	55%	55%	54%	Green
OT Pick Up %	96%	92.7%	98.2%	92.2%	90.1%	93.7%	95.0%	93.5%	Red
OT Delivery %	96%	86.7%	91.4%	88.9%	90.1%	89.1%	87.0%	88.5%	Red
OS&D %	2%	0%	0%	0.03%	0.02%	0%	0%	0.01%	Green
Claims Cycle Time	---	---	---	---	---	---	---	---	Green
System Up Time - 6 month rolling average	99%	99.4%	99.6%	99.1%	99.1%	98.6%	98.6%	98.6%	Red
System Up Time - discrete monthly results	99%	99.4%	99.6%	97.9%	98.8%	95.5%	98.0%	98.6%	Red
Deliver Gross Freight Savings	19.10%	22%	29%	22%	18%	22%	19%	20%	Green

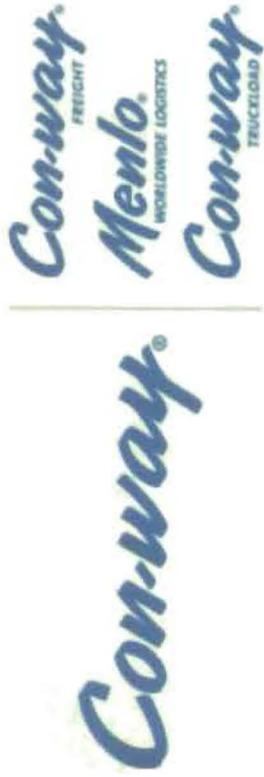
31MAR08 through 30SEP08

Program to date volumes

- 27 weeks of live operations
- Gross weight = 135.5MM lb.
- Shipment count = 26,926
- Freight spend = \$18MM



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Implementation

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Implementation - Schedule

- **All sites live on or before desired dates**
- **October**
 - DDOO, Keyport & Silverdale – 14th
 - NAS Whidbey Island, FISC Everett, WA – 20th
 - Ft. Lewis & Camp Murray – 27th
- **November**
 - DDHU – 10th
 - SPAWAR, FISC North Island – 17th
- **December**
 - DDSP – 8th
- **January**
 - NAS Corpus, Kingsville – 12th
 - DDNV – 20th





Implementation - Phase II

- Six sites live on GFM before required dates

[Redacted]

(b)
(c)

- Requirements

[Redacted]

(b)
(c)

- Testing

[Redacted]

(b)
(c)

- Training

[Redacted]

(b)(c)

- Go-live support

[Redacted]

(b)(c)

vay
SERVICES

Menlo
SOFTWARE SERVICES

Con-way
TECHNOLOGIES

Con-way

MENLO DTCI 000651



Implementation – DDSP Preparations

- Requirements

[Redacted]

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- Testing

[Redacted]

(b)
(4)

- Training

[Redacted]

(b)(4)

- Go-Live Support

[Redacted]

(b)(4)



Information Technology

MENLO DTCI 000653

Information Technology – System Availability



- Application patches

[Redacted]

(b)(4)

- Connectivity

[Redacted]

(b)(4)

- TMS database

[Redacted]

(b)(4)





Information Technology - ATO

- IATO [redacted] (b)(4)
- MITRE testing in August

[redacted]

(b)
(4)

- Additional application testing week of 20 October

[redacted]

(b)(4)



Information Technology - GFM



- **Business rules for changes, cancellations**

[Redacted]

(b)(4)

- **Locations without DODAACs**

[Redacted]

(b)(4)

- **Mapping issues**

[Redacted]

(b)(4)





Information Technology – DSS 9.x

- DSS call to TMS

[Redacted]

(b)(4)

- Acquiring mode

[Redacted]

(b)(4)

- Acquiring carrier

[Redacted]

(b)(4)

Con-way
FREIGHT
Menlo
WORLDWIDE LOGISTICS
Con-way
TRUCKLOAD

Con-way

Contracting

MENLO DTCI 000658

Contract, Audit, Payment Status



- **Contract Mod P00005**

[Redacted]

