

[REDACTED]

LIMITED SOURCE JUSTIFICATION

Control Number: 14-12

**THIS ACQUISITION IS BEING CONDUCTED UNDER THE AUTHORITY OF THE
MULTIPLE AWARD SCHEDULE PROGRAM**

ZANTAZ UNARCHIVING SOLUTION

1. CONTRACTING ACTIVITY.

United States Transportation Command (USTRANSCOM), DPO Support Division,
USTRANSCOM/TCAQ-DPO, 508 Scott Drive, Building 1900W, Scott AFB IL 62225-5357.

2. NATURE AND/OR DESCRIPTION OF ACTION BEING APPROVED.

USTRANSCOM Command, Control, Communications and Cyber Systems Directorate (TCJ6) requires a sole source General Schedule Administration (GSA) task order to Microlink LLC, 8330 Boone Boulevard, Vienna, Virginia 22182 for the acquisition of email unarchiving and migration. This will be accomplished through a single, sole source, Firm Fixed Price (FFP) order issued to Microlink LLC against their GSA Federal Supply Schedule GS-35F-0143L. This order will be for a period of performance of approximately 30 days. Funds to be utilized are Transportation Working Capital and Operating Funds (TWCF).

**3. DESCRIPTION OF SERVICES REQUIRED TO MEET THE AGENCY'S NEEDS
(INCLUDING ESTIMATED VALUE).**

This service will provide email un-archiving, required for the Office of Secretary of Defense (OSD) mandated migration from USTRANSCOM hosted email to Defense Enterprise Email (DEE) provided by the Defense Information Services Agency (DISA). Lack of this service will result in delayed accessibility to auditable personal and organizational email data vital to USTRANSCOM operations or failure to implement OSD mandated migration to the DEE. This service is to automate the transfer of 6.2 terabytes of archived email data from the USTRANSCOM ZANTAZ archive email server to individual personal storage table (.pst) files for over 3,000 USTRANSCOM email users. The estimated price for this service is [REDACTED]. The projected period of performance is from February to March 2014.

**4. IDENTIFICATION OF THE EXCEPTION TO FAIR OPPORTUNITY AND
SUPPORTING RATIONALE.**

FAR 8.405-6(a)(1)(i)(B) – Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized. The tasks identified in the ZANTAZ Unarchiving Solution Performance Work Statement (PWS) necessary to transfer USTRANSCOM's email data to the DEE are unique in the Department of Defense as well as in industry. USTRANSCOM's email database type is uncommon in that it utilizes an Oracle database instead of Microsoft SQL. Additionally,



USTRANSCOM's database configuration is unique as well and would require significant time and expense to gain the required familiarity necessary to create a technically acceptable migration solution. Furthermore USTRANSCOM utilizes a ZANTAZ archiving solution to archive emails within its exchange server to resolve size constraints within the server environment. This combination of uncommon database type, unique configuration and use of a proprietary archiving solution limit the companies capable of providing a technically acceptable migration solution to Microlink LLC.

5. DEMONSTRATION OF THE PROPOSED CONTRACTOR'S UNIQUE QUALIFICATIONS TO PROVIDE THE REQUIRED SUPPLY OR SERVICE.

MicroLink LLC, owners of the ZANTAZ archiving software, provides USTRANSCOM system administration support to the USTRANSCOM email server and related applications. This familiarity with the USTRANSCOM email configuration and the proprietary knowledge of the ZANTAZ archiving software make Microlink the only vendor with the unique expertise and capabilities to perform the un-archiving and related tasks described above.

6. DETERMINATION BY THE CONTRACTING OFFICER THAT THE ORDER REPRESENTS THE BEST VALUE CONSISTENT WITH FAR 8.404(d).

This determination will be made by comparison of MicroLink's proposed labor rates with published rates in other GSA Information Technology schedule contracts, which have already been determined to be fair and reasonable by GSA. The Government will verify the labor rates used by MicroLink in their proposal are in accordance with their GSA schedule labor rates. In addition, USTRANSCOM/TCJ6 will provide a thorough technical review of the labor hours and skill mix proposed by MicroLink. Based on this approach, the Contracting Officer anticipates that a fair and reasonable price will be obtained.

7. DESCRIPTION OF THE MARKET RESEARCH CONDUCTED, AND THE RESULTS, OR A STATEMENT OF THE REASON MARKET RESEARCH WAS NOT CONDUCTED.

USTRANSCOM researched methods by which other DOD agencies were accomplishing the OSD mandated migration to the DEE system. The few DOD agencies that had a ZANTAZ software archiving solution did not also have USTRANSCOM's unique Microsoft SQL database structure and configuration.

During the Government's market research, it was discovered that MicroLink could provide a technically acceptable solution to USTRANSCOM's requirement. During market research, USTRANSCOM contacted a number of information technology companies and presented them with the requirement. None of the companies contacted could provide USTRANSCOM with a solution to the requirement. Research revealed that the requirement was more unique than originally anticipated. USTRANSCOM expanded its search of companies capable of providing a technically acceptable solution to NASA SEWP. The NASA SEWP Government-Wide Acquisition Contract (GWAC) is composed of 38 contract holders familiar with advanced information technology product and service solutions.



On 18 November 2013, USTRANSCOM advertised this requirement on NASA SEWP. The requirement was posted for seven (7) calendar days and provided a copy of the USTC email unarchiving requirement document, including amount of data and clients that needed to be migrated, anticipated period of performance, and projected contract type. All but one (1) NASA SEWP vendor stated they would not be able to provide a solution or budgetary quote because, as they stated in their responses, they did not have the requisite experience necessary to successfully perform this effort. Red River responded to the NASA SEWP request, however a technical evaluation by USTRANSCOM technical personnel determined Red River's response technically unacceptable.

8. ANY OTHER FACTS SUPPORTING THE JUSTIFICATION.

None.

9. A STATEMENT OF THE ACTIONS, IF ANY, THE AGENCY MAY TAKE TO REMOVE OR OVERCOME ANY BARRIERS THAT LED TO THE RESTRICTED CONSIDERATION BEFORE ANY SUBSEQUENT ACQUISITION FOR THE SUPPLIES OR SERVICES IS MADE.

This is a one time requirement; therefore, actions to develop future competition are not possible.

10. CONTRACTING OFFICER'S CERTIFICATION.

I certify that the justification is accurate and complete to the best of my knowledge and belief.



WILLIAM A. SCHLECKSER
Contracting Officer

21 Jan 2014
Date

11. TECHNICAL OR REQUIREMENTS PERSONNEL CERTIFICATION.

I certify that the supporting data which form a basis for this justification are complete and accurate.



CHAD M. HARRIS, Lt Col, USAF
Deputy, Cyber Requirements and Resources Mgmt Division

21 Jan 14
Date