

**USTRANSCOM LIMITED SOURCE JUSTIFICATION**  
**Military Surface Deployment and Distribution Command (SDDC)**  
**Systems Response Center (SRC) Call Center Support; Maintenance and Electronic**  
**Transportation Acquisition (ETA) Independent Verification and Validation (IV&V) Support**

**Control #13-14**

**1. CONTRACTING ACTIVITY.**

United States Transportation Command, Directorate of Acquisition, DPO Support Division (USTRANSCOM/TCAQ-D), 508 Scott Drive, Building 1900W, Scott AFB IL 62225-5327.

**2. NATURE AND/OR DESCRIPTION OF THE ACTION BEING APPROVED.**

Military Surface Distribution & Deployment Command (SDDC) requires continued contract support for the System Response Center (SRC) Call Center Support, Maintenance and Electronic Transportation Acquisition (ETA) Independent Verification and Validation (IV&V) as a result of U.S. Government Accountability Office (GAO) bid-protest B-407234-I, resulting in a Competition of Contracting Act (CICA) stay. Directly after the GAO denial a subsequent bid-protest was filed with the Contractor of Federal Claims (COFC), Docket # 12-842-C. The task order must be awarded on a limited sources basis in order to avoid a break in service. This limited source task order will bridge the gap between the resolution of the protest with the COFC and the start date of the new contract, which requires a minimum 45-day ramp-up transition period. This is a firm fixed price action to continue services currently provided under task order HTC711-08-F-0031 with Preferred Systems Solutions, Inc. (PSS). HTC711-08-F-0031 was previously competed by USTRANSCOM/AQ among GSA schedule contractors in accordance with FAR 8.405-2 ordering procedures.

**3. A DESCRIPTION OF SERVICES REQUIRED TO MEET THE AGENCY'S NEEDS.**

SDDC has a continuing need to provide support services to the SRC Call Center Support, Maintenance and ETA IV&V. The support provides specialized technical support services for Tier 1 Help Desk for SDDC's applications. This effort also includes 24/7 SRC Call Center support, SRC Maintenance, ETA IV&V, and interim customer satisfaction survey support.

The total estimated value of this acquisition is \_\_\_\_\_ for the Base Period and \_\_\_\_\_ for the First Option Period) based on the Independent Government Cost Estimate. The period of performance for the Base Period is 1 April 2013 through 30 April 2013 and the period of performance for the 1st Option Period is 1 May 2013 through 31 May 2013.

**4. AUTHORITY AND SUPPORTING RATIONALE AND A DEMONSTRATION OF THE PROPOSED CONTRACTOR'S UNIQUE QUALIFICATION TO PROVIDE THE REQUIRED SERVICE.**

FAR 8.405-6(a)(1)(i)(C) – In the interest of economy and efficiency, the new work is a logical follow-on to an original Federal Supply Schedule order, HTC711-08-F-0031. The order was placed in accordance with the applicable Federal Supply Schedule ordering procedures and was not issued under sole-source or limited-sources procedures. The Government has a need for continuing support through 30 April 2013, with the possibility for continued support until 31 May 2013. The current task order ends on 31

March 2013. There are no further extensions available in accordance with FAR 52.217-8. To allow sufficient time from the COFC bid-protest decision and the minimum 45-day ramp-up transition period, performance is projected to begin on the protested contract no earlier than 1 May 2013 and potentially as late as 1 June 2013. In order to avoid a break in service, a limited source task order must be awarded to PSS to continue support between the bid-protest decision and the necessary transition period to the new contractor's performance start.

**5. DETERMINATION BY THE ORDERING ACTIVITY CONTRACTING OFFICER THAT THE ORDER REPRESENTS THE BEST VALUE CONSISTENT WITH FAR 8.404(d).**

The new limited source task order will be written based on the support currently being provided under task order HTC711-08-F-0031. The Performance Work Statement (PWS) was revised removing tasks that are not required during the period of performance of the task order. The Government anticipates awarding this task order against PSS's current GSA FSS Information Technology 70, Category 132-51 contract. The Government will determine the pricing fair and reasonable by comparing the labor hours proposed by PSS to the labor hours approved as fair and reasonable under the current task order. In addition, the Government will seek a discount to PSS's approved GSA FSS IT 70 CAT 132-51 labor rates. SDDC will also provide a thorough technical review of the labor hours and skill mix proposed by PSS. Based on this approach, the Contracting Officer anticipates a fair and reasonable price will be obtained.