(b)
(4)

- **DCAA currently reviewing**

[Redacted]

(b)
(4)





Small Business Subcontracting Goals

- **Overall Purchased Transportation Thru 30 Sep**

- Goal – 20% Actual – [REDACTED] (b)(4)

- **Total Small Business**

- Goal – 20% Actual – [REDACTED] (b)(4)

- **Subcategories from Small Business Plan**

	Goal	Actual/Purchased	Actual/Total
• WOSB	1.7%	[REDACTED]	(b)
• VOSB	1.6%	[REDACTED]	(4)
• SDVOSB	1.6%	[REDACTED]	
• SDB	5.5%	[REDACTED]	
• HUBZone	1.2%	[REDACTED]	



MENLO DTCI 000660

Con-way
FREIGHT
Menlo
WORLDWIDE LOGISTICS
Con-way
TRUCKLOAD

Con-way[®]

Metrics & Operations

MENLO DTCI 000661



Program to Date Performance

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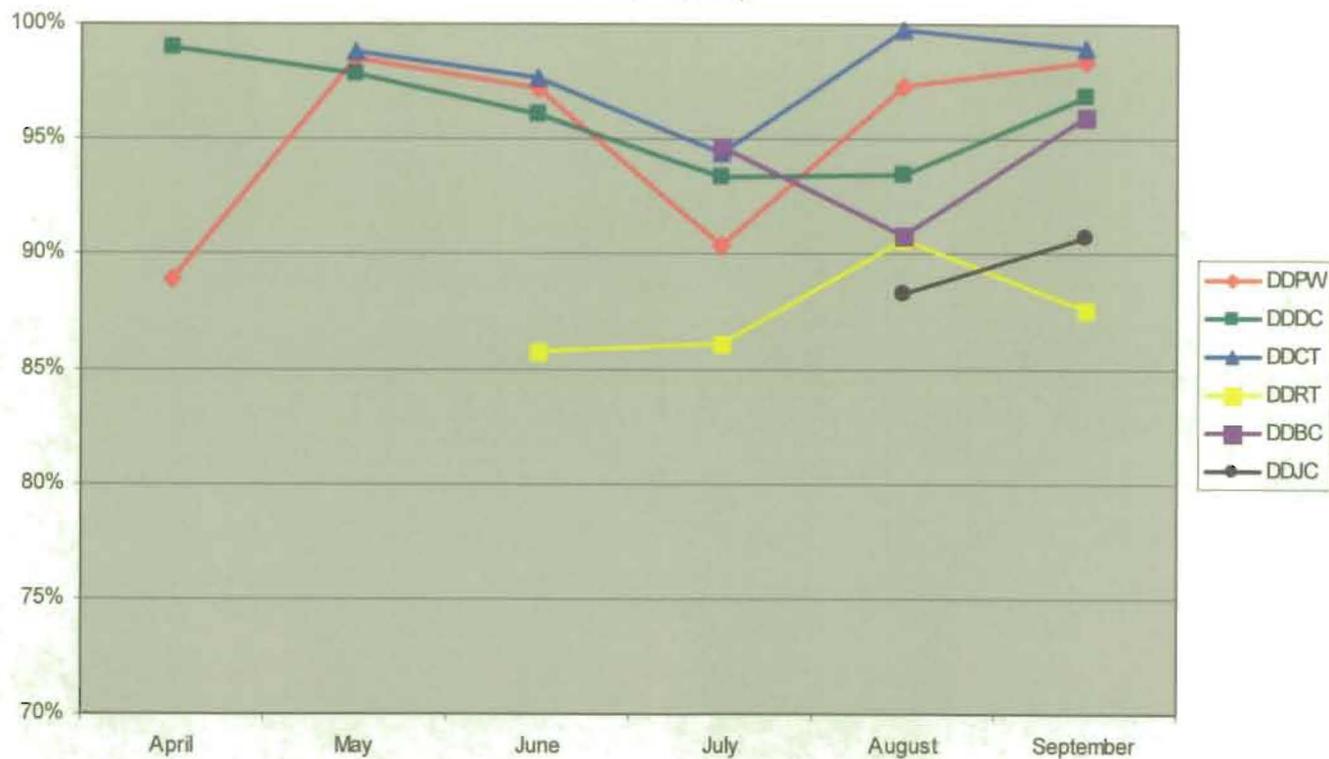
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On Time Pick Up