**6. DESCRIPTION OF THE MARKET RESEARCH CONDUCTED AMONG SCHEDULE HOLDERS AND THE RESULTS OR A STATEMENT OF THE REASON MARKET RESEARCH WAS NOT CONDUCTED.**

Based on the market research conducted for the protested contract, the Government did not identify any sources available that could bridge the short-term (30-60 days) gap between the resolution of the protest with the COFC and the start date of the new contract, which requires a minimum 45-day ramp-up transition period.

**7. ANY OTHER FACTS SUPPORTING THE JUSTIFICATION.**

The Government competed the SRC Call Center Support, Maintenance and ETA IV&V requirement utilizing FAR 8.405-2 procedures and made award on 17 August 2012. On 27 August 2012, PSS filed a bid-protest with the GAO protesting the award decision. The GAO denied the protest on 30 November 2012. On 5 December 2012, PSS subsequently filed a bid-protest at the COFC. The COFC is scheduled to provide its ruling on or about 18 March 2013. Since 27 August 2012 the Government has honored a stay to the awarded contractor's performance and the incumbent, PSS, has performed these services under the extension of services clause (FAR 52.217-8) on GSA task order HTC711-08-F-0031.

**8. A STATEMENT OF THE ACTIONS, IF ANY, THE AGENCY MAY TAKE TO REMOVE OR OVERCOME ANY BARRIERS THAT LED TO THE RESTRICTED CONSIDERATION BEFORE ANY SUBSEQUENT ACQUISITION FOR THE SUPPLIES OR SERVICES IS MADE.**

N/A

**9. CONTRACTING OFFICER CERTIFICATION.**

I certify that the justification is accurate and complete to the best of my knowledge and belief.

\_\_\_\_\_  
WILLIAM A. SCHLECKSER  
Contracting Officer

28 Feb 13  
DATE

**10. TECHNICAL AND REQUIREMENTS PERSONNEL CERTIFICATION.**

I certify that the supporting data which form this justification are complete and accurate.

\_\_\_\_\_  
JUDY FOWLER

1 Mar 2013  
DATE

**11. WRITTEN DETERMINATION OF THE APPROVING OFFICIAL IDENTIFYING THE CIRCUMSTANCES THAT APPLIES TO THIS LIMITED SOURCE JUSTIFICATION.**

I hereby determine that the circumstances in FAR 8.405-6(a)(1)(i)(C) applies to this limited source justification for the following reasons: The order must be issued as result of a CICA stay; the order is a logical follow-on to an original FSS order that was not issued under sole-source or limited-sources procedures; the original order was placed in accordance with the applicable FSS ordering procedures and was competed among GSA FSS contract holders.

\_\_\_\_\_  
WILLIAM T. RACHAL  
Competition Advocate

12 Mar 13  
DATE

**CONTRACTING ACTIVITY:** United States Transportation Command Directorate of Acquisition,  
DPO Support Division, USTRANSCOM/TCAQ-D  
508 Scott Drive, Bldg 1900W, Scott AFB IL 62225-5357

**PROGRAM/PROJECT:** Military Surface Deployment and Distribution Command (SDDC)  
Systems Response Center (SRC) Call Center Support; Maintenance and Electronic Transportation  
Acquisition (ETA) Independent Verification and Validation (IV&V) Support

**AUTHORITY:** FAR 8.405-6(a)(1)(i)(C)

**ESTIMATED CONTRACT COST:**  
for the First Option Period)

for the Base Period and

**REVIEWED:**

\_\_\_\_\_  
GAIL T. EVANS  
Acting Chief, DPO Support Division

4 Mar 13  
DATE

\_\_\_\_\_  
Office of the Staff Judge Advocate

8 Mar 13  
DATE

\_\_\_\_\_  
JEFFERY T. BEYER  
Chief, Business Support and Policy Division

11 Mar 13  
DATE