On Time Pick Up Performance
31 Mar - 30 Sep

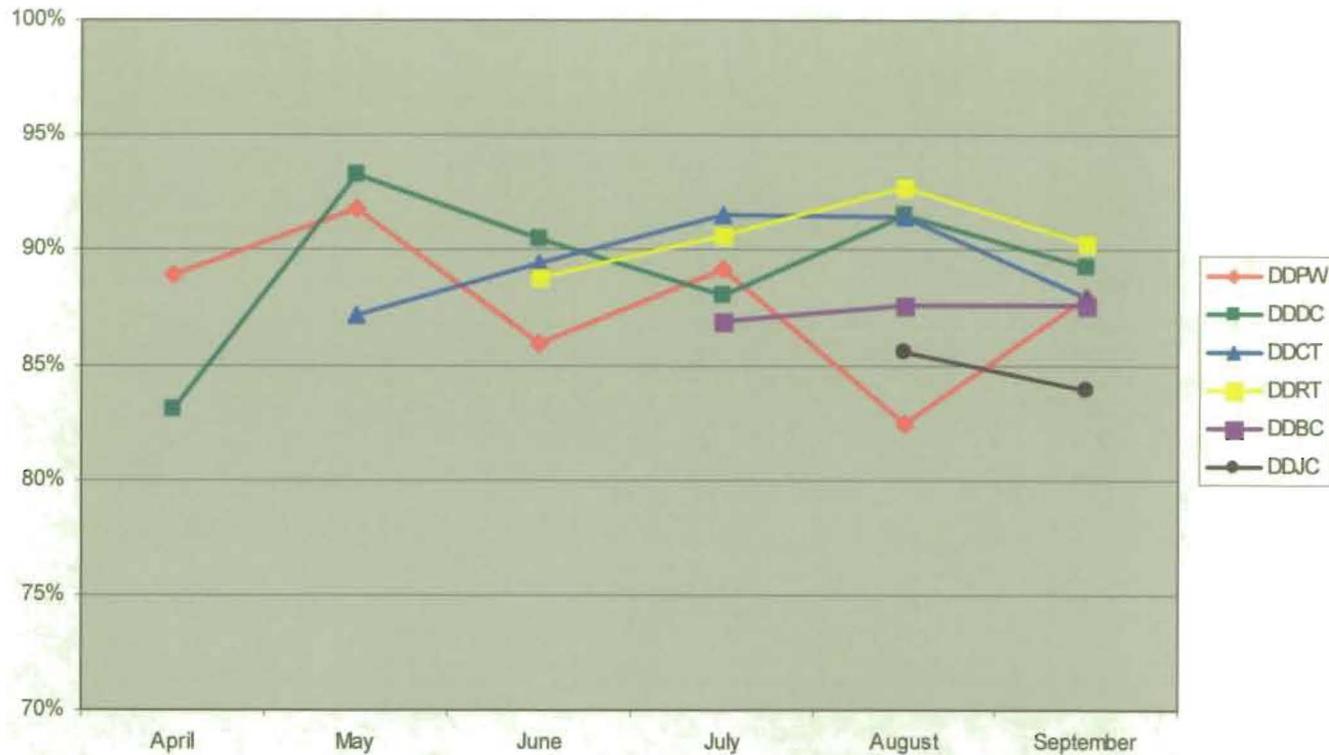


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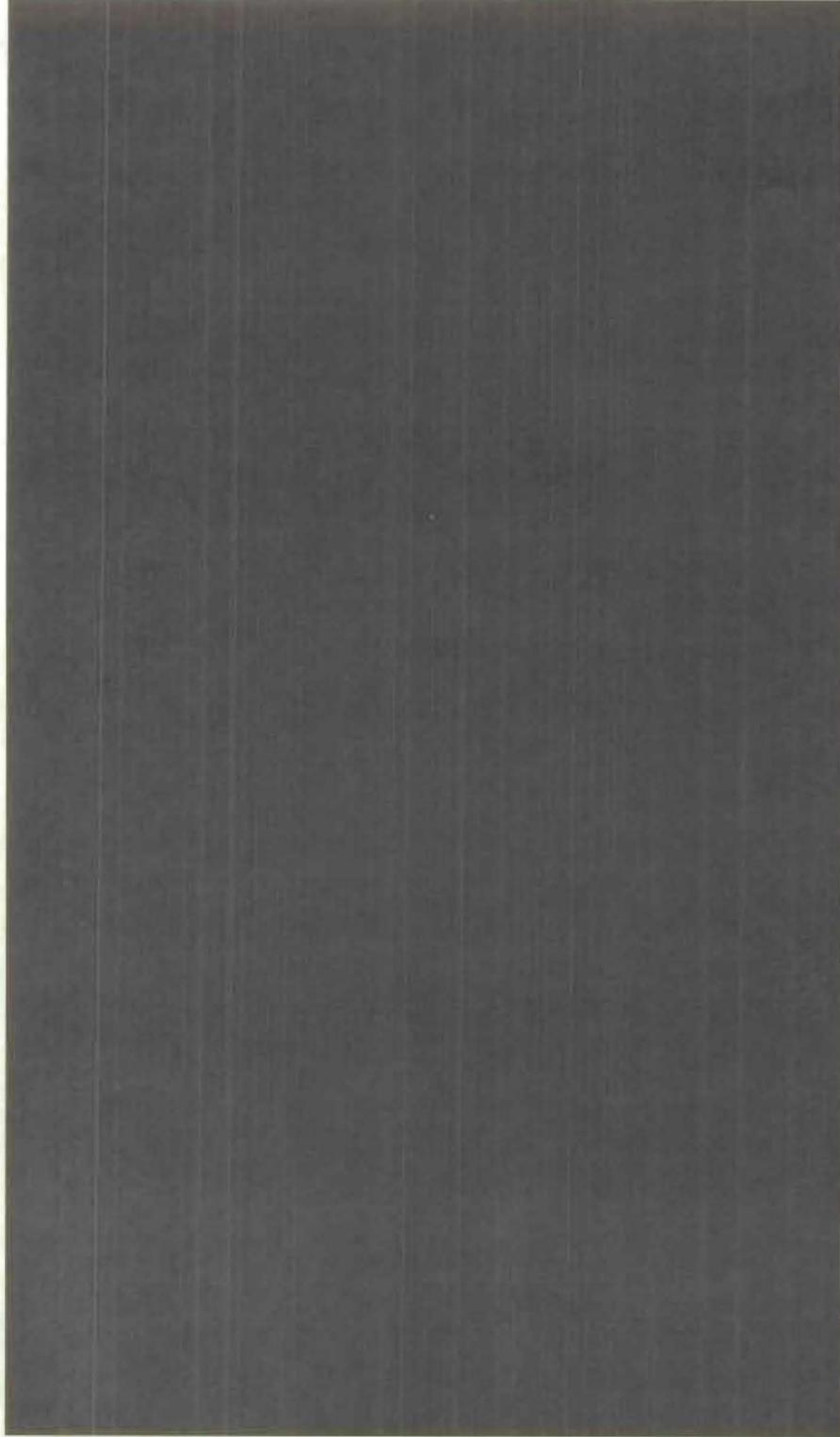
On Time Delivery



On Time Delivery Performance
31 Mar - 30 Sep

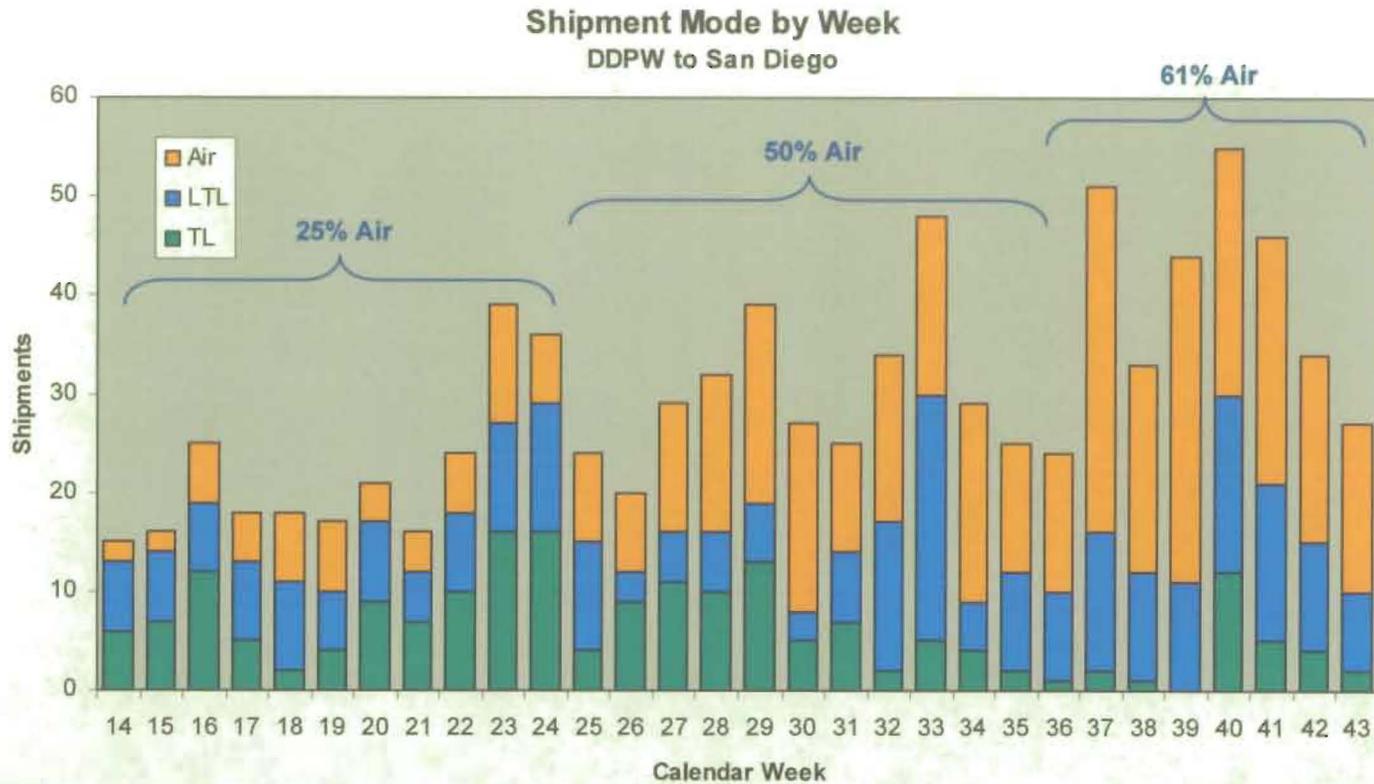


Gross Freight Savings



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DDPW Savings Decrease



[Redacted text]

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(b)(4)

Con-way

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WORLDWIDE LOGISTICS
Con-way
TRUCKLOAD



Quality Assurance Plan

- Updating QA Plan for release in November
- Increased sampling frequency

[Redacted]

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- Verification of measurement systems

[Redacted]

(b)
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- Weekly measurement system analysis

[Redacted]

(b)(4)



QA Testing



- Examples of QA Tests

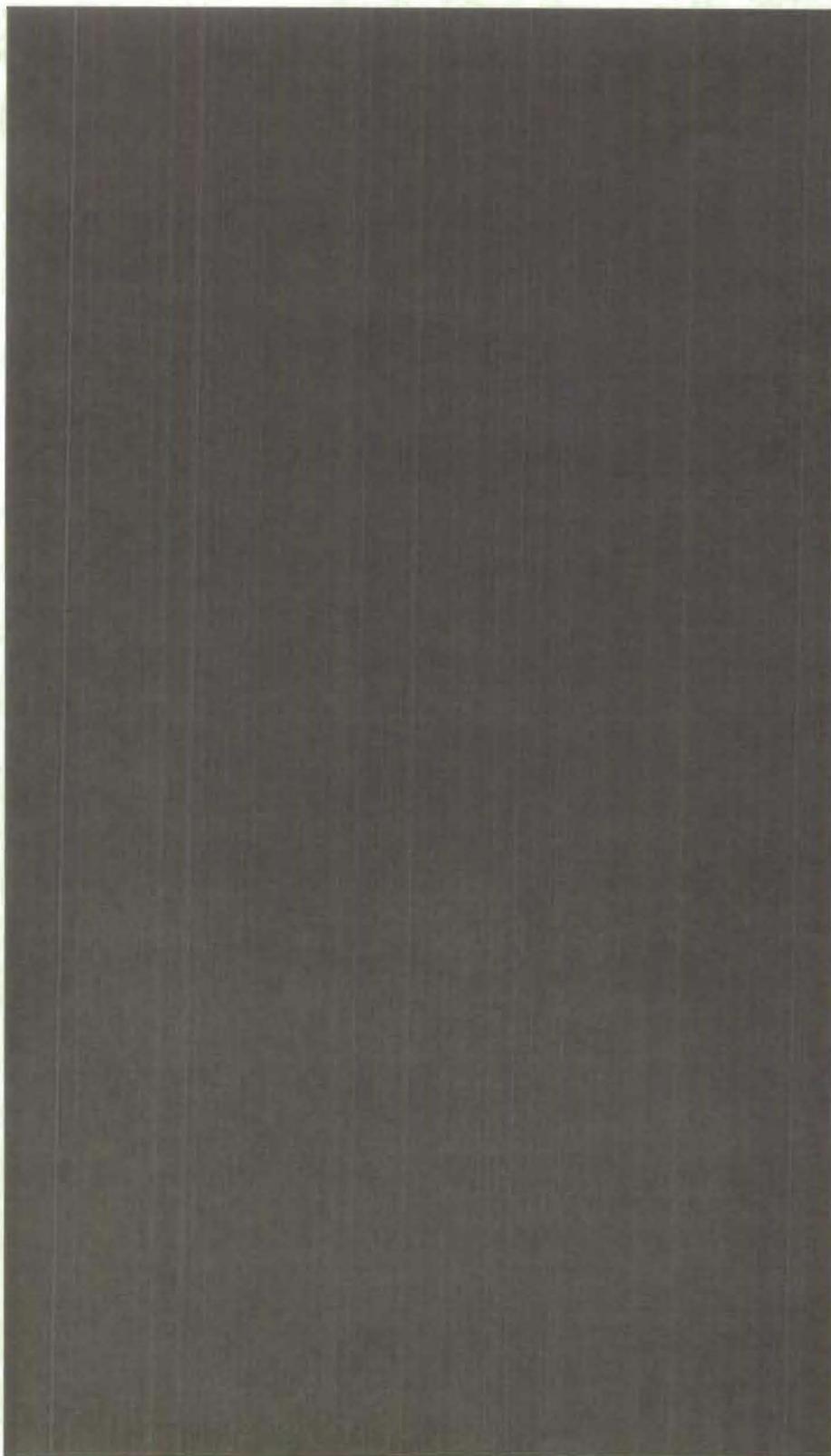


(b) (4)



Incident / Issues

- Air Service – DDPW



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Incidents / Issues



- Accident Reporting

[Redacted content]

(b)(4